



# ***Right to Information Act 2009 and Information Privacy Act 2009***

Annual Report 2016–17



**Queensland  
Government**

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**March 2018**

## Minister's Preface

Queensland is now recognised as the most open and transparent government in Australia due to the active right to information legislation it administers. I am therefore pleased to provide Parliament with a report on the operation of the *Right to Information Act 2009* and the *Information Privacy Act 2009* regarding access and amendment applications for the 2016-17 reporting year.

These Acts give people a right of access to information held by the government, while this annual report provides essential statistical information about how the Acts operate across government agencies.

The *Information Privacy Act 2009* also provides individuals with the right to request amendment of their personal information where they believe that personal information held by government is inaccurate, incomplete, out of date or misleading.

I am heartened by the effort of government agencies to further the objectives of the Acts. Some of those efforts include new staff receiving appropriate training in their induction; better use of electronic processing; greater assistance given to members of the public when making applications; and conducting process reviews to identify opportunities for efficiencies and improved accountability.

For the 2016-17 reporting year, all figures have been reported based on the actual applications processed by individual Right to Information and Privacy units.



**YVETTE D'ATH**

Attorney-General and Minister for Justice  
Leader of the House

# Contents

Minister's Preface.....	1
Abbreviations.....	3
Explanation of terms used in this report .....	3
Overview .....	4
Releasing government information .....	4
Publication Scheme .....	4
Disclosure Log.....	4
Furthering the objects of the Acts .....	4
Reporting requirements .....	5
Legislative basis .....	5
Summary of data .....	5
Overview and comparison .....	7
APPENDIX 1 – Premier and Cabinet.....	10
APPENDIX 2 – Aboriginal and Torres Strait Islander Partnerships.....	13
APPENDIX 3 – Agriculture and Fisheries .....	15
APPENDIX 4 – Communities, Child Safety and Disability Services .....	17
APPENDIX 5 – Education and Training.....	21
APPENDIX 6 – Energy and Water Supply .....	26
APPENDIX 7 – Environment and Heritage Protection.....	29
APPENDIX 8 – Queensland Fire and Emergency Services.....	32
APPENDIX 9 – Queensland Health .....	35
APPENDIX 10 – Housing and Public Works .....	45
APPENDIX 11 – Infrastructure, Local Government and Planning .....	48
APPENDIX 12 – Justice and Attorney-General .....	58
APPENDIX 13 – National Parks, Sport and Racing.....	65
APPENDIX 14 – Natural Resources and Mines.....	68
APPENDIX 15 – Queensland Police Service.....	71
APPENDIX 16 – Public Safety Business Agency .....	76
APPENDIX 17 – Science, Information Technology and Innovation .....	78
APPENDIX 18 – State Development.....	80
APPENDIX 19 – Tourism, Major Events, Small Business and the Commonwealth Games .....	83
APPENDIX 20 – Transport and Main Roads .....	85
APPENDIX 21 – Queensland Treasury.....	89
APPENDIX 22 – Efforts to further the object of the RTI Act and IP Act .....	93
APPENDIX 23 – Regulations .....	103
Notes about Appendices 1 to 21 .....	106

## Abbreviations

DJAG	Department of Justice and Attorney-General
IP	Information Privacy
IP Act	<i>Information Privacy Act 2009</i>
IP Regulation	<i>Information Privacy Regulation 2009</i>
IPA	Information Privacy Amendment
IPP	Information Privacy Principle
moG	machinery of Government
NPP	National Privacy Principle
OIC	Office of the Information Commissioner
PWN	Prescribed Written Notice
RTI	Right to Information
RTI Act	<i>Right to Information Act 2009</i>
RTI Regulation	<i>Right to Information Regulation 2009</i>

## Explanation of terms used in this report

Term	Explanation
Access application	An application for information made under either the RTI Act or Chapter 3 of the IP Act.
Access charge	Charges prescribed under a regulation and payable for being given access to documents. In the reporting period, for example, black and white photocopying charges were 25 cents for each A4 page.
Amendment application	An application made under the IP Act to have personal information amended on the basis that it is inaccurate, incomplete, out of date or misleading.
Application fee	The fee prescribed in the RTI Regulation and payable for an access application under the RTI Act. In the reporting period, the application fee was \$46.40.
Internal Review	A review of a decision within an agency by a person who is no less senior than the original decision maker.
External Review	A review by the Information Commissioner of a decision made by an agency or Minister.
Processing charge	Charges prescribed in the RTI Regulation for searching for, or retrieving a document, and making, or doing things related to making, a decision on an application. In general, processing charges are payable for RTI Act applications where an agency or Minister spends more than five hours processing an application. In the reporting period, the processing fees were \$7.20 for each 15 minutes or part thereof.
Portfolio/agencies	Agencies within a Minister's administrative responsibility are reported on under the relevant portfolio heading, e.g. the Justice and Attorney-General portfolio includes DJAG and the Office of the Attorney-General and Minister for Justice and Minister for Training and Skills, as well as agencies such as Legal Services Commission and Electoral Commission Queensland.
State Government agencies	Includes Ministers, statutory authorities, local governments and hospital and health services.

## Overview

This annual report covers the 2016-17 financial year regarding the operation of the *Right to Information Act 2009* (RTI Act) and the *Information Privacy Act 2009* (IP Act).

The primary object of the RTI Act is to give a right of access to information in the government's possession or under the government's control unless, on balance, it is contrary to the public interest to give the access.

The IP Act works in parallel with the RTI Act and provides for the fair collection and handling of personal information by Queensland Government agencies and a right of access to, and amendment of, personal information in the government's possession or under the government's control unless, on balance, it is contrary to the public interest.

The IP Act sets out 11 Information Privacy Principles (IPPs) with which all agencies must adhere, except for Queensland Health, which is subject to the National Privacy Principles (NPPs). The IPPs and NPPs govern how Queensland Government agencies collect, store, use and disclose personal information.

## Releasing government information

The process of routinely releasing government information to the public is commonly referred to as the "push" model. Under this model, information is released administratively via mechanisms which include agencies' publication schemes and disclosure logs. As a result, access applications for information under the legislation are provided as a mechanism of last resort.

### Publication Scheme

A publication scheme is a structured list of an agency's information that is readily available to the public, free of charge wherever possible. Every government agency which is subject to the RTI Act must have a publication scheme.

### Disclosure Log

Disclosure logs form part of the "push" model where information released under an RTI application is made available for access to the public by being published on agency websites. They provide speedy access to information already released under the RTI application process. They can provide a cost and time benefit to both the individual and agency by reducing the number of additional applications under the RTI Act for the same information.

## Furthering the objects of the Acts

In the reporting period, State Government agencies made efforts to further the objects of the RTI Act and the IP Act. This information is summarised in Appendix 22.

## Reporting requirements

### Legislative basis

Section 185 of the RTI Act and section 194 of the IP Act require statistical and other information to be collected from Ministers and agencies. Each requirement is outlined as follows:

- *section 185(1) RTI Act* and *section 194(1) IP Act* require the Attorney-General and Minister for Justice and Leader of the House to prepare the report and table it in Parliament.
- *section 185(2) RTI Act* and *section 194(2) IP Act* refer to the *Right to Information Regulation 2009* (the RTI Regulation) and the *Information Privacy Regulation 2009* (the IP Regulation) which set out the details of the information required to be included in the report (refer to Appendix 23).
- *section 194(3) IP Act* provides that an annual report under this section may be included as part of an annual report the Minister is required to give under the RTI Act.

### Summary of data

This report includes statistics on both the RTI Act and IP Act for the period 1 July 2016 to 30 June 2017.

Data from all Ministers and agencies covered by the RTI Act and IP Act were collected and collated by the Right to Information and Privacy Unit, Department of Justice and Attorney-General (DJAG) for inclusion in this report.

The detailed data for Ministers and agencies is set out in Appendices 1-21 of this report and includes information required under:

- section 8(a) - (g) and (j) of the RTI Regulation; and
- section 6(a) - (g) and (j) of the IP Regulation.

For the 2016-17 reporting year, all figures are reported based on the actual applications processed by individual RTI and Privacy units.

#### ***Disciplinary action***

For the 2016-17 year, Ministers and agencies advised no disciplinary action was taken against any officer in relation to the administration of the Acts under section 8(h) of the RTI Regulation and section 6(h) of the IP Regulation.

#### ***Proceedings brought for offences***

Ministers and agencies advised no proceedings were brought for offences under section 175(1) or (3) of the RTI Act or section 184(1) or (3) of the IP Act (section 8(i) of the RTI Regulation and section 6(i) of the IP Regulation).

#### ***Relevant facts indicating efforts by agencies or Ministers to further the objects of the RTI Act and IP Act (section 8(k) of the RTI Regulation and section 6(k) of the IP Regulation)***

Appendix 22 summarises the efforts made by State Government agencies during the 2016-17 financial year which build on efforts made in the previous year.

***Machinery of government changes***

Blue Card Services transitioned from the Public Safety Business Agency to the Department of Justice and Attorney-General on 1 October 2016. Figures for these agencies have been reported based on the actual applications processed by individual RTI and Privacy units during the reporting period.

***Non-compliant access applications***

If an application fails to comply with the requirements under the legislation, even after consultation with the applicant, a Prescribed Written Notice (PWN) of the decision is sent under section 33 of the RTI Act and section 53 of the IP Act – *Noncompliance with application requirement*. This allows the applicant rights of review.

Under the current 'Reporting guidelines – RTI and IP annual report for 2016-17' agencies are not required to include 'non-compliant' applications in their statistics.



## Overview and comparison

Detailed information for each agency is presented in the Appendices 1 - 21 and summarised in the tables and figures below.

**Table 1** presents summary information about 2016-17 activity by agency.

It shows:

- the total number of RTI/IP access and amendment applications received as 14,143, an increase from 13,099 applications in the previous year.
- the total number of pages considered was 2,693,128 representing a 14 per cent increase from 2,361,326 in 2015-16.
- internal reviews of 260 compared with 276 for 2015-16.
- external reviews of 408 compared with 322 for 2015-16.
- fees received totalling \$483,098.60 in 2015-16 compared with \$567,788.40 in 2016-17.

**Table 1. Overview of RTI/IP access and amendment applications received by State Government agencies (total), 2016–17**

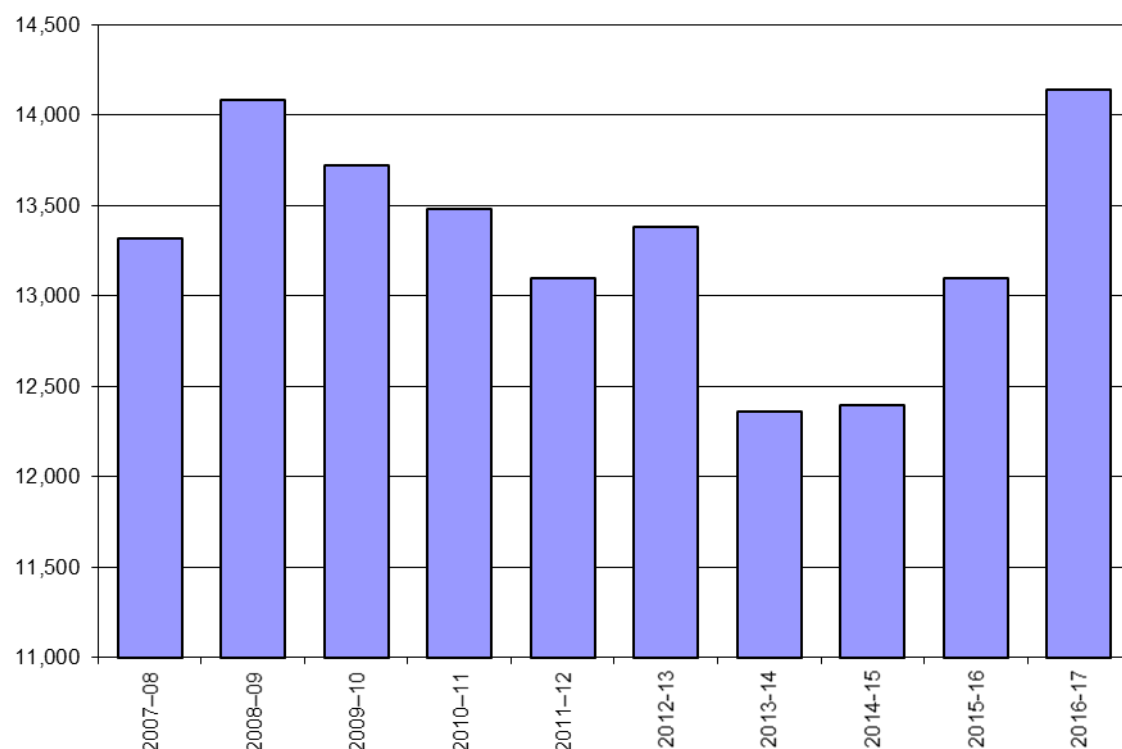
AGENCY	RTIs	IPs	IPAs	Total applns	Page numbers considered	Internal reviews	External reviews <sup>1</sup>	Total fees and charges received
Queensland Health	1,729	3,301	29	5,059	1,455,132	16	57	105,438.74
Queensland Police Service	1,109	1,166	8	2,283	40,781	50	104	108,123.82
Justice and Attorney-General	441	1,348	1	1,790	384,949	45	33	22,303.26
Infrastructure, Local Government and Planning	1,212	272	0	1,484	196,804	50	87	102,399.88
Transport and Main Roads	648	54	0	702	21,463	7	12	46,498.24
Communities, Child Safety and Disability Services	54	638	1	693	196,614	11	21	3,518.05
Queensland Treasury	505	57	8	570	124,350	16	8	30,848.43
Education and Training	109	279	5	393	63,673	14	27	18,720.55
Housing and Public Works	168	113	1	282	110,136	9	6	32,813.95
Environment and Heritage Protection	194	5	0	199	25,397	8	10	28,012.80
Natural Resources and Mines	171	15	0	186	25,799	16	18	29,582.60
Queensland Fire and Emergency Services	101	30	2	133	14,466	1	2	6,213.50
Energy and Water Supply	70	37	0	107	11,168	7	7	9,516.30
Premier and Cabinet	54	13	0	67	2,490	1	5	6,488.00
Aboriginal and Torres Strait Islander Partnerships	19	37	0	56	4,058	1	0	2,300.00
Agriculture and Fisheries	34	4	0	38	6,888	3	3	3,500.60
National Parks, Sport and Racing	30	5	0	35	3,526	2	4	2,128.00
State Development	24	3	0	27	797	2	3	4,107.65
Tourism, Major Events, Small Business and the Commonwealth Games	17	2	0	19	327	0	0	4,083.80
Science, Information Technology and Innovation	11	3	0	14	2,729	0	0	1,143.80
Public Safety Business Agency	1	5	0	6	1,581	1	1	46.40
<b>TOTAL</b>	<b>6,701</b>	<b>7,387</b>	<b>55</b>	<b>14,143</b>	<b>2,693,128</b>	<b>260</b>	<b>408</b>	<b>567,788.40</b>

Note. Agencies have been listed in order of 'total applications' received – from highest number of applications to least amount of applications.

<sup>1</sup> Statistics in relation to applications for external review of decisions by Ministers and agencies may differ from those reported in the 'Office of the Information Commissioner Annual Report 2016/17'.

**Figure 1** shows the total number of RTI/IP access and amendment applications received over the last ten years by State Government agencies. These applications have increased between 2015-16 (13,099) and 2016-17 (14,143). These figures include both applications for information (access applications) and applications to have personal information amended on the basis it is inaccurate, incomplete, out of date or misleading (amendment applications).

**Figure 1. Number of RTI/IP access and amendment applications received, 2007–08 to 2016–17**



**NB.** For the reporting periods 2007-08 to 2008-09, applications were made under the *Freedom of Information Act 1992*.

**Table 2** sets out the percentage of pages released in full (with no information deleted) or part (with only some information deleted) by all State Government agencies in response to access and amendment applications. These percentages are based on a comparison of the total number of pages released with the total number of pages considered when assessing applications.

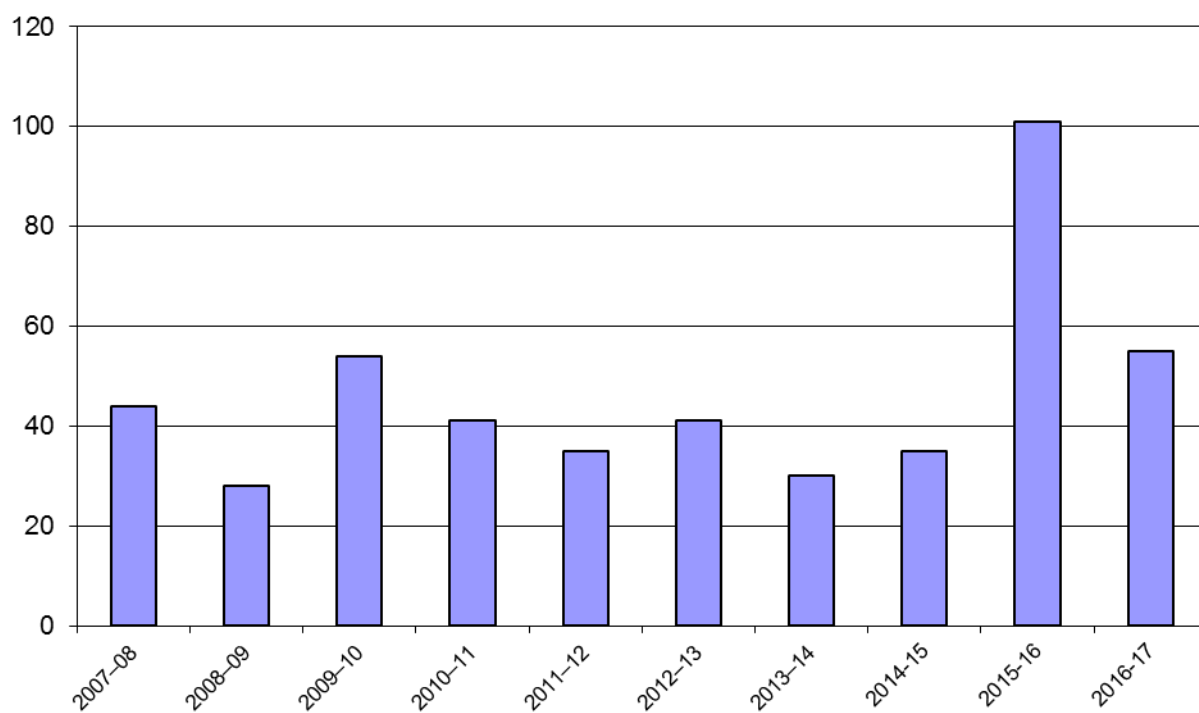
**Table 2. Pages released in full or part, 2007–08 to 2016–17**

Financial year	No. of pages considered	Per cent <sup>2</sup>
2007–08		86.0
2008–09 <sup>3</sup>	2,090,345	85.0
2009–10	1,090,403	86.0
2010–11	1,584,975	85.3
2011–12	1,762,288	86.9
2012–13	1,839,947	74.7
2013–14	1,911,152	71.0
2014–15	1,987,382	76.0
2015–16	2,361,326	81.1
2016–17	2,693,128	80.2

<sup>2</sup> Percentages are based on a comparison of the total number of pages released with the total number of pages considered when assessing applications.

<sup>3</sup> The *Right to Information Act 2009* and the *Information Privacy Act 2009* commenced on 1 July 2009.

**Figure 2** shows the number of IP amendment applications received, 2007-08 to 2016-17.



## APPENDIX 1 – Premier and Cabinet

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of the Premier and Cabinet	Access-RTI	38	2	4	29
Office of the Premier and Minister for the Arts	Access-RTI	11	0	3	5
Public Service Commission	Access-RTI	3	1	0	1
Queensland Audit Office	Access-RTI	1	0	0	1
Queensland Museum	Access-RTI	1	0	0	1
<b>Total RTI Applications</b>		<b>54</b>	<b>3</b>	<b>7</b>	<b>37</b>
Department of the Premier and Cabinet	Access-IP	9	1	3	4
Public Service Commission	Access-IP	4	0	1	2
<b>Total IP Applications</b>		<b>13</b>	<b>1</b>	<b>4</b>	<b>6</b>
<b>TOTAL APPLICATIONS</b>		<b>67</b>	<b>4</b>	<b>11</b>	<b>43</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Office of the Premier and Minister for the Arts	s.41 RTI	1
Queensland Audit Office	s.40 RTI	1
<b>TOTAL</b>		<b>2</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times <i>i.e. pages</i>
			invoked	
Department of the Premier and Cabinet	RTI	2,349	s.52(1)(a)	9
			s.49-sch4	109
			sch3(2)(1)(a)	196
			sch3(6)(c)(i)	17
			sch3(7)	73
Office of the Premier and Minister for the Arts	RTI	138	s.52(1)(a)	1
			s.49-sch4	23
			sch3(6)(c)(i)	2
			sch3(7)	40
<b>Total RTI</b>		<b>2,487</b>		<b>470</b>
Department of the Premier and Cabinet	IP	3	s.52(1)(a)	1
			s.49-sch4	1
<b>Total IP</b>		<b>3</b>		<b>2</b>
<b>TOTAL</b>		<b>2,490</b>		<b>472</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log no.
Department of the Premier and Cabinet	791
Office of the Premier and Minister for the Arts	65
Queensland Museum	9
<b>TOTAL</b>	<b>865</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

There were no deemed decisions or decisions taken to have been made at internal review.

**Table 6. Number of refusals to amend documents - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of the Premier and Cabinet	1-RTI	upheld on review		s.49-sch4
<b>TOTAL</b>	<b>1</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of the Premier and Cabinet	1-RTI	direct	settled outcome	
	1-RTI	direct	upheld on review	
	1-RTI	preceding internal review	settled outcome	
Queensland Audit Office	1-RTI	direct	upheld on review	
<b>Total RTI</b>	<b>4</b>			
Department of the Premier and Cabinet	1-IP	direct	under consideration by OIC	
<b>Total IP</b>	<b>1</b>			
<b>TOTAL</b>	<b>5</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of the Premier and Cabinet	1,670.40	3,196.80	0.00	4,867.20
Office of the Premier and Minister for the Arts	510.40	424.80	0.00	935.20
Public Service Commission	139.20	0.00	0.00	139.20
Queensland Audit Office	46.40	0.00	0.00	46.40
Queensland Museum	46.40	453.60	0.00	500.00
<b>TOTAL</b>	<b>2,412.80</b>	<b>4,075.20</b>	<b>0.00</b>	<b>6,488.00</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 2 – Aboriginal and Torres Strait Islander Partnerships

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
		— no. —			
Department of Aboriginal and Torres Strait Islander Partnerships	Access-RTI	19	0	1	19
<b>Total RTI Applications</b>		<b>19</b>	<b>0</b>	<b>1</b>	<b>19</b>
Department of Aboriginal and Torres Strait Islander Partnerships	Access-IP	37	0	1	39
<b>Total IP Applications</b>		<b>37</b>	<b>0</b>	<b>1</b>	<b>39</b>
<b>TOTAL APPLICATIONS</b>		<b>56</b>	<b>0</b>	<b>2</b>	<b>58</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

There were no refusals to deal.

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Department of Aboriginal and Torres Strait Islander Partnerships	RTI	2,688	s.49-other	35
			s.49-sch4	309
			s.52(1)(a)	1
			s.53(d)	24
			sch3(10)(1)(g)	3
			sch3(2)	6
			sch3(2)(1)(a)	144
			sch3(3)(1)(c)	20
			sch3(6)(c)(i)	112
			sch3(7)	37
			sch3(8)(1)	141
<b>Total RTI</b>		<b>2,688</b>		<b>832</b>
Department of Aboriginal and Torres Strait Islander Partnerships	IP	1,370	s.49-sch4	71
			s.52(1)(a)	15
			sch3(12)(1)	9
<b>Total IP</b>		<b>1,370</b>		<b>95</b>
<b>TOTAL</b>		<b>4,058</b>		<b>927</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

At the time of reporting, consideration of the documents under section 78B of the *Right to Information Act 2009* remained in progress.

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Aboriginal and Torres Strait Islander Partnerships	s.66 IP	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment – section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Aboriginal and Torres Strait Islander Partnerships	1-RTI	varied on review	59 pages released in full 6 pages released in part	s.49-sch4
<b>TOTAL</b>	<b>1</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

There were no external review applications received.

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Aboriginal and Torres Strait Islander Partnerships	1,299.20	1,000.80	0.00	2,300.00
<b>TOTAL</b>	<b>1,299.20</b>	<b>1,000.80</b>	<b>0.00</b>	<b>2,300.00</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.



## APPENDIX 3 – Agriculture and Fisheries

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Agriculture and Fisheries	Access-RTI	31	2	6	22
Minister for Agriculture and Fisheries	Access-RTI	1	0	0	1
Queensland Rural Adjustment Authority	Access-RTI	1	0	0	1
Veterinary Surgeons Board of Queensland	Access-RTI	1	0	0	1
<b>Total RTI Applications</b>		<b>34</b>	<b>2</b>	<b>6</b>	<b>25</b>
Department of Agriculture and Fisheries	Access-IP	4	0	0	3
<b>Total IP Applications</b>		<b>4</b>	<b>0</b>	<b>0</b>	<b>3</b>
<b>TOTAL APPLICATIONS</b>		<b>38</b>	<b>2</b>	<b>6</b>	<b>28</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

There were no refusals to deal.

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Department of Agriculture and Fisheries	RTI	4,932	s.49-sch4	1,041
			sch3(6)(c)(i)	597
Minister for Agriculture and Fisheries	RTI	447	s.49-sch4	29
Veterinary Surgeons Board of Queensland	RTI	1,484	s.49-sch4	822
<b>Total RTI</b>		<b>6,863</b>		<b>2,489</b>
Department of Agriculture and Fisheries	IP	25	s.49-sch4	12
<b>Total IP</b>		<b>25</b>		<b>12</b>
<b>TOTAL</b>		<b>6,888</b>		<b>2,501</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Agriculture and Fisheries	748
<b>TOTAL</b>	<b>748</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

There were no deemed decisions or decisions taken to have been made at internal review.

**Table 6. Number of refusals to amend documents - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Agriculture and Fisheries	2-RTI	upheld on review	s.49-sch4	
<b>Total RTI</b>	<b>2</b>			
Department of Agriculture and Fisheries	1-IP	upheld on review	s.49-sch4	
<b>Total IP</b>	<b>1</b>			
<b>TOTAL</b>	<b>3</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Agriculture and Fisheries	1-RTI	direct	OIC decision not to review	
	1-RTI	direct	withdrawn	
Veterinary Surgeons Board of Queensland	1-RTI	direct	under consideration by OIC	
<b>TOTAL</b>	<b>3</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Agriculture and Fisheries	1,251.25	1,557.30	0.00	2,808.55
Minister for Agriculture and Fisheries	46.40	554.40	0.00	600.80
Queensland Rural Adjustment Authority	44.85	0.00	0.00	44.85
Veterinary Surgeons Board of Queensland	46.40	0.00	0.00	46.40
<b>TOTAL</b>	<b>1,388.90</b>	<b>2,111.70</b>	<b>0.00</b>	<b>3,500.60</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 4 – Communities, Child Safety and Disability Services

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Communities, Child Safety and Disability Services	Access-RTI	54	0	16	34
<b>Total RTI Applications</b>		<b>54</b>	<b>0</b>	<b>16</b>	<b>34</b>
Department of Communities, Child Safety and Disability Services	Access-IP	636	0	37	613
Minister for Communities, Women and Youth, Minister for Child Safety and Minister for the Prevention of Domestic and Family Violence	Access-IP	1	0	0	1
Minister for Disability Services, Minister for Seniors and Minister Assisting the Premier on North Queensland	Access-IP	1	0	0	1
<b>Total IP Applications</b>		<b>638</b>	<b>0</b>	<b>37</b>	<b>615</b>
Department of Communities, Child Safety and Disability Services	Amendment-IP	1	0	0	0
<b>Total IP Amendment Applications</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>TOTAL APPLICATIONS</b>		<b>693</b>	<b>0</b>	<b>53</b>	<b>649</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Communities, Child Safety and Disability Services	s.40 RTI	1
<b>Total RTI</b>		<b>1</b>
Department of Communities, Child Safety and Disability Services	s.62 IP	1
<b>Total IP</b>		<b>1</b>
<b>TOTAL</b>		<b>2</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Department of Communities, Child Safety and Disability Services	RTI	4,470	s.49-sch4	577
			s.52(1)(a)	3
			s.52(1)(b)	3
			s.53(a)	85
			sch3(10)(1)(e)	130
			sch3(10)(1)(i)	5
			sch3(12)(1)	1,474
			sch3(6)	17
			sch3(6)(c)(i)	68
			sch3(7)	18
<b>Total RTI</b>		<b>4,470</b>		<b>2,380</b>

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Communities, Child Safety and Disability Services	IP	192,135	s.49-sch4	1,110
			s.50	2,011
			s.51	15
			s.52(1)(a)	47
			s.52(1)(b)	31
			s.53(a)	3,328
			sch3(10)(1)(a)	183
			sch3(10)(1)(f)	19
			sch3(12)(1)	128,519
			sch3(6)(c)(i)	4
			sch3(7)	882
Minister for Communities, Women and Youth, Minister for Child Safety and Minister for the Prevention of Domestic and Family Violence	IP	0	s.52(1)(a)	1
Minister for Disability Services, Minister for Seniors and Minister Assisting the Premier on North Queensland	IP	9	sch3(6)(c)(i)	1
<b>Total IP</b>		<b>192,144</b>		<b>136,151</b>
<b>TOTAL</b>		<b>196,614</b>		<b>138,531</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Communities, Child Safety and Disability Services	565
Minister for Communities, Women and Youth, Minister for Child Safety and Minister for the Prevention of Domestic and Family Violence	27
Minister for Disability Services, Minister for Seniors and Minister Assisting the Premier on North Queensland	41
<b>TOTAL</b>	<b>633</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Communities, Child Safety and Disability Services	s.66 IP	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Communities, Child Safety and Disability Services	1-RTI	upheld on review		
	1-RTI	varied on review	12 pages released in full 55 pages released in part 283 pages access refused	s.49-sch4 sch3(12)(1)
<b>Total RTI</b>	<b>2</b>			
Department of Communities, Child Safety and Disability Services	5-IP	upheld on review		
	1-IP	varied on review	273 pages released in full 147 pages released in part 136 pages released in full	s.49-sch4 sch3(12)(1)
	1-IP	varied on review	155 pages released in part 856 pages access refused	s.49-sch4 sch3(12)(1)
	1-IP	varied on review	6 pages released in full 4 pages released in part	s.49-sch4 sch3(12)(1)
	1-IP	varied on review	48 pages released in full 42 pages released in part 14 pages access refused	s.88(2) sch3(12)(1)
<b>Total IP</b>	<b>9</b>			
<b>TOTAL</b>	<b>11</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Communities, Child Safety and Disability Services	1-RTI	preceding internal review	withdrawn	
	3-RTI	direct	under consideration by OIC	
<b>Total RTI</b>	<b>4</b>			
	1-IP	direct	outside of timeframe (OIC not dealing)	
	2-IP	direct	under consideration by OIC	
	1-IP	preceding internal review	under consideration by OIC	
	9-IP	direct	withdrawn	
	4-IP	preceding internal review	withdrawn	
<b>Total IP</b>	<b>17</b>			
<b>TOTAL</b>	<b>21</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Communities, Child Safety and Disability Services	2,134.40	1,274.40	0.00	3,408.80
<b>TOTAL</b>	<b>2,134.40</b>	<b>1,274.40</b>	<b>0.00</b>	<b>3,408.80</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

PORTFOLIO/AGENCY	Access charges
	\$
Department of Communities, Child Safety and Disability Services	109.25
<b>TOTAL</b>	<b>109.25</b>

## APPENDIX 5 – Education and Training

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of Education and Training	Access-RTI	76	3	10	53
Minister for Education	Access-RTI	1	0	0	1
Central Queensland University	Access-RTI	3	0	1	0
Griffith University	Access-RTI	3	0	2	1
James Cook University	Access-RTI	1	0	0	1
Queensland University of Technology	Access-RTI	7	0	1	5
University of Queensland	Access-RTI	9	0	4	6
University of Southern Queensland	Access-RTI	2	0	0	1
University of the Sunshine Coast	Access-RTI	2	0	0	2
Non-State School Accreditation Board	Access-RTI	1	0	0	1
Queensland Curriculum and Assessment Authority	Access-RTI	1	0	0	1
TAFE Queensland	Access-RTI	3	0	0	3
<b>Total RTI Applications</b>		<b>109</b>	<b>3</b>	<b>18</b>	<b>75</b>
Department of Education and Training	Access-IP	215	0	14	166
Central Queensland University	Access-IP	5	0	1	2
Griffith University	Access-IP	8	0	5	3
Queensland University of Technology	Access-IP	8	0	0	8
University of Queensland	Access-IP	24	0	2	25
University of Southern Queensland	Access-IP	9	0	0	7
Queensland Curriculum and Assessment Authority	Access-IP	2	0	1	1
TAFE Queensland	Access-IP	8	0	1	6
<b>Total IP Applications</b>		<b>279</b>	<b>0</b>	<b>24</b>	<b>218</b>
Department of Education and Training	Amendment-IP	4	0	3	1
Queensland University of Technology	Amendment-IP	1	0	0	1
<b>Total IP Amendment Applications</b>		<b>5</b>	<b>0</b>	<b>3</b>	<b>2</b>
<b>TOTAL APPLICATIONS</b>		<b>393</b>	<b>3</b>	<b>45</b>	<b>295</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Department of Education and Training	s.41 RTI	3
<b>Total RTI</b>		
University of Queensland	s.62 IP	4
<b>Total IP</b>		
<b>TOTAL</b>		<b>7</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Education and Training	RTI	8,866	s.47(3)(b)	1,253
			s.49-sch4	1,253
			sch3(2)(1)(b)	139
			sch3(2)(1)(c)	6
			sch3(6)(c)(i)	112
			sch3(7)	56
			sch3(10)(1)(a)	124
			s.47(3)(e), s.52(1)(a)	6
			s.47(3)(e), s.52(1)(b)	2
Central Queensland University	RTI	459	s.47(3)(b)	50
			s.49-sch4	50
Griffith University	RTI	48	s.47(3)(b)	48
			s.49-sch4	48
Queensland University of Technology	RTI	1,535	s.47(3)(b)	374
University of Queensland	RTI	1,218	s.47(3)(b)	428
			sch3(7)	2
University of Southern Queensland	RTI	8	s.47(3)(b)	7
			s.49-sch4	7
			s.47(3)(e), s.52(1)(a)	1
University of the Sunshine Coast	RTI	25	full release	
Non-State School Accreditation Board	RTI	1,152	s.47(3)(b)	78
			s.49-sch4	78
Queensland Curriculum and Assessment Authority	RTI	32	s.47(3)(b)	32
TAFE Queensland	RTI	231	s.53(a)	11
			s.47(3)(b)	175
			s.49-sch4	175
<b>Total RTI</b>		<b>13,574</b>		<b>4,515</b>
Department of Education and Training	IP	32,407	s.47(3)(b)	5,968
			s.49-sch4	5,968
			sch3(7)	3,026
			s.47(3)(c)	2
			sch3(10)(1)(d)	18
			s.47(3)(e), s.52(1)(a)	3
			s.47(3)(e), s.52(1)(b)	8
Central Queensland University	IP	1,274	s.47(3)(b)	435
			s.49-sch4	435
			s.47(3)(f)	13
Griffith University	IP	1,161	s.47(3)(b)	81
			s.49-sch4	81
Queensland University of Technology	IP	2,526	sch3(7)	32
			s.47(3)(b)	670
University of Queensland	IP	12,121	s.47(3)(b)	1,393
			sch3(7)	3,258
			sch3(8)	25
			s.47(3)(c)	48
			s.47(3)(e)	4
University of Southern Queensland	IP	535	sch3(8)(1)	2
			sch3(10)(1)(c)	3
			sch3(10)(1)(d)	3
			s.47(3)(b)	82
			s.49-sch4	82



PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Queensland Curriculum and Assessment Authority	IP	2	full release	
TAFE Queensland	IP	73	s.52(1)(a)	1
			s.53(a)	22
			s.47(3)(b)	25
			s.49-sch4	25
<b>Total IP</b>		<b>50,099</b>		<b>21,713</b>
<b>TOTAL</b>		<b>63,673</b>		<b>26,228</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Education and Training	2,891
James Cook University	8
Queensland University of Technology	257
University of Queensland	78
University of Southern Queensland	2
University of the Sunshine Coast	14
<b>TOTAL</b>	<b>3,250</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Education and Training	s.83(2) RTI	1
Central Queensland University	s.46 RTI	1
<b>Total RTI</b>		<b>2</b>
TAFE Queensland	s.66 IP	1
<b>Total IP</b>		<b>1</b>
<b>TOTAL</b>		<b>3</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Education and Training	s.72(1)(a)(i)	4
<b>TOTAL</b>		<b>4</b>

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Education and Training	1-RTI	upheld on review		
	1-RTI	deemed		
Minister for Education	1-RTI	varied on review	additional documents considered	s.47(3)(b)
Queensland University of Technology	1-RTI	varied on review	14 additional documents released	s.47(3)(b)
TAFE Queensland	1-RTI	upheld on review		
<b>Total RTI</b>	<b>5</b>			
Department of Education and Training	1-IP	upheld on review		
	1-IP	varied on review	notation added to record	s.75
Central Queensland University	1-IP	application rejected – not related to a reviewable decision under consideration		
	1-IP			
Queensland University of Technology	1-IP	varied on review	14 additional documents released in part	sch3(7) s.47(3)(b)
	1-IP	varied on review	minor changes to information	
			no jurisdiction to consider internal review application based solely on sufficiency of search	
University of Queensland	1-IP	varied on review		
TAFE Queensland	1-IP	upheld on review		
	1-IP	non-reviewable decision – original decision provided the applicant with all documents located		
<b>Total IP</b>	<b>9</b>			
<b>TOTAL</b>	<b>14</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Education and Training	2-RTI	direct	under consideration by OIC	
	1-RTI	preceding internal review	under consideration by OIC	
	6-RTI	direct	settled outcome	
Central Queensland University	1-RTI	direct	under consideration by OIC	
University of Southern Queensland	1-RTI	direct	under consideration by OIC	
University of the Sunshine Coast	1-RTI	direct	resolved informally	
Queensland Curriculum and Assessment Authority (QCAA)	1-RTI	direct	OIC negotiated agreement - QCAA to provide modified version of documents requested. OIC did not proceed to making a formal external review decision	
<b>Total RTI</b>	<b>13</b>			
Department of Education and Training	5-IP	direct	under consideration by OIC	
	2-IP	direct	settled outcome	
Queensland University of Technology	2-IP	direct	upheld on review	
University of Queensland	1-IP	direct	upheld on review	
	2-IP	direct	settled outcome – resolved informally – additional documents disclosed	
	1-IP	direct	settled outcome – resolved informally	
TAFE Queensland	1-IP	direct	under consideration by OIC	
<b>Total IP</b>	<b>14</b>			
<b>TOTAL</b>	<b>27</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Education and Training	3,526.40	9,216.40	0.00	12,742.80
Minister for Education	46.40	0.00	0.00	46.40
Central Queensland University	92.80	0.00	0.00	92.80
Griffith University	46.40	583.80	0.00	630.20
James Cook University	46.40	0.00	0.00	46.40
Queensland University of Technology	324.80	1,008.00	0.00	1,332.80
University of Queensland	323.25	273.60	0.00	596.85
University of Southern Queensland	92.80	907.20	0.00	1,000.00
University of the Sunshine Coast	92.80	244.80	0.00	337.60
Non-State School Accreditation Board	46.40	0.00	1,640.20	1,686.60
Queensland Curriculum and Assessment Authority	46.40	0.00	0.00	46.40
TAFE Queensland	139.20	0.00	0.00	139.20
<b>TOTAL</b>	<b>4,824.05</b>	<b>12,233.80</b>	<b>1,640.20</b>	<b>18,698.05</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

PORTFOLIO/AGENCY	Access charges
	\$
University of Southern Queensland	22.50
<b>TOTAL</b>	<b>22.50</b>

## APPENDIX 6 – Energy and Water Supply

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of Energy and Water Supply	Access-RTI	7	2	0	4
Minister for Energy, Biofuels and Water Supply	Access-RTI	13	0	0	14
ENERGEX	Access-RTI	14	0	6	11
Ergon Energy Corporation Limited	Access-RTI	15	0	1	13
Ergon Energy Queensland Pty Ltd	Access-RTI	1	0	0	1
Queensland Urban Utilities	Access-RTI	10	0	3	6
Queensland Bulk Water Supply Authority (trading as Seqwater)	Access-RTI	3	0	0	3
SunWater Limited	Access-RTI	1	0	0	1
Unity Water	Access-RTI	6	0	0	5
<b>Total RTI Applications</b>		<b>70</b>	<b>2</b>	<b>10</b>	<b>58</b>
Department of Energy and Water Supply	Access-IP	4	0	1	3
ENERGEX	Access-IP	17	0	4	12
Energy and Water Ombudsman Queensland	Access-IP	2	0	0	2
Ergon Energy Corporation Limited	Access-IP	2	0	0	2
Ergon Energy Queensland Pty Ltd	Access-IP	12	0	0	12
<b>Total IP Applications</b>		<b>37</b>	<b>0</b>	<b>5</b>	<b>31</b>
<b>TOTAL APPLICATIONS</b>		<b>107</b>	<b>2</b>	<b>15</b>	<b>89</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Energy and Water Supply	s.40 RTI	3
Minister for Energy, Biofuels and Water Supply	s.40 RTI	6
<b>TOTAL</b>		<b>9</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Minister for Energy, Biofuels and Water Supply	RTI	38	s.52	3
			sch3(2)(1)(b)	1
			sch3(10)(1)(a)	1
			sch3(10)(4)	2
			s.49-sch4	7
ENERGEX	RTI	190	s.49-sch4	40
			s.52	2
Ergon Energy Corporation Limited	RTI	9,126	s.47(3)	890
Queensland Urban Utilities	RTI	205	s.47-sch3(7), s.49-sch4(3)(3)	10
SunWater Limited	RTI	1,364	s.49-sch4	786
<b>Total RTI</b>		<b>10,923</b>		<b>1,742</b>

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Department of Energy and Water Supply	IP	18	s.49-sch4	1
ENERGEX	IP	118	s.49-sch4	29
			s.52	4
Ergon Energy Corporation Limited	IP	32	full release	
Ergon Energy Queensland Pty Ltd	IP	77	s.67	9
<b>Total IP</b>		<b>245</b>		<b>43</b>
<b>TOTAL</b>		<b>11,168</b>		<b>1,785</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Minister for Energy, Biofuels and Water Supply	90
ENERGEX	190
Ergon Energy Corporation Limited	43
Queensland Bulk Water Supply Authority (trading as Seqwater)	2,789
Unity Water	29
<b>TOTAL</b>	<b>3,141</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Energy and Water Ombudsman Queensland	s.97(2) IP	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Minister for Energy, Biofuels and Water Supply	4-RTI	upheld on review		
Ergon Energy Corporation Limited	1-RTI	under consideration		
<b>Total RTI</b>	<b>5</b>			

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Ergon Energy Queensland Pty Ltd	1-IP	upheld on review		
Energy and Water Ombudsman Queensland	1-IP	upheld on review		
<b>Total IP</b>	<b>2</b>			
<b>TOTAL</b>	<b>7</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Energy and Water Supply	1-RTI	preceding internal review	withdrawn	
	1-RTI	preceding internal review	under consideration by OIC	
Minister for Energy, Biofuels and Water Supply	2-RTI	preceding internal review	under consideration by OIC	
ENERGEX	1-RTI	direct	withdrawn	
Ergon Energy Corporation Limited	1-RTI	direct	under consideration by OIC	
Queensland Bulk Water Supply Authority (trading as Seqwater)	1-RTI	direct	decision varied – additional documents located and released in part	
<b>TOTAL</b>	<b>7</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Energy and Water Supply	232.00	0.00	0.00	232.00
Minister for Energy, Biofuels and Water Supply	603.20	0.00	0.00	603.20
ENERGEX	505.75	0.00	0.00	505.75
Ergon Energy Corporation Limited	645.25	4,948.40	0.00	5,593.65
Ergon Energy Queensland Pty Ltd	46.40	0.00	0.00	46.40
Queensland Urban Utilities	464.00	1,609.70	0.00	2,073.70
Queensland Bulk Water Supply Authority (trading as Seqwater)	139.20	0.00	0.00	139.20
SunWater Limited	46.40	0.00	0.00	46.40
Unity Water	276.00	0.00	0.00	276.00
<b>TOTAL</b>	<b>2,958.20</b>	<b>6,558.10</b>	<b>0.00</b>	<b>9,516.30</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 7 – Environment and Heritage Protection

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
				— no. —	
Department of Environment and Heritage Protection	Access-RTI	184	2	52	127
Minister for Environment and Heritage Protection	Access-RTI	10	0	1	8
<b>Total RTI Applications</b>		<b>194</b>	<b>2</b>	<b>53</b>	<b>135</b>
Department of Environment and Heritage Protection	Access-IP	5	0	0	3
<b>Total IP Applications</b>		<b>5</b>	<b>0</b>	<b>0</b>	<b>3</b>
<b>TOTAL APPLICATIONS</b>		<b>199</b>	<b>2</b>	<b>53</b>	<b>138</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Environment and Heritage Protection	s.41 RTI	1
	s.43 RTI	1
<b>TOTAL</b>		<b>2</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Department of Environment and Heritage Protection	RTI	25,019	invoked	
			s.52	9
			sch3(2)	13
			sch3(2)(1)(a)	181
			sch3(2)(1)(b)	129
			sch3(3)	97
			sch3(4)	3
			sch3(6)	12
			sch3(6)(c)(i)	5
			sch3(7)	814
			sch3(8)(1)	79
			sch3(10)(1)(a)	652
			sch3(10)(1)(b)	48
			sch3(10)(1)(f)	161
			sch3(10)(1)(g)	62
			sch3(10)(1)(i)	68
			s.49-sch4	3,713
Minister for Environment and Heritage Protection	RTI	340	s.52	1
			sch3(2)(1)(a)	9
			sch3(6)(c)(ii)	7
			s.49-sch4	144
<b>Total RTI</b>		<b>25,359</b>		<b>6,207</b>

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Department of Environment and Heritage Protection	IP	38	s.49-sch4	10
<b>Total IP</b>		<b>38</b>		<b>10</b>
<b>TOTAL</b>		<b>25,397</b>		<b>6,217</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Environment and Heritage Protection	2,153
Minister for Environment and Heritage Protection	18
<b>TOTAL</b>	<b>2,171</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Environment and Heritage Protection	s.46 RTI	2
<b>TOTAL</b>		<b>2</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Environment and Heritage Protection	5-RTI	upheld on review		
	2-RTI	varied on review	additional documents withheld	s.49-sch4
Minister for Environment and Heritage Protection	1-RTI	upheld on review		
<b>TOTAL</b>	<b>8</b>			



**Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Environment and Heritage Protection	3-RTI	preceding internal review	withdrawn – resolved informally	
	1-RTI	preceding internal review	upheld on review	
	1-RTI	preceding internal review	OIC decision not to review	
			withdrawn – OIC decision not to review	
	1-RTI	direct		
	2-RTI	direct	under consideration by OIC	
Minister for Environment and Heritage Protection	1-RTI	direct	withdrawn – resolved informally	
	1-RTI	preceding internal review	withdrawn – resolved informally	
<b>TOTAL</b>	<b>10</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Environment and Heritage Protection	8,166.40	18,619.20	0.00	26,785.60
Minister for Environment and Heritage Protection	464.00	763.20	0.00	1,227.20
<b>TOTAL</b>	<b>8,630.40</b>	<b>19,382.40</b>	<b>0.00</b>	<b>28,012.80</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 8 – Queensland Fire and Emergency Services

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
				— no. —	
Queensland Fire and Emergency Services	Access-RTI	101	0	3	98
<b>Total RTI Applications</b>		<b>101</b>	<b>0</b>	<b>3</b>	<b>98</b>
Queensland Fire and Emergency Services	Access-IP	30	0	1	29
<b>Total IP Applications</b>		<b>30</b>	<b>0</b>	<b>1</b>	<b>29</b>
Queensland Fire and Emergency Services	Amendment-IP	2	0	0	2
<b>Total IP Amendment Applications</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>TOTAL APPLICATIONS</b>		<b>133</b>	<b>0</b>	<b>4</b>	<b>129</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

There were no refusals to deal.

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Queensland Fire and Emergency Services	RTI	7,386	s.52(1)(a)	5
			s.53(a)	20
			sch3(6)(c)(i)	41
			sch3(7)	7
			sch3(10)(1)(a)	123
			s.49-sch4(3)(c)	20
			s.49-sch4(4)(6)(1)	1,535
<b>Total RTI</b>		<b>7,386</b>		<b>1,751</b>
Queensland Fire and Emergency Services	IP	7,080	s.52(1)(b)	1
			sch3(7)	250
			sch3(8)(1)	9
			s.49-sch4(4)(6)	1,586
<b>Total IP</b>		<b>7,080</b>		<b>1,846</b>
<b>TOTAL</b>		<b>14,466</b>		<b>3,597</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Fire and Emergency Services	79
<b>TOTAL</b>	<b>79</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Fire and Emergency Services	s.83(2) RTI	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Fire and Emergency Services	s.72(1)(a)(i)	2
<b>TOTAL</b>		<b>2</b>

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Fire and Emergency Services	1-RTI	upheld on review		sch3(10)(1)(a)
<b>TOTAL</b>	<b>1</b>			

**Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Fire and Emergency Services	1-IP	direct	varied on review	s.49-sch4(4)(6)(1)
	1-IP	direct	upheld on review	
<b>TOTAL</b>	<b>2</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Queensland Fire and Emergency Services	4,762.35	1,451.15	0.00	6,213.50
<b>TOTAL</b>	<b>4,762.35</b>	<b>1,451.15</b>	<b>0.00</b>	<b>6,213.50</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 9 – Queensland Health

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Health	Access-RTI	189	65	33	88
Minister for Health and Minister for Ambulance Services	Access-RTI	1	0	0	2
Cairns and Hinterland Hospital and Health Service	Access-RTI	74	0	9	62
Central Queensland Hospital and Health Service	Access-RTI	25	0	0	24
Central West Hospital and Health Service	Access-RTI	1	0	0	1
Children's Health Queensland Hospital and Health Service					
Lady Cilento Children's Hospital	Access-RTI	73	0	9	77
Darling Downs Hospital and Health Service	Access-RTI	95	0	0	89
Gold Coast Hospital and Health Service	Access-RTI	48	0	8	41
Mackay Hospital and Health Service	Access-RTI	58	0	10	48
Metro North Hospital and Health Service					
Redcliffe-Caboolture					
Caboolture and Kilcoy Hospitals and Woodford Prison	Access-RTI	33	0	2	43
Redcliffe Hospital	Access-RTI	38	0	4	56
Royal Brisbane and Women's Hospital	Access-RTI	324	0	22	302
The Prince Charles Hospital	Access-RTI	117	0	7	100
Metro South Hospital and Health Service					
Bayside - Redland Hospital	Access-RTI	4	0	1	4
Logan-Beautesert	Access-RTI	28	0	1	38
Princess Alexandra Hospital	Access-RTI	282	0	5	259
QEII Hospital	Access-RTI	8	0	1	5
North West Hospital and Health Service	Access-RTI	26	0	1	26
South West Hospital and Health Service	Access-RTI	2	0	0	2
Sunshine Coast Hospital and Health Service	Access-RTI	69	0	8	72
Torres and Cape Hospital and Health Service	Access-RTI	2	0	0	2
Townsville Hospital and Health Service	Access-RTI	112	0	14	102
West Moreton Hospital and Health Service	Access-RTI	54	0	10	56
Wide Bay Hospital and Health Service					
Bundaberg and Rural	Access-RTI	32	0	2	27
Fraser Coast - Hervey Bay and Maryborough	Access-RTI	17	0	0	22
Office of the Health Ombudsman	Access-RTI	17	1	0	15
<b>Total RTI Applications</b>		<b>1,729</b>	<b>66</b>	<b>147</b>	<b>1,563</b>
Department of Health	Access-IP	221	121	47	40
Minister for Health and Minister for Ambulance Services	Access-IP	2	0	0	1
Cairns and Hinterland Hospital and Health Service	Access-IP	139	2	5	124
Central Queensland Hospital and Health Service	Access-IP	137	1	3	124
Central West Hospital and Health Service	Access-IP	4	0	0	5
Children's Health Queensland Hospital and Health Service					
Lady Cilento Children's Hospital	Access-IP	210	2	16	216
Darling Downs Hospital and Health Service	Access-IP	75	0	1	74
Gold Coast Hospital and Health Service	Access-IP	306	0	27	288
Mackay Hospital and Health Service	Access-IP	103	0	15	88
Metro North Hospital and Health Service					
Redcliffe-Caboolture					
Caboolture and Kilcoy Hospitals and Woodford Prison	Access-IP	256	0	5	267
Redcliffe Hospital	Access-IP	113	0	3	123
Royal Brisbane and Women's Hospital	Access-IP	291	1	7	283
The Prince Charles Hospital	Access-IP	194	0	8	174
Metro South Hospital and Health Service					
Bayside - Redland Hospital	Access-IP	41	0	0	41
Logan-Beautesert	Access-IP	69	0	4	73

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Metro South Hospital and Health Service ( <i>cont'd</i> )					
Princess Alexandra Hospital	Access-IP	252	0	3	247
QEI Hospital	Access-IP	4	0	1	3
North West Hospital and Health Service	Access-IP	2	0	0	2
South West Hospital and Health Service	Access-IP	9	0	0	9
Sunshine Coast Hospital and Health Service	Access-IP	174	0	28	178
Torres and Cape Hospital and Health Service	Access-IP	4	0	0	3
Townsville Hospital and Health Service	Access-IP	177	1	7	162
West Moreton Hospital and Health Service	Access-IP	275	3	9	287
Wide Bay Hospital and Health Service					
Bundaberg and Rural	Access-IP	82	0	1	65
Fraser Coast - Hervey Bay and Maryborough	Access-IP	97	1	2	80
Office of the Health Ombudsman	Access-IP	64	0	0	64
<b>Total IP Applications</b>		<b>3,301</b>	<b>132</b>	<b>192</b>	<b>3,021</b>
Cairns and Hinterland Hospital and Health Service					
Gold Coast Hospital and Health Service	Amendment-IP	4	0	0	4
Metro North Hospital and Health Service	Amendment-IP	2	0	0	1
Royal Brisbane and Women's Hospital	Amendment-IP	5	0	0	5
The Prince Charles Hospital	Amendment-IP	5	0	0	5
Metro South Hospital and Health Service					
Bayside – Redland Hospital	Amendment-IP	1	0	0	1
Logan-Beaudesert	Amendment-IP	1	0	0	1
Princess Alexandra Hospital	Amendment-IP	5	0	1	4
South West Hospital and Health Service	Amendment-IP	1	0	0	1
Sunshine Coast Hospital and Health Service	Amendment-IP	1	0	0	1
Townsville Hospital and Health Service	Amendment-IP	3	0	0	4
Wide Bay Hospital and Health Service					
Fraser Coast – Hervey Bay and Maryborough	Amendment-IP	1	0	0	1
<b>Total IP Amendment Applications</b>		<b>29</b>	<b>0</b>	<b>1</b>	<b>28</b>
<b>TOTAL APPLICATIONS</b>		<b>5,059</b>	<b>198</b>	<b>340</b>	<b>4,612</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Central Queensland Hospital and Health Service	s.40 RTI	1
Mackay Hospital and Health Service	s.41 RTI	2
Wide Bay Hospital and Health Service		
Bundaberg and Rural	s.41 RTI	1
Fraser Coast – Hervey Bay and Maryborough	s.40 RTI	1
<b>Total RTI</b>		<b>5</b>
Department of Health		
Minister for Health and Minister for Ambulance Services	s.62 IP	1
Gold Coast Hospital and Health Service	s.59 IP	1
	s.60 IP	1
Wide Bay Hospital and Health Service		
Bundaberg and Rural	s.62 IP	1
Fraser Coast – Hervey Bay and Maryborough	s.59 IP	7
Office of the Health Ombudsman	s.62 IP	1
<b>Total IP</b>		<b>13</b>
<b>TOTAL</b>		<b>18</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Health	RTI	4,662	s.47(3)(a)-sch3(7)	168
			s.47(3)(a)-sch3(10)(4)	277
			s.47(3)(a)-sch3(12)(1)	38
			s.47(3)(b)	865
			s.47(3)(d)	1
			s.47(3)(e)	7
Minister for Health and Minister for Ambulance Services	RTI	22	full release	
Cairns and Hinterland Hospital and Health Service	RTI	19,608	s.47(3)(a)-sch3(10)(1)(i)	10
			s.47(3)(b)	2,020
			s.47(3)(e)	1
Central Queensland Hospital and Health Service	RTI	4,478	full release	
Central West Hospital and Health Service	RTI	0	s.47(3)(e)	1
Children's Health Queensland Hospital and Health Service				
Lady Cilento Children's Hospital	RTI	30,941	s.47(3)(a)-sch3(12)(1)	5
			s.47(3)(b)-sch4(3)(3)	1
			s.47(3)(b)-sch4(4)(4)	50
			s.47(3)(b)-sch4(4)(6)(1)	592
			s.47(3)(e)-s.52	1
			s.47(3)(f)-s.53(a)	1,629
Darling Downs Hospital and Health Service	RTI	21,656	s.47(3)(a)-sch3(12)(1)	357
			s.47(3)(b)	179
			s.47(3)(e)	3
Gold Coast Hospital and Health Service	RTI	13,090	s.47(3)(a)-sch3(10)(1)(a)	1
			s.47(3)(b)	8,047
			s.47(3)(e)	3
Mackay Hospital and Health Service	RTI	7,386	s.47(3)(b)	191
Metro North Hospital and Health Service				
Redcliffe-Caboolture				
Caboolture and Kilcoy Hospitals and Woodford Prison	RTI	3,594	s.47(3)(b)	91
Redcliffe Hospital	RTI	10,760	s.47(3)(a)-sch3(12)(1)	7
			s.47(3)(b)	268
			s.47(3)(e)	1
Royal Brisbane and Women's Hospital	RTI	54,712	s.47(3)(a)-sch3(7)	24
			s.47(3)(b)	993
			s.47(3)(e)	5
The Prince Charles Hospital	RTI	34,808	s.47(3)(a)-sch3(10)(1)(i)	12
			s.47(3)(b)	473
Metro South Hospital and Health Service				
Bayside - Redland Hospital	RTI	442	full release	
Logan-Beaudesert	RTI	5,789	s.47(3)(d)	43
Princess Alexandra Hospital	RTI	222,176	s.47(3)(a)-sch3(8)(1)	10
			s.47(3)(a)-sch3(10)(1)(i)	27
			s.47(3)(b)	3,299
			s.47(3)(e)	15
QEII Hospital	RTI	1,957	s.47(3)(b)	7
North West Hospital and Health Service	RTI	1,560	full release	
South West Hospital and Health Service	RTI	409	s.47(3)(b)	1
Sunshine Coast Hospital and Health Service	RTI	25,923	s.47(3)(a)-sch3(7)	243
			s.47(3)(a)-sch3(8)	11
			s.47(3)(a)-sch3(10)(1)(a)	2
			s.47(3)(a)-sch3(10)(1)(i)	8
			s.47(3)(a)-sch3(10)(4)	4,473
			s.47(3)(b)	2,825

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Sunshine Coast Hospital and Health Service ( <i>cont'd</i> )	RTI		s.47(3)(e)	334
Torres and Cape Hospital and Health Service	RTI	170	full release	
Townsville Hospital and Health Service	RTI	61,252	s.47(3)(a)-sch3(10)(1)(b)	6
			s.47(3)(a)-sch3(10)(1)(i)	2
			s.47(3)(a)-sch3(12)(1)	17
			s.47(3)(b)	3,006
			s.47(3)(e)	6
			s.47(3)(f)	1
West Moreton Hospital and Health Service	RTI	7,932	s.47(3)(b)	607
			s.47(3)(e)	3
Wide Bay Hospital and Health Service				
Bundaberg and Rural	RTI	8,719	s.47(3)(b)	57
Fraser Coast - Hervey Bay and Maryborough	RTI	4,850	s.47(3)(a)-sch3(12)(1)	7
			s.47(3)(b)	103
Office of the Health Ombudsman	RTI	5,123	s.47(3)(a)-sch3(10)(1)(a)	3,817
			s.47(3)(b)	710
<b>Total RTI</b>		<b>552,019</b>		<b>35,961</b>
Department of Health	IP	6,107	s.47(3)(a)-sch3(7)	179
			s.47(3)(b)	322
			s.47(3)(e)	2
Minister for Health and Minister for Ambulance Services	IP	421	s.47(3)(b)	23
			s.47(3)(e)	1
Cairns and Hinterland Hospital and Health Service	IP	33,521	s.47(3)(a)-sch3(10)(1)(i)	74
			s.47(3)(a)-sch3(12)(1)	31
			s.47(3)(b)	3,124
			s.47(3)(d)	8,032
			s.47(3)(e)	2
Central Queensland Hospital and Health Service	IP	18,182	full release	
Central West Hospital and Health Service	IP	387	full release	
Children's Health Queensland Hospital and Health Service				
Lady Cilento Children's Hospital	IP	83,253	s.47(3)(a)-sch3(8)	5
			s.47(3)(a)-sch3(12)(1)	64
			s.47(3)(b)-sch4(3)(3)	21
			s.47(3)(b)-sch4(3)(19)	14
			s.47(3)(b)-sch4(4)(3)	21
			s.47(3)(b)-sch4(4)(6)(1)	1,086
			s.47(3)(e)-s.52	2
			s.47(3)(f)-s.53(a)	3,650
Darling Downs Hospital and Health Service	IP	8,046	s.47(3)(a)-sch3(2)(1)(a)	16
			s.47(3)(a)-sch3(12)(1)	315
			s.47(3)(b)	179
			s.47(3)(e)	3
Gold Coast Hospital and Health Service	IP	114,633	s.47(3)(a)-sch3(7)	6
			s.47(3)(a)-sch3(8)(1)	304
			s.47(3)(a)-sch3(10)(1)(d)	3
			s.47(3)(a)-sch3(10)(1)(f)	33
			s.47(3)(a)-sch3(10)(1)(i)	136
			s.47(3)(a)-sch3(12)(1)	375
			s.47(3)(b)	361
			s.47(3)(c)	497
			s.47(3)(d)	6
Mackay Hospital and Health Service	IP	19,585	s.47(3)(a)-sch3(10)(1)(i)	42
			s.47(3)(a)-sch3(12)(1)	9
			s.47(3)(b)	987



PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Mackay Hospital and Health Service ( <i>cont'd</i> )	IP		s.47(3)(d)	866
			s.47(3)(e)	19
Metro North Hospital and Health Service				
Redcliffe-Caboolture				
Caboolture and Kilcoy Hospitals and Woodford Prison	IP	58,365	s.47(3)(a)-sch3(10)(1)(c)	56
			s.47(3)(a)-sch3(10)(1)(d)	260
			s.47(3)(a)-sch3(10)(1)(g)	4
			s.47(3)(a)-sch3(10)(1)(i)	84
			s.47(3)(a)-sch3(12)(1)	310
			s.47(3)(b)	1,863
			s.47(3)(c)	16
			s.47(3)(d)	429
			s.47(3)(e)	9
			s.47(3)(f)	11
Redcliffe Hospital	IP	15,999	s.47(3)(a)-sch3(10)(1)(d)	480
			s.47(3)(a)-sch3(10)(1)(i)	1
			s.47(3)(a)-sch3(12)(1)	180
			s.47(3)(b)	112
			s.47(3)(c)	615
			s.47(3)(e)	6
Royal Brisbane and Women's Hospital	IP	62,709	s.47(3)(a)-sch3(7)	10
			s.47(3)(a)-sch3(8)(1)	19
			s.47(3)(a)-sch3(10)(1)(f)	24
			s.47(3)(a)-sch3(10)(1)(i)	24
			s.47(3)(a)-sch3(12)(1)	1,170
			s.47(3)(b)	2,500
			s.47(3)(d)	7,619
			s.47(3)(e)	2
The Prince Charles Hospital	IP	46,899	s.47(3)(a)-sch3(8)(1)	26
			s.47(3)(a)-sch3(10)(1)(b)	3
			s.47(3)(a)-sch3(10)(1)(i)	60
			s.47(3)(a)-sch3(12)(1)	204
			s.47(3)(b)	1,587
			s.47(3)(c)	34
			s.47(3)(d)	148
			s.47(3)(e)	154
Metro South Hospital and Health Service				
Bayside - Redland Hospital	IP	8,659	s.47(3)(a)-sch3(4A)(1)(a)	7
			s.47(3)(a)-sch3(8)(1)	111
			s.47(3)(a)-sch3(10)(1)(d)	3
			s.47(3)(a)-sch3(10)(1)(i)	21
			s.47(3)(e)	1
Logan-Beauresert	IP	11,864	s.47(3)(a)-sch3(8)(1)	201
			s.47(3)(b)	210
			s.47(3)(c)	200
Princess Alexandra Hospital	IP	166,889	s.47(3)(a)-sch3(7)	74
			s.47(3)(a)-sch3(8)(1)	533
			s.47(3)(a)-sch3(10)(1)(i)	213
			s.47(3)(b)	1,798
			s.47(3)(e)	5
QEI Hospital	IP	435	s.47(3)(b)	7
North West Hospital and Health Service	IP	15	s.51	15
South West Hospital and Health Service	IP	305	s.47(3)(d)	13
Sunshine Coast Hospital and Health Service	IP	22,159	s.47(3)(a)-sch3(7)	7
			s.47(3)(a)-sch3(8)	87
			s.47(3)(a)-sch3(10)(1)(a)	1

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Sunshine Coast Hospital and Health Service ( <i>cont'd</i> )	IP		s.47(3)(a)-sch3(10)(1)(i)	13
			s.47(3)(a)-sch3(12)(1)	119
			s.47(3)(b)	2,267
			s.47(3)(e)	1,049
			s.47(3)(f)	27
Torres and Cape Hospital and Health Service	IP	122	full release	
Townsville Hospital and Health Service	IP	57,338	s.47(3)(a)-sch3(7)	7
			s.47(3)(a)-sch3(10)(1)(b)	15
			s.47(3)(a)-sch3(12)(1)	184
			s.47(3)(b)	1,622
			s.47(3)(c)	7
			s.47(3)(e)	4
West Moreton Hospital and Health Service	IP	87,827	s.47(3)(a)-sch3(8)(1)	13
			s.47(3)(a)-sch3(10)(1)(b)	14
			s.47(3)(a)-sch3(10)(1)(d)	30
			s.47(3)(a)-sch3(10)(1)(i)	25
			s.47(3)(b)	3,418
			s.47(3)(d)	2
			s.47(3)(e)	6
			s.47(3)(f)	334
Wide Bay Hospital and Health Service				
Bundaberg and Rural	IP	15,997	s.47(3)(a)-sch3(10)(1)(c)	94
			s.47(3)(a)-sch3(10)(1)(d)	298
			s.47(3)(a)-sch3(10)(1)(i)	4
			s.47(3)(a)-sch3(12)(1)	42
			s.47(3)(b)	360
			s.47(3)(c)	1
			s.47(3)(e)	1
Fraser Coast – Hervey Bay and Maryborough	IP	15,964	s.47(3)(a)-sch3(10)(1)(d)	8
			s.47(3)(a)-sch3(10)(1)(i)	11
			s.47(3)(a)-sch3(12)(1)	10
			s.47(3)(b)	372
			s.47(3)(d)	825
			s.47(3)(e)	2
Office of the Health Ombudsman	IP	47,432	s.47(3)(b)	548
<b>Total IP</b>		<b>903,113</b>		<b>54,069</b>
<b>TOTAL</b>		<b>1,455,132</b>		<b>90,030</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Health	2,266
Minister for Health and Minister for Ambulance Services	24
Children's Health Queensland Hospital and Health Service	
Lady Cilento Children's Hospital	69
Gold Coast Hospital and Health Service	276
Metro South Hospital and Health Service	
Princess Alexandra Hospital	40
Sunshine Coast Hospital and Health Service	200
<b>TOTAL</b>	<b>2,875</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Health	s.46 RTI	5
Gold Coast Hospital and Health Service	s.46 RTI	1
	s.83(2) RTI	2
Mackay Hospital and Health Service	s.46 RTI	3
Metro North Hospital and Health Service		
Redcliffe-Caboolture		
Caboolture and Kilcoy Hospitals and Woodford Prison	s.46 RTI	1
Royal Brisbane and Women's Hospital	s.46 RTI	4
The Prince Charles Hospital	s.46 RTI	1
Metro South Hospital and Health Service		
Princess Alexandra Hospital	s.46 RTI	1
Sunshine Coast Hospital and Health Service	s.46 RTI	4
Townsville Hospital and Health Service	s.46 RTI	1
Wide Bay Hospital and Health Service		
Fraser Coast – Hervey Bay and Maryborough	s.46 RTI	2
Office of the Health Ombudsman	s.83(2) RTI	1
<b>Total RTI</b>		<b>26</b>
Department of Health	s.66 IP	1
Cairns and Hinterland Hospital and Health Service	s.66 IP	19
Gold Coast Hospital and Health Service	s.66 IP	3
	s.97(2) IP	1
Mackay Hospital and Health Service	s.66 IP	5
Metro North Hospital and Health Service		
Royal Brisbane and Women's Hospital	s.66 IP	1
The Prince Charles Hospital	s.66 IP	3
Sunshine Coast Hospital and Health Service	s.66 IP	2
	s.97(2) IP	1
Townsville Hospital and Health Service	s.66 IP	1
West Moreton Hospital and Health Service	s.66 IP	1
Wide Bay Hospital and Health Service		
Fraser Coast - Hervey Bay and Maryborough	s.66 IP	7
Office of the Health Ombudsman	s.97(2) IP	1
<b>Total IP</b>		<b>46</b>
<b>TOTAL</b>		<b>72</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Cairns and Hinterland Hospital and Health Service	s.72(1)(a)(i)	3
Gold Coast Hospital and Health Service	s.72(1)(a)(i)	1
Metro North Hospital and Health Service		
Royal Brisbane and Women's Hospital	s.72(1)(a)(i)	2
The Prince Charles Hospital	s.72(1)(a)(i)	1
Metro South Hospital and Health Service		
Princess Alexandra Hospital	s.72(1)(a)(i)	2
South West Hospital and Health Service	s.72(1)(a)(i)	1
Sunshine Coast Hospital and Health Service	s.72(1)(a)(i)	1
Townsville Hospital and Health Service	s.72(1)(a)(i)	6
Wide Bay Hospital and Health Service		
Fraser Coast - Hervey Bay and Maryborough	s.72(1)(a)(i)	1
<b>TOTAL</b>		<b>18</b>

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Gold Coast Hospital and Health Service	1-RTI	upheld on review		sch4(3)(3)
	1-RTI	varied on review	scope of application was changed	sch4(3)(19) and sch4(4)(2)(a)
Metro North Hospital and Health Service				
Redcliffe-Caboolture				
Redcliffe	1-RTI	upheld on review		sch4(3)(5)
West Moreton Hospital and Health Service	1-RTI	varied on review	additional documents released in part	sch4(3)(3)
Office of the Health Ombudsman	1-RTI	upheld on review		sch4-s.49
<b>Total RTI</b>	<b>5</b>			
Department of Health	1-IP	withdrawn		
Cairns and Hinterland Hospital and Health Service	1-IP	upheld on review		s.72(1)(a)(i)
Darling Downs Hospital and Health Service	1-IP	varied on review	full access granted	sch3(10)(1)(i)
Gold Coast Hospital and Health Service	1-IP	upheld on review		sch3(12)
Metro North Hospital and Health Service				
Royal Brisbane and Women's Hospital	2-IP	upheld on review		
	1-IP	varied on review	release of two additional pages	s.47(3)(b)
Metro South Hospital and Health Service				
Princess Alexandra Hospital	1-IP	upheld on review	amendment refused	s.72(1)(a)(i)
West Moreton Hospital and Health Service	2-IP	upheld on review		
Office of the Health Ombudsman	1-IP	upheld on review	decision was to release information – third party consulted and did not want information released	
<b>Total IP</b>	<b>11</b>			
<b>TOTAL</b>	<b>16</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Central Queensland Hospital and Health Service	1-RTI	preceding internal review	upheld on review	
Darling Downs Hospital and Health Service	1-RTI	direct	under consideration by OIC	
	1-RTI	direct	upheld on review	
Gold Coast Hospital and Health Service	1-RTI	direct	resolved informally - matter withdrawn	
Mackay Hospital and Health Service	1-RTI	direct	upheld on review	
	2-RTI	direct	under consideration by OIC	
Metro South Hospital and Health Service				
Princess Alexandra Hospital	3-RTI	direct	under consideration by OIC	
			settled outcome – referred back to SCHHS to make decision (additional time given)	
Sunshine Coast Hospital and Health Service (SCHHS)	1-RTI	direct	settled outcome – additional information released	
	1-RTI	direct		
West Moreton Hospital and Health Service	1-RTI	preceding internal review	upheld on review	
	1-RTI	direct	under consideration by OIC	
Wide Bay Hospital and Health Service				
Fraser Coast – Hervey Bay and Maryborough	1-RTI	direct	resolved informally	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Office of the Health Ombudsman	1-RTI	preceding internal review	under consideration by OIC	
<b>Total RTI</b>	<b>16</b>			
Department of Health	1-IP	direct	resolved informally	
	2-IP	direct	under consideration by OIC	
	2-IP	direct	OIC declined jurisdiction	
Cairns and Hinterland Hospital and Health Service	1-IP	direct	upheld on review	
Children's Health Queensland Hospital and Health Service				
Lady Cilento Children's Hospital	1-IP	direct	settled outcome – decision upheld – additional information added	
	1-IP	direct	nil response to OIC by applicant	
	1-IP	direct	under consideration by OIC	
Darling Downs Hospital and Health Service	1-IP	direct	settled outcome	
Metro North Hospital and Health Service				
Royal Brisbane and Women's Hospital	1-IP	direct	decision varied – settled outcome	
	1-IP	direct	withdrawn	
The Prince Charles Hospital	1-IP	direct	upheld on review	
Metro South Hospital and Health Service				
Bayside – Redland Hospital	1-IP	direct	varied on review – pages refused were released to the applicant	
Princess Alexandra Hospital	2-IP	direct	resolved informally	
	1-IP	preceding internal review	resolved informally	
	9-IP	direct	under consideration by OIC	
South West Hospital and Health Service	1-IP	direct	upheld on review	
	1-IP	direct	review of amendment application – under review by OIC	
Sunshine Coast Hospital and Health Service	1-IP	direct	withdrawn	
	1-IP	direct	under consideration by OIC	
Townsville Hospital and Health Service	2-IP	direct	settled outcome	
	1-IP	direct	withdrawn	
	1-IP	direct	under consideration by OIC	
West Moreton Hospital and Health Service	1-IP	direct	withdrawn	
Wide Bay Hospital and Health Service				
Bundaberg and Rural	1-IP	direct	upheld on review – settled outcome	
Fraser Coast – Hervey Bay and Maryborough	1-IP	direct	settled outcome	
Office of the Health Ombudsman	1-IP	preceding internal review	upheld on review – third party agreed to release information to applicant with GP – settled outcome	
	1-IP	direct	decision varied – some of the information was not included in the scope of original request - further information was released to applicant	
	2-IP	direct	external review not accepted by OIC	
<b>Total IP</b>	<b>41</b>			
<b>TOTAL</b>	<b>57</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Health	4,732.90	7,748.74	443.45	12,925.09
Minister for Health and Minister for Ambulance Services	46.40	0.00	0.00	46.40
Cairns and Hinterland Hospital and Health Service	3,849.65	574.20	90.75	4,514.60
Central Queensland Hospital and Health Service	1,120.80	0.00	0.00	1,120.80

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Central West Hospital and Health Service	46.40	0.00	0.00	46.40
Children's Health Queensland Hospital and Health Service				
Lady Cilento Children's Hospital	3,518.65	0.00	0.00	3,518.65
Darling Downs Hospital and Health Service	4,408.00	0.00	0.00	4,408.00
Gold Coast Hospital and Health Service	2,366.40	216.00	0.00	2,582.40
Mackay Hospital and Health Service	3,103.60	764.64	0.00	3,868.24
Metro North Hospital and Health Service				
Redcliffe-Caboolture				
Caboolture and Kilcoy Hospitals and Woodford Prison	1,801.85	1,785.60	0.00	3,587.45
Redcliffe Hospital	1,758.55	259.20	0.00	2,017.75
Royal Brisbane and Women's Hospital	12,655.00	1,786.00	0.00	14,441.00
The Prince Charles Hospital	3,755.30	910.60	0.00	4,665.90
Metro South Hospital and Health Service				
Bayside - Redland and Wynnum Hospitals	185.60	0.00	0.00	185.60
Logan-Beaudesert	1,204.85	0.00	0.00	1,204.85
Princess Alexandra Hospital	13,080.15	0.00	505.25	13,585.40
QEII Hospital	371.20	0.00	0.00	371.20
North West Hospital and Health Service	1,248.00	3,671.26	1,766.50	6,685.76
South West Hospital and Health Service	92.80	0.00	0.00	92.80
Sunshine Coast Hospital and Health Service	2,918.55	2,472.75	0.00	5,391.30
Torres and Cape Hospital and Health Service	92.80	0.00	0.00	92.80
Townsville Hospital and Health Service	4,310.75	4,066.40	0.00	8,377.15
West Moreton Hospital and Health Service	2,318.45	4,756.55	0.00	7,075.00
Wide Bay Hospital and Health Service				
Bundaberg and Rural	1,206.40	159.85	0.00	1,366.25
Fraser Coast - Hervey Bay and Maryborough	835.20	0.00	0.00	835.20
Office of the Health Ombudsman	788.80	0.00	0.00	788.80
<b>TOTAL</b>	<b>71,817.05</b>	<b>29,171.79</b>	<b>2,805.95</b>	<b>103,794.79</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

PORTFOLIO/AGENCY	Access charges
	\$
Department of Health	96.25
Mackay Hospital and Health Service	66.20
Metro South Hospital and Health Service	
Princess Alexandra Hospital	1,387.00
North West Hospital and Health Service	3.75
West Moreton Hospital and Health Service	90.75
<b>TOTAL</b>	<b>1,643.95</b>

## APPENDIX 10 – Housing and Public Works

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Housing and Public Works	Access-RTI	53	0	6	52
Minister for Housing and Public Works	Access-RTI	6	0	2	4
Board of Professional Engineers of Queensland	Access-RTI	3	0	1	2
Queensland Building and Construction Commission	Access-RTI	106	0	11	112
<b>Total RTI Applications</b>		<b>168</b>	<b>0</b>	<b>20</b>	<b>170</b>
Department of Housing and Public Works	Access-IP	23	0	0	24
Queensland Building and Construction Commission	Access-IP	81	0	24	80
Residential Tenancies Authority	Access-IP	9	0	0	9
<b>Total IP Applications</b>		<b>113</b>	<b>0</b>	<b>24</b>	<b>113</b>
Department of Housing and Public Works	Amendment-IP	1	0	0	1
<b>Total IP Amendment Applications</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>TOTAL APPLICATIONS</b>		<b>282</b>	<b>0</b>	<b>44</b>	<b>284</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Housing and Public Works	s.41 RTI	6
Board of Professional Engineers of Queensland	s.43 RTI	1
<b>TOTAL</b>		<b>7</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Department of Housing and Public Works	RTI	19,081	sch3(2)(1)(b)	1,441
			sch3(6)(c)(i)	69
			sch3(7)	4,474
			sch3(10)(1)(h)	31
			sch3(12)(1)	32
			s.49-sch4	2,380
			s.52	5
			s.53(d)	149
Minister for Housing and Public Works	RTI	64	s.49-sch4	50
			s.52	1
Board of Professional Engineers of Queensland	RTI	2,768	sch3(7)	187
			sch3(8)	182
			sch3(1)	163
			s.49-sch4	1
Queensland Building and Construction Commission	RTI	77,104	s.52(1)(a)	9
			s.52(1)(b)	2
			s.53(d)	338

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse	
			invoked	no. of times i.e. pages
Queensland Building and Construction Commission (cont'd)	RTI		sch3(3)	372
			sch3(7)	5,528
			sch3(8)(1)	5
			sch3(10)(1)(a)	595
			sch3(10)(1)(b)	358
			sch3(10)(1)(f)	29
			sch3(10)(1)(h)	6
			sch3(10)(4)	6
			s.49-sch4	8,018
<b>Total RTI</b>		<b>99,017</b>		<b>24,431</b>
Department of Housing and Public Works	IP	2,396	s.49-sch4	327
			s.52	3
Queensland Building and Construction Commission	IP	8,605	s.52(1)(a)	2
			s.52(1)(b)	2
			s.53(d)	22
			sch3(7)	469
			sch3(12)	267
			s.49-sch4	421
Residential Tenancies Authority	IP	118	full release	
<b>Total IP</b>		<b>11,119</b>		<b>1,513</b>
<b>TOTAL</b>		<b>110,136</b>		<b>25,944</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Housing and Public Works	258
Minister for Housing and Public Works	11
<b>TOTAL</b>	<b>269</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Building and Construction Commission	s.97(2) IP	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Building and Construction Commission	s.72(1)(a)(ii)	1
<b>TOTAL</b>		<b>1</b>



**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Housing and Public Works	4-RTI	upheld on review		
Minister for Housing and Public Works	3-RTI	upheld on review		
Queensland Building and Construction Commission	1-RTI	varied on review	additional information released	s.49-sch4(3)
	1-RTI	upheld on review		
<b>TOTAL</b>	<b>9</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Housing and Public Works	2-RTI	direct	under consideration by OIC	
	1-RTI	direct	varied on review – additional information released	
Queensland Building and Construction Commission	1-RTI	direct	withdrawn	
	2-RTI	direct	under consideration by OIC	
<b>TOTAL</b>	<b>6</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Housing and Public Works	2,134.40	21,825.65	0.00	23,960.05
Minister for Housing and Public Works	278.40	0.00	0.00	278.40
Board of Professional Engineers of Queensland	46.40	0.00	0.00	46.40
Queensland Building and Construction Commission	4,547.50	3,981.60	0.00	8,529.10
<b>TOTAL</b>	<b>7,006.70</b>	<b>25,807.25</b>	<b>0.00</b>	<b>32,813.95</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 11 – Infrastructure, Local Government and Planning

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of Infrastructure, Local Government and Planning	Access-RTI	32	2	12	27
Minister for Infrastructure, Local Government and Planning <sup>4</sup>	Access-RTI	6	0	0	6
Minister for Infrastructure and Planning <sup>5</sup>	Access-RTI	2	0	0	2
Queensland Reconstruction Authority	Access-RTI	1	0	0	1
Trade and Investment Queensland	Access-RTI	1	0	1	1
Building Queensland	Access-RTI	1	0	0	1
South Bank Corporation	Access-RTI	1	0	1	0
Barcaldine Regional Council	Access-RTI	2	0	0	2
Blackall-Tambo Regional Council	Access-RTI	1	0	0	0
Boulia Shire Council	Access-RTI	0	0	0	1
Brisbane City Council	Access-RTI	353	0	22	328
Bundaberg Regional Council	Access-RTI	26	0	3	20
Burdekin Shire Council	Access-RTI	1	0	0	1
Cairns Regional Council	Access-RTI	38	0	4	33
Carpentaria Shire Council	Access-RTI	1	0	0	1
Cassowary Coast Regional Council	Access-RTI	10	0	0	8
Central Highlands Regional Council	Access-RTI	8	0	0	8
Charters Towers Regional Council	Access-RTI	3	0	0	2
Cloncurry Shire Council	Access-RTI	1	0	0	0
Cook Shire Council	Access-RTI	1	0	0	1
Douglas Shire Council	Access-RTI	10	0	2	7
Etheridge Shire Council	Access-RTI	2	0	0	2
Fraser Coast Regional Council	Access-RTI	20	0	1	19
Gladstone Regional Council	Access-RTI	10	0	2	4
Gold Coast City Council	Access-RTI	150	0	2	138
Goondiwindi Regional Council	Access-RTI	1	0	1	0
Gympie Regional Council	Access-RTI	7	0	0	7
Hinchinbrook Shire Council	Access-RTI	2	0	0	2
Hope Vale Aboriginal Shire Council	Access-RTI	1	0	0	1
Ipswich City Council	Access-RTI	32	0	1	29
Isaac Regional Council	Access-RTI	6	1	0	5
Livingstone Regional Council	Access-RTI	9	0	1	7
Lockyer Valley Regional Council	Access-RTI	11	0	1	11
Logan City Council	Access-RTI	57	0	9	48
Mackay Regional Council	Access-RTI	27	0	4	23
Maranoa Regional Council	Access-RTI	6	0	2	4
Mareeba Shire Council	Access-RTI	3	0	0	1
Moreton Bay Regional Council	Access-RTI	137	0	20	113
Mornington Shire Council	Access-RTI	1	0	0	1
Mount Isa City Council	Access-RTI	10	0	0	10
Noosa Shire Council	Access-RTI	11	0	0	9
North Burnett Regional Council	Access-RTI	4	0	1	4
Paroo Shire Council	Access-RTI	1	0	0	1
Redland City Council	Access-RTI	41	0	0	44
Rockhampton Regional Council	Access-RTI	11	0	0	11
Scenic Rim Regional Council	Access-RTI	7	0	4	2

<sup>4</sup> for the period 1 July 2016 to 9 February 2017

<sup>5</sup> for the period 10 February 2017 to 30 June 2017

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Somerset Regional Council	Access-RTI	3	0	0	2
South Burnett Regional Council	Access-RTI	7	0	1	5
Southern Downs Regional Council	Access-RTI	14	0	0	11
Sunshine Coast Regional Council	Access-RTI	54	0	12	48
Tablelands Regional Council	Access-RTI	5	0	0	4
Toowoomba Regional Council	Access-RTI	16	0	0	16
Townsville City Council	Access-RTI	28	0	9	12
Western Downs Regional Council	Access-RTI	4	0	2	2
Whitsunday Regional Council	Access-RTI	15	0	0	12
<b>Total RTI Applications</b>		<b>1,212</b>	<b>3</b>	<b>118</b>	<b>1,058</b>
Department of Infrastructure, Local Government and Planning	Access-IP	18	0	7	16
Trade and Investment Queensland	Access-IP	1	0	0	1
Balonne Shire Council	Access-IP	3	0	0	3
Brisbane City Council	Access-IP	70	0	2	77
Bundaberg Regional Council	Access-IP	2	0	0	2
Cook Shire Council	Access-IP	1	0	1	0
Fraser Coast Regional Council	Access-IP	23	0	0	18
Gold Coast City Council	Access-IP	55	0	0	53
Ipswich City Council	Access-IP	4	0	0	4
Isaac Regional Council	Access-IP	2	0	1	1
Livingstone Shire Council	Access-IP	1	0	0	1
Lockyer Valley Regional Council	Access-IP	1	0	0	1
Logan City Council	Access-IP	19	1	2	20
Moreton Bay Regional Council	Access-IP	7	0	0	6
Murweh Shire Council	Access-IP	1	0	0	1
North Burnett Regional Council	Access-IP	5	0	0	5
Redland City Council	Access-IP	5	0	0	5
Rockhampton Regional Council	Access-IP	16	0	1	15
Scenic Rim Regional Council	Access-IP	2	0	0	2
Somerset Regional Council	Access-IP	1	0	0	1
Southern Downs Regional Council	Access-IP	3	0	0	2
Sunshine Coast Regional Council	Access-IP	2	0	0	4
Toowoomba Regional Council	Access-IP	20	0	0	17
Townsville City Council	Access-IP	9	0	0	8
Whitsunday Regional Council	Access-IP	1	0	0	1
<b>Total IP Applications</b>		<b>272</b>	<b>1</b>	<b>14</b>	<b>264</b>
<b>TOTAL APPLICATIONS</b>		<b>1,484</b>	<b>4</b>	<b>132</b>	<b>1,322</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Infrastructure, Local Government and Planning	s.40 RTI	1
Barcardine Regional Council	s.40 RTI	1
Cassowary Coast Regional Council	s.40 RTI	1
	s.41 RTI	1
	s.43 RTI	1
Ipswich City Council	s.40 RTI	1
Moreton Bay Regional Council	s.41 RTI	4
	s.43 RTI	11
Sunshine Coast Regional Council	s.43 RTI	1
<b>TOTAL</b>		<b>22</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Infrastructure, Local Government and Planning	RTI	2,468	sch3(2)(1)(b)	1
			sch3(6)(c)(i)	7
			sch3(7)	15
			s.49-sch4(4)(3)(a)	1
			s.49-sch4(4)(6)	93
			s.49-sch4(4)(7)(1)(c)	17
Minister for Infrastructure, Local Government and Planning	RTI	216	sch3(7)	24
			s.49-sch4(4)(4)(1)(a)	7
			s.49-sch4(4)(6)	25
Minister for Infrastructure and Planning	RTI	0	s.52(1)(a)	2
Building Queensland	RTI	36	sch3(2)(1)(b)	20
Barcaldine Regional Council	RTI	34	full release	
			s.49(3)(c)	
Boulia Shire Council	RTI	2,890	sch4(3)-(2),(22) <sup>6</sup>	54
Brisbane City Council	RTI	51,313	s.47(3)(f)	54
			sch3(4A)	305
			sch3(7)	1,094
			sch3(8)(1)	711
			sch3(10)(1)(a)	30
			sch3(10)(1)(b)	1,250
			sch3(10)(1)(c)	23
			sch3(10)(1)(d)	23
			sch3(10)(1)(f)	8
			sch3(10)(1)(g)	5
			sch3(10)(1)(h)	3
			sch3(10)(1)(i)	10
			s.49-sch4	14,224
Bundaberg Regional Council	RTI	2,255	s.49-sch4(4)(6)	1
			sch3(10)(b)	67
			s.47(3)(b), s.49-sch4	105
			s.47(3)(e)	2
			s.52(1)(b)(ii)	1
			s.47(3)(a), sch3(10)(1)(a)	11
			s.49-sch4(3)(3)	8
			s.47(3)(f), s.53(a)	1
Cairns Regional Council	RTI	5,144	s.47(3)(e)	1
			s.47(3)(b)	546
Cassowary Coast Regional Council	RTI	1,802	s.47(3)(a)	14
			sch3(7)	2
			sch3(8)	79
			sch3(10)(d)	217
			s.47(3)(b), s.49-sch4(3)-(2),(3),(16),(17),(20)	172
Central Highlands Regional Council	RTI	1,832	s.47(3)(b)	312
Charters Towers Regional Council	RTI	252	s.47(3)(b)	27
Cook Shire Council	RTI	5	s.47(3)(a), sch3(8)(1)	5
Douglas Shire Council	RTI	424	full release	
Etheridge Shire Council	RTI	167	full release	
Fraser Coast Regional Council	RTI	14	s.53(a)	14
Gladstone Regional Council	RTI	88	s.49-sch4	12
Gold Coast City Council	RTI	35,135	sch3(7)	5,524
			sch3(10)(1)(b)	634
			s.49-sch4	967
			s.52	14
Gympie Regional Council	RTI	20	s.47(3)(a), s.47(3)(b)	20
Hinchinbrook Shire Council	RTI	732	s.47(3)(b)	117

<sup>6</sup> Local Government Regulation 2012 – section 275(1)(e),(h)

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Hope Vale Aboriginal Shire Council	RTI	386	s.49-sch4(3)-(2),(15),(16)	64
			s.49-sch4(3)(3)	12
			sch3(7)	3
Ipswich City Council	RTI	3,828	s.47(3)(b)	451
			s.49-sch4	451
			s.49-sch4(3)(3)	5
			s.49-sch4(3)(2)	3
			s.49-sch4(4)(4)(1)(b)	1,393
			s.49-sch4(4)(6)	331
Isaac Regional Council	RTI	206	s.47(3)(a)	193
Lockyer Valley Regional Council	RTI	289	s.47(3)(b), s.49-sch4(4)(6)(1)	42
			s.49(3)(c), sch4(3)(3)	26
Logan City Council	RTI	6,328	s.52	13
			s.53(a)	67
			sch3(7)	26
			s.49-sch4(3)(3)	120
			s.49-sch4(4)(6)	1,041
			s.49-sch4(4)(7)(1)(b)	9
			s.49-sch4(4)(10)	9
Mackay Regional Council	RTI	3,264	sch3(10)	11
			sch3(3)(8)	25
			sch3(7)	2
			s.49-sch4(3)(15)	8
			s.49-sch4(3)(17)	1
			s.49-sch4(3)(2)	32
			s.49-sch4(3)(3)	305
Maranoa Regional Council	RTI	182	s.49-sch4(4)(6)	2
			s.49-sch4(3)(3)	1
Mareeba Shire Council	RTI	113	s.49	77
Moreton Bay Regional Council	RTI	24,068	sch3(7)	1,427
			s.49-sch4	5,735
			s.52	31 <sup>7</sup>
			s.53(a)	2 <sup>8</sup>
Mount Isa City Council	RTI	234	s.47(3)(e)	1
Noosa Shire Council	RTI	210	s.47(3)	170
Redland City Council	RTI	3,648	s.52(1)(a)	1
			s.53(a)	303
			sch3(7)	257
			sch3(8)(1)	94
			sch3(10)(1)(a)	28
			sch3(10)(1)(b)	7
			s.49-sch4	535
Rockhampton Regional Council	RTI	6,209	sch3(7)	674
			s.49-sch4	24
Scenic Rim Regional Council	RTI	1,044	s.47(3)(f)	1
Somerset Regional Council	RTI	28	s.47(3)(b)	24
South Burnett Regional Council	RTI	1,615	s.47(3)(b)	910
Southern Downs Regional Council	RTI	1,585	s.47(3)(a)	1,171
Sunshine Coast Regional Council	RTI	13,919	s.47(3)(e)	137
			s.47(3)(f)	100
			sch3(4B)	2
			sch3(7)	7,466
			sch3(8)	20
			sch3(10)(1)(f)	5
			s.47(3)(b)	1,034
Tablelands Regional Council	RTI	91	s.47(3)(b)	40

<sup>7</sup> s.52 – non-existent/unlocatable documents - invoked on seven applications and 24 part applications

<sup>8</sup> s.53(a) – other access available - invoked on two part applications

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Toowoomba Regional Council	RTI	4,094	s.47(3)(b), s.49-sch4(3)(2)	29
			s.47(3)(b), s.49-sch4(3)(3)	676
			s.47(3)(b)	
			s.49-sch4(3)(14)	23
			s.47(3)(b)	
			s.49-sch4(3)(16)	476
			s.47(3)(b)	
			s.49-sch4(3)(20)	71
			s.47(3)(a), sch3(7)	25
Townsville City Council	RTI	708	s.47(3)(b)	515
Western Downs Regional Council	RTI	131	s.47(3)(b)	11
Whitsunday Regional Council	RTI	0	s.47(3)(e)	2 <sup>9</sup>
<b>Total RTI</b>		<b>177,007</b>		<b>53,629</b>
Department of Infrastructure, Local Government and Planning	IP	352	s.52(1)(a)	2
			sch3(7)	15
			sch3(8)(1)	41
			sch3(12)	6
			s.49-sch4(4)(6)	120
Trade and Investment Queensland	IP	26	sch3(2)(1)(b)	1
Balonne Shire Council	IP	3	full release	
Brisbane City Council	IP	8,722	sch3(7)	928
			sch3(8)(1)	17
			sch3(10)(1)(b)	617
			s.49-sch4(4)(6)	1,584
Bundaberg Regional Council	IP	2,425	s.47(3)(a), s.48, sch3(7)	19
			s.47(3)(b), s.49-sch4	224
			s.49-sch4(3)(3)	2
Gold Coast City Council	IP	1,571	sch3(7)	361
			sch3(10)(1)(b)	275
			s.49-sch4	8
			s.52	2
Lockyer Valley Regional Council	IP	28	s.67(1)	1
Logan City Council	IP	2,618	sch3(10)(1)(b)	20
			s.49-sch4(4)(6)	51
Moreton Bay Regional Council	IP	869	s.49-sch4	6
Redland City Council	IP	326	s.49-sch4	126
Rockhampton Regional Council	IP	855	s.49-sch4	1
Scenic Rim Regional Council	IP	5	s.47(3)(f)	1
Somerset Regional Council	IP	235	full release	
Sunshine Coast Regional Council	IP	336	s.47(3)(e)	2
			s.47(3)(b)	16
			sch3(7)	2
Toowoomba Regional Council	IP	597	s.47(3)(b), s.49-sch4(3)(2)	2
			s.47(3)(b), s.49-sch4(3)(3)	240
			s.47(3)(b)	
			s.49-sch4(3)(16)	138
			s.47(3)(b)	
			s.49-sch4(3)(19)	5
			s.47(3)(a), sch3(7)	3
Townsville City Council	IP	829	s.67	410
<b>Total IP</b>		<b>19,797</b>		<b>5,246</b>
<b>TOTAL</b>		<b>196,804</b>		<b>58,875</b>

<sup>9</sup> figure reflects number of applications not number of pages

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Infrastructure, Local Government and Planning	2,253
Minister for Infrastructure, Local Government and Planning	71
Bundaberg Regional Council	231
Cairns Regional Council	3,827
Cassowary Coast Regional Council	1,286
Charters Towers Regional Council	2
Douglas Shire Council	346
Etheridge Shire Council	167
Isaac Regional Council	403
Lockyer Valley Regional Council	1,340
Logan City Council	1,911
Mackay Regional Council	1,434
Mareeba Shire Council	113
Mount Isa City Council	234
Noosa Shire Council	331
Paroo Shire Council	59
Rockhampton Regional Council	4,861
South Burnett Regional Council	1,306
Sunshine Coast Regional Council	905
Tablelands Regional Council	91
Toowoomba Regional Council	3,421
Western Downs Regional Council	130
Whitsunday Regional Council	519
<b>TOTAL</b>	<b>25,241</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Boulia Shire Council	s.46 RTI	1
Brisbane City Council	s.46 RTI	10
Cassowary Coast Regional Council	s.83(2) RTI	1
Charters Towers Regional Council	s.46 RTI	1
Etheridge Shire Council	s.46 RTI	2
Ipswich City Council	s.46 RTI	1
Mount Isa City Council	s.46 RTI	1
Redland City Council	s.46 RTI	1
Sunshine Coast Regional Council	s.46 RTI	1
Whitsunday Regional Council	s.46 RTI	1
<b>Total RTI</b>		<b>20</b>
Scenic Rim Regional Council	s.97(2) IP	1
<b>Total IP</b>		<b>1</b>
<b>TOTAL</b>		<b>21</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Infrastructure, Local Government and Planning	1-RTI	varied on review	deliberative process overturned	sch4(4)(4)
Minister for Infrastructure and Planning	1-RTI	upheld on review		
Brisbane City Council	5-RTI	varied on review	additional documents released	
	5-RTI	upheld on review		
	3-RTI	varied on review	additional documents located and released	
Bundaberg Regional Council	1-RTI	upheld on review		
Cairns Regional Council	1-RTI	currently under review		
Cassowary Coast Regional Council	1-RTI	upheld on review		
Fraser Coast Regional Council	1-RTI	upheld on review		
Ipswich City Council	1-RTI	upheld on review		s.47(3)(e), s.52(1)(a), s.12 <sup>10</sup>
Logan City Council	1-RTI	varied on review	additional documents released	s.49-sch4(4)(6)
Mackay Regional Council	1-RTI	upheld on review		s.49-sch4(3)(3)
Moreton Bay Regional Council	3-RTI	upheld on review		
	1-RTI	varied on review	additional recordings located and released	
Mount Isa City Council	1-RTI	upheld on review		s.53(c)(ii)
Redland City Council	1-RTI	varied on review	additional documents released	s.49-sch4(3)(3)
	1-RTI	upheld on review		s.52(1)(a)
	1-RTI	varied on review	additional documents released	sch3(10)(1)(a)
South Burnett Regional Council	2-RTI	varied on review	additional documents released – access deferred to allow third party review	s.49-sch4(2)(17)
	1-RTI	withdrawn		
Southern Downs Regional Council	1-RTI	varied on review	additional documents released	
Toowoomba Regional Council	1-RTI	upheld on review		
Townsville City Council	1-RTI	upheld on review		s.49-sch4(3)(3)
	1-RTI	currently under review		
Whitsunday Regional Council	1-RTI	upheld on review		
<b>Total RTI</b>	<b>38</b>			
Brisbane City Council	2-IP	upheld on review		
			original decision - deemed refusal as no extension granted - documents released in part at internal review	sch3(7) sch3(10)(1)(a) sch3(10)(1)(b) s.49-sch4(4)(6)
	1-IP	varied on review		
	1-IP	varied on review	additional documents released	
Fraser Coast Regional Council	2-IP	upheld on review		
Logan City Council	1-IP	varied on review	error in count of exempted documents	s.49-sch4(4)(6)
	2-IP	upheld on review		
	1-IP	varied on review	additional documents released	s.49-sch4(4)(6)
North Burnett Regional Council	1-IP	upheld on review		
Scenic Rim Regional Council	1-IP	upheld on review		s.52
<b>Total IP</b>	<b>12</b>			
<b>TOTAL</b>	<b>50</b>			

<sup>10</sup> The documents were not documents of the Ipswich City Council.



**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Building Queensland	1-RTI	direct	upheld on review	
Banana Shire Council	1-RTI	direct	withdrawn	
Barcaldine Regional Council	1-RTI	direct	upheld on review	
Boulia Shire Council	1-RTI	direct	varied on review – resolved informally	
Brisbane City Council	3-RTI	preceding internal review	settled outcome	
	1-RTI	preceding internal review	under consideration by OIC	
	2-RTI	direct	under consideration by OIC	
Bundaberg Regional Council	1-RTI	preceding internal review	under consideration by OIC	
	1-RTI	direct	varied on review – resolved informally	
	1-RTI	direct	under consideration by OIC	
Cairns Regional Council	1-RTI	direct	upheld on review	
Cassowary Coast Regional Council	1-RTI	preceding internal review	under consideration by OIC	
Charters Towers Regional Council	2-RTI	direct	varied on review – settled outcome	
Cook Shire Council	1-RTI	direct	settled outcome	
Fraser Coast Regional Council	1-RTI	direct	OIC did not accept	
			varied on review – additional information released	
Gladstone Regional Council	1-RTI	direct		
Gold Coast City Council	2-RTI	direct	upheld on review	
			varied on review – additional information released	
	1-RTI	direct	under consideration by OIC	
Ipswich City Council	1-RTI	direct	upheld on review	
	1-RTI	direct	resolved informally	
			under consideration by OIC	
	3-RTI	direct		
Isaac Regional Council	2-RTI	direct	upheld on review	
			varied on review – settled outcome	
Lockyer Valley Regional Council	1-RTI	direct	varied on review – additional information released	
Logan City Council	1-RTI	direct	under consideration by OIC	
Moreton Bay Regional Council	1-RTI	preceding internal review	settled outcome	
	7-RTI	preceding internal review	withdrawn	
	3-RTI	preceding internal review	settled outcome	
Mount Isa City Council	1-RTI	preceding internal review	upheld on review	
Redland City Council	1-RTI	direct	OIC did not accept	
			under consideration by OIC	
	4-RTI	direct	settled outcome	
	1-RTI	direct	under consideration by OIC	
Rockhampton Regional Council	2-RTI	direct	upheld on review – settled outcome	
South Burnett Regional Council	2-RTI	preceding internal review	settled outcome	
	1-RTI	preceding internal review	withdrawn	
			under consideration by OIC	
Sunshine Coast Regional Council	1-RTI	direct	settled outcome	
			under consideration by OIC	
	1-RTI	direct		

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Sunshine Coast Regional Council (cont'd)	1-RTI	direct	external review on deemed refusal – council allowed further time	
Townsville City Council	1-RTI	direct	under consideration by OIC	
	1-RTI	preceding internal review	under consideration by OIC	
	1-RTI	direct	varied on review – additional documents released	
<b>Total RTI</b>	<b>63</b>			
Trade and Investment Queensland	1-IP	direct	withdrawn	
Banana Shire Council	1-IP	direct	settled outcome	
Brisbane City Council	1-IP	preceding internal review	OIC did not accept	
	3-IP	preceding internal review	settled outcome	
	1-IP	direct	withdrawn	
	2-IP	direct	settled outcome	
	1-IP	direct	under consideration by OIC	
Bundaberg Regional Council	1-IP	direct	under consideration by OIC	
Fraser Coast Regional Council	1-IP	direct	settled outcome	
	1-IP	preceding internal review	settled outcome	
	4-IP	direct	under consideration by OIC	
Gold Coast City Council	2-IP	direct	upheld on review	
	1-IP	direct	OIC did not accept	
Logan City Council	1-IP	preceding internal review	upheld on review	
	1-IP	preceding internal review	under consideration by OIC	
Rockhampton Regional Council	1-IP	direct	withdrawn	
Scenic Rim Regional Council	1-IP	preceding internal review	withdrawn	
<b>Total IP</b>	<b>24</b>			
<b>TOTAL</b>	<b>87</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Infrastructure, Local Government and Planning	1,392.00	3,600.00	0.00	4,992.00
Minister for Infrastructure, Local Government and Planning	278.40	864.00	0.00	1,142.40
Minister for Infrastructure and Planning	92.80	0.00	0.00	92.80
Building Queensland	46.40	0.00	0.00	46.40
Queensland Reconstruction Authority	46.40	403.20	0.00	449.60
South Bank Corporation	46.40	0.00	0.00	46.40
Trade and Investment Queensland	46.40	0.00	0.00	46.40
Barcaldine Regional Council	93.26	0.00	0.00	93.26
Blackall-Tambo Regional Council	46.20	0.00	0.00	46.20
Brisbane City Council	15,491.30	8,456.70	0.00	23,948.00
Bundaberg Regional Council	1,104.30	0.00	0.00	1,104.30
Burdekin Shire Council	46.40	0.00	0.00	46.40
Cairns Regional Council	1,854.45	1,620.00	0.00	3,474.45

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Carpentaria Shire Council	46.40	0.00	0.00	46.40
Cassowary Coast Regional Council	464.00	1,180.40	84.00	1,728.40
Central Highlands Regional Council	371.20	0.00	0.00	371.20
Charters Towers Regional Council	92.80	0.00	0.00	92.80
Cloncurry Shire Council	46.40	0.00	0.00	46.40
Cook Shire Council	91.25	576.00	0.00	667.25
Douglas Shire Council	410.30	352.40	55.00	817.70
Etheridge Shire Council	92.80	0.00	0.00	92.80
Fraser Coast Regional Council	926.45	1,144.60	0.00	2,071.05
Gladstone Regional Council	464.00	691.20	0.00	1,155.20
Gold Coast City Council	6,168.30	4,295.55	0.00	10,463.85
Gympie Regional Council	304.95	0.00	0.00	304.95
Hinchinbrook Shire Council	92.80	0.00	0.00	92.80
Hope Vale Aboriginal Shire Council	46.40	489.60	0.00	536.00
Ipswich City Council	1,422.90	338.20	0.00	1,761.10
Isaac Regional Council	275.00	0.00	0.00	275.00
Livingstone Shire Council	417.60	259.20	0.00	676.80
Lockyer Valley Regional Council	371.20	0.00	0.00	371.20
Logan City Council	2,459.80	751.74	3,211.90	6,423.44
Mackay Regional Council	1,021.30	927.00	0.00	1,948.30
Maranoa Regional Council	274.15	259.20	0.00	533.35
Mareeba Shire Council	139.20	0.00	0.00	139.20
Moreton Bay Regional Council	6,588.80	8,997.73	989.75	16,576.28
Mornington Shire Council	46.40	0.00	0.00	46.40
Mount Isa City Council	455.85	0.00	0.00	455.85
Noosa Shire Council	510.00	0.00	0.00	510.00
North Burnett Regional Council	139.20	0.00	0.00	139.20
Paroo Shire Council	46.40	0.00	0.00	46.40
Redland City Council	1,902.40	0.00	0.00	1,902.40
Rockhampton Regional Council	508.85	1,800.00	0.00	2,308.85
Scenic Rim Regional Council	324.80	518.40	0.00	843.20
Somerset Regional Council	139.20	0.00	0.00	139.20
South Burnett Regional Council	323.25	0.00	0.00	323.25
Southern Downs Regional Council	649.60	0.00	0.00	649.60
Sunshine Coast Regional Council	2,320.20	4,404.60	168.30	6,893.10
Tablelands Regional Council	232.00	0.00	0.00	232.00
Toowoomba Regional Council	790.40	460.80	0.00	1,251.20
Townsville City Council	1,299.20	1,177.75	136.00	2,612.95
Western Downs Regional Council	182.50	493.30	0.00	675.80
Whitsunday Regional Council	556.80	0.00	0.00	556.80
<b>TOTAL</b>	<b>53,599.76</b>	<b>44,061.57</b>	<b>4,644.95</b>	<b>102,306.28</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

PORTFOLIO/AGENCY	Access charges
	\$
Livingstone Shire Council	93.60
<b>TOTAL</b>	<b>93.60</b>

## APPENDIX 12 – Justice and Attorney-General

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Justice and Attorney-General	Access-RTI	389	64	38	464
Attorney-General and Minister for Justice and Minister for Training and Skills	Access-RTI	3	0	0	5
Crime and Corruption Commission	Access-RTI	4	0	0	4
Electoral Commission of Queensland	Access-RTI	1	0	0	0
Legal Aid Queensland	Access-RTI	7	0	0	6
Legal Services Commission	Access-RTI	4	0	0	4
The Public Trustee of Queensland	Access-RTI	25	0	4	25
Queensland Law Society	Access-RTI	0	0	0	1
Queensland Ombudsman	Access-RTI	5	0	0	5
Queensland Parole Board	Access-RTI	3	0	0	4
<b>Total RTI Applications</b>		<b>441</b>	<b>64</b>	<b>42</b>	<b>518</b>
Department of Justice and Attorney-General	Access-IP	1,218	4	34	1,301
Attorney-General and Minister for Justice and Minister for Training and Skills	Access-IP	2	0	0	1
Minister for Corrective Services	Access-IP	2	0	1	2
Anti-Discrimination Commission Queensland	Access-IP	1	0	0	0
Crime and Corruption Commission	Access-IP	11	0	0	11
Electoral Commission of Queensland	Access-IP	1	0	0	1
Legal Aid Queensland	Access-IP	34	1	2	30
Legal Services Commission	Access-IP	10	0	0	11
The Public Trustee of Queensland	Access-IP	7	0	4	5
Queensland Ombudsman	Access-IP	12	0	0	13
Queensland Parole Board	Access-IP	50	0	0	52
<b>Total IP Applications</b>		<b>1,348</b>	<b>5</b>	<b>41</b>	<b>1,427</b>
The Public Trustee of Queensland	Amendment-IP	1	0	0	1
<b>Total IP Amendment Applications</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>TOTAL APPLICATIONS</b>		<b>1,790</b>	<b>69</b>	<b>83</b>	<b>1,946</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Justice and Attorney-General	s.40 RTI	7
	s.41 RTI	1
Legal Aid Queensland	s.40 RTI	1
<b>Total RTI</b>		<b>9</b>
Department of Justice and Attorney-General	s.60 IP	3
	s.62 IP	11
Legal Aid Queensland	s.62 IP	1
<b>Total IP</b>		<b>15</b>
<b>TOTAL</b>		<b>24</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Justice and Attorney-General	RTI	58,851	sch3(6)(c)(i)	66
			sch3(7)	15,402
			sch3(10)(1)(a)	97
			sch3(10)(1)(e)	872
			sch3(10)(1)(f)	10
			sch3(10)(1)(i)	194
			sch3(12)(1)	22
			s.49-sch4, pt3(2)	1,233
			s.49-sch4, pt3(3)	11,826
			s.49-sch4, pt3(5)	19
			s.49-sch4, pt3(10)	179
			s.49-sch4, pt3(16)	20
			s.49-sch4, pt3(20)	303
			s.49-sch4, pt3(22)	512
			s.49-sch4, pt3(other)	20
			s.49-sch4, pt4(6)(1)	2,573
			s.49-sch4, pt4(7)(1)(c)	162
			s.49-sch4, pt4(8)(1)(a)	14
			s.49-sch4, pt4(8)(1)(b)	8
			s.52(1)(a)	19
Attorney-General and Minister for Justice and Minister for Training and Skills	RTI	209	s.53(a)	419
			s.49-sch4, pt3(3)	39
			sch3(2)(1)(a)	3
Crime and Corruption Commission	RTI	2,842	sch3(6)(a)	8
			s.47(3)(a), sch3(6)(c)(i)	501
			s.47(3)(a), sch3(7)	8
			s.47(3)(a), sch3(8)	8
			s.47(3)(a), sch3(10)(1)(b)	784
			s.47(3)(a), sch3(10)(1)(f)	43
			s.47(3)(a), sch3(10)(4)	954
Electoral Commission of Queensland	RTI	504	s.47(3)(b)	418
			s.47(3)(a), sch3(10)	124
			s.47(3)(a), sch3(7)	14
Legal Aid Queensland	RTI	963	s.47(3)(b), s.49-sch4	268
			s.49-sch4	156
			sch3(7)	4
Legal Services Commission	RTI	44	s.52	1 <sup>11</sup>
			s.49-sch4, pt3(3)	34
			sch3(2)(1)(b)	1
			sch3(10)(1)(a)	9
			s.49-sch4, pt4(6)(1)	34
			s.52(1)(a)	1
			s.47(3)(a), sch3(10)(1)(f)	1
Queensland Law Society	RTI	15	s.47(3)(a), sch3(10)(1)(g)	1
			s.49-sch4(3)(8)	
			s.49-sch4(3)(13)	
			s.49-sch4(3)(16)	1
Queensland Ombudsman	RTI	4,902	s.47(3)(b)	4,164
Queensland Parole Board	RTI	129	s.53(d)	8
			sch3(10)(1)(i)	2
			s.49-sch4, pt3(3)	20
The Public Trustee of Queensland	RTI	3,033	s.49-sch4, pt4(6)(1)	5
			s.52(1)(a)	2

<sup>11</sup> figure reflects number of applications not number of pages

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
The Public Trustee of Queensland ( <i>cont'd</i> )	RTI		sch3(7)	29
			s.49-sch4, pt3(3)	458
			s.49-sch4, pt4(6)(1)	163
<b>Total RTI</b>		<b>71,492</b>		<b>42,235</b>
Department of Justice and Attorney-General	IP	291,221	sch3(2)(1)(a)	10
			sch3(3)(1)(a)	18
			sch3(3)(1)(c)(i)	4
			sch3(3)(1)(f)	10
			sch3(6)(c)(i)	43
			sch3(7)	5,507
			sch3(8)(1)	946
			sch3(10)(1)(a)	86
			sch3(10)(1)(b)	2
			sch3(10)(1)(c)	11
			sch3(10)(1)(f)	153
			sch3(10)(1)(i)	7,791
			sch3(10)(1)(j)	34
			sch3(10)(4)	33
			sch3(12)(1)	156
			s.49-sch4, pt3(2)	16
			s.49-sch4, pt3(3)	23,457
			s.49-sch4, pt3(4)	32
			s.49-sch4, pt3(10)	1,440
			s.49-sch4, pt3(16)	471
			s.49-sch4, pt3(22)	869
			s.49-sch4, pt4(6)(1)	15,033
			s.47(3)(d)	5
			s.52(1)(a)	73
			s.52(1)(b)	1
			s.53(a)	1,613
			s.53(d)	1,421
Attorney-General and Minister for Justice and Minister for Training and Skills	IP	0	s.52(1)(a)	1
Minister for Corrective Services	IP	0	s.52(1)(a)	1
Crime and Corruption Commission	IP	1,956	s.47(3)(a), sch3(10)(1)(b)	155
			s.47(3)(a), sch3(10)(1)(f)	35
			s.47(3)(a), sch3(10)(4)	1,120
			s.47(3)(b)	85
			s.47(3)(e)	4
			s.47(3)(f)	1
Electoral Commission Queensland	IP	0	s.52	1
Legal Aid Queensland	IP	7,469	s.49-sch4	2,454
			sch3(6)(a)	1
			sch3(7)	13
			s.53(a)	1,607
			s.52	3 <sup>12</sup>
Legal Services Commission	IP	4,369	s.52(1)(a)	1
			s.53(a)	3,623
			sch3(10)(1)(a)	88
			sch3(7)	22
			s.49-sch4, pt3(16)	2
			s.49-sch4, pt4(3)	246
Queensland Ombudsman	IP	351	s.47(3)(b)	8

<sup>12</sup> figure reflects number of applications not number of pages

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Queensland Ombudsman ( <i>cont'd</i> )	IP		s.47(3)(a), sch3(10)(1)(c)	9
			s.47(3)(a), sch3(10)(1)(d)	
			s.47(3)(a), sch3(10)(1)(b)	3
Queensland Parole Board	IP	7,869	s.52(1)(a)	2
			s.53(c)	14
			s.53(d)	98
			sch3(1)	2
			sch3(2)(1)(a)	18
			sch3(3)(1)(e)	2
			sch3(7)	1
			sch3(10)(1)(f)	4
			sch3(10)(1)(i)	199
			s.49-sch4, pt3(3)	479
			s.49-sch4, pt3(22)	4
			s.49-sch4, pt4(6)(1)	333
The Public Trustee of Queensland	IP	222	sch3(7)	132
<b>Total IP</b>		<b>313,457</b>		<b>70,006</b>
<b>TOTAL</b>		<b>384,949</b>		<b>112,241</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Justice and Attorney-General	2,092
<b>TOTAL</b>	<b>2,092</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Justice and Attorney-General	s.46 RTI	1
<b>Total RTI</b>		<b>1</b>
Department of Justice and Attorney-General	s.66 IP	3
	s.97(2)	1
Legal Aid Queensland	s.66 IP	1
<b>Total IP</b>		<b>5</b>
<b>TOTAL</b>		<b>6</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
The Public Trustee of Queensland	s.72(1)	1
<b>TOTAL</b>		<b>1</b>

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Justice and Attorney-General	15-RTI	upheld on review		
	2-RTI	varied on review	10 additional pages released in full, 29 in part	s.49-sch4(3)(3)
Legal Services Commission	1-RTI	varied on review	4 additional pages released in full, 2 access refused	sch3(10)(1)(a)
The Public Trustee of Queensland	2-RTI	upheld on review		
	1-RTI	varied on review	554 additional pages released in full, 100 in part, 220 access refused	s.49-sch4(3)(3)
Crime and Corruption Commission	1-RTI	upheld on review		
			documents provided by administrative access based on an agreement with applicant to amend scope of request	original decision s.41(1)
Electoral Commission Queensland	1-RTI	upheld on review		
Legal Aid Queensland	1-RTI	upheld on review		
<b>Total RTI</b>	<b>24</b>			
Department of Justice and Attorney-General	11-IP	upheld on review		
	1-IP	varied on review	36 additional pages released in full	
	1-IP	varied on review	9 additional pages released in full, 3 released in part	sch3(10)(1)(i) and s.49-sch4(3)(3)
	1-IP	varied on review	63 additional pages released in full, 9 access refused	sch3(10)(1)(i)
Legal Services Commission	1-IP	varied on review	2 additional pages released in full	
	1-IP	varied on review	6 additional pages released in full	
	1-IP	varied on review	1 additional page released in full	
	1-IP	varied on review	4 additional pages released in full	
	1-IP	varied on review	access refused – available in previous application	s.62
	1-IP	varied on review	provision used on 10 pages changed	sch3(10)(1)(a) – changed to sch3(7)
<b>Total IP</b>	<b>20</b>			
The Public Trustee of Queensland	1-IPA	upheld on review		
<b>Total IP Amendment Applications</b>	<b>1</b>			
<b>TOTAL</b>	<b>45</b>			



**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Justice and Attorney-General	3-RTI	direct	withdrawn	
	1-RTI	direct	not accepted by OIC	
	2-RTI	direct	resolved informally – minor changes made	
	1-RTI	preceding internal review	withdrawn	
Crime and Corruption Commission	1-RTI	direct	resolved informally	
	1-RTI	direct	under consideration by OIC	
Legal Aid Queensland	1-RTI	direct	under consideration by OIC	
Legal Services Commission	1-RTI	direct	resolved informally - withdrawn	
The Public Trustee of Queensland	1-RTI	preceding internal review	withdrawn	
	1-RTI	preceding internal review	varied on review – additional information released	
	1-RTI	direct	withdrawn	
<b>Total RTI</b>	<b>14</b>			
Department of Justice and Attorney-General	1-IP	direct	upheld on review – formal published decision	s.62
	2-IP	direct	upheld on review - formal published decision	
	1-IP	direct	resolved informally – withdrawn	
	2-IP	preceding internal review	withdrawn	
	3-IP	direct	withdrawn	
	1-IP	direct	resolved informally – withdrawn	s.103(4)
	1-IP	direct	varied on review – additional information released	
	1-IP	preceding internal review	not accepted by OIC	
	3-IP	direct	not accepted by OIC	
Crime and Corruption Commission	1-IP	direct	upheld on review	
Legal Aid Queensland	1-IP	direct	OIC did not accept	
Queensland Parole Board	1-IP	direct	resolved informally – 3 additional pages released	
	1-IP	direct	withdrawn	
<b>Total IP</b>	<b>19</b>			
<b>TOTAL</b>	<b>33</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Justice and Attorney-General	11,910.85	6,687.36	0.00	18,598.21
Crime and Corruption Commission	185.80	0.00	0.00	185.80
Electoral Commission of Queensland	46.40	0.00	0.00	46.40
Legal Aid Queensland	324.80	0.00	0.00	324.80
Legal Services Commission	139.20	0.00	0.00	139.20
The Public Trustee of Queensland	880.05	1,850.40	0.00	2,730.45
Queensland Parole Board	92.80	0.00	0.00	92.80
Queensland Ombudsman	185.60	0.00	0.00	185.60
<b>TOTAL</b>	<b>13,765.50</b>	<b>8,537.76</b>	<b>0.00</b>	<b>22,303.26</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 13 – National Parks, Sport and Racing

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of National Parks, Sport and Racing	Access-RTI	26	1	6	19
Minister for National Parks and the Great Barrier Reef	Access-RTI	0	0	0	1
Racing Queensland	Access-RTI	3	0	2	1
Stadiums Queensland	Access-RTI	1	0	0	1
<b>Total RTI Applications</b>		<b>30</b>	<b>1</b>	<b>8</b>	<b>22</b>
Department of National Parks, Sport and Racing	Access-IP	4	0	3	3
Racing Queensland	Access-IP	1	0	0	1
<b>Total IP Applications</b>		<b>5</b>	<b>0</b>	<b>3</b>	<b>4</b>
<b>TOTAL APPLICATIONS</b>		<b>35</b>	<b>1</b>	<b>11</b>	<b>26</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of National Parks, Sport and Racing	s.41 RTI	1
<b>TOTAL</b>		<b>1</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Department of National Parks, Sport and Racing	RTI	2,861	invoked	
			sch3(2)	2
			sch3(6)(c)(i)	70
			sch3(6)(c)(ii)	2
			sch3(7)	122
			s.49-sch4	662
Minister for National Parks and the Great Barrier Reef	RTI	61	sch3(2)(1)(a)	2
			s.49-sch4	36
Racing Queensland	RTI	28	s.49-sch4	10
Stadiums Queensland	RTI	43	s.49-sch4	14
<b>Total RTI</b>		<b>2,993</b>		<b>920</b>
Department of National Parks, Sport and Racing	IP	217	s.52	1
			s.49-sch4	189
Racing Queensland	IP	316	sch3(7)	33
			sch3(8)	1
			s.49-sch4	73
<b>Total IP</b>		<b>533</b>		<b>297</b>
<b>TOTAL</b>		<b>3,526</b>		<b>1,217</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of National Parks, Sport and Racing	216
Stadiums Queensland	29
<b>TOTAL</b>	<b>245</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of National Parks, Sport and Racing	s.46 RTI	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of National Parks, Sport and Racing	1-RTI	varied on review	information revised and refused	sch3(10)(1)(b)
	1-RTI	upheld on review		
<b>TOTAL</b>	<b>2</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of National Parks, Sport and Racing	1-RTI	direct	under consideration by OIC	
	2-RTI	preceding internal review	under consideration by OIC	
<b>Total RTI</b>	<b>3</b>			
Racing Queensland	1-IP	direct	under consideration by OIC	
<b>Total IP</b>	<b>1</b>			
<b>TOTAL</b>	<b>4</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of National Parks, Sport and Racing	1,067.20	525.60	0.00	1,592.80
Racing Queensland	92.80	0.00	0.00	92.80
Stadiums Queensland	46.40	396.00	0.00	442.40
<b>TOTAL</b>	<b>1,206.40</b>	<b>921.60</b>	<b>0.00</b>	<b>2,128.00</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 14 – Natural Resources and Mines

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of Natural Resources and Mines	Access-RTI	165	3	30	131
Minister for Natural Resources and Mines	Access-RTI	3	0	2	5
Valuers Registration Board of Queensland	Access-RTI	3	0	1	1
<b>Total RTI Applications</b>		<b>171</b>	<b>3</b>	<b>33</b>	<b>137</b>
Department of Natural Resources and Mines	Access-IP	14	0	4	8
Valuers Registration Board of Queensland	Access-IP	1	0	0	1
<b>Total IP Applications</b>		<b>15</b>	<b>0</b>	<b>4</b>	<b>9</b>
<b>TOTAL APPLICATIONS</b>		<b>186</b>	<b>3</b>	<b>37</b>	<b>146</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Natural Resources and Mines	s.41 RTI	4
	s.43 RTI	1 <sup>13</sup>
<b>TOTAL</b>		<b>5</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Department of Natural Resources and Mines	RTI	23,851	s.52	7
			s.53(d)	75
			sch3(7)	618
			sch3(8)(1)	5
			sch3(10)	141
			sch3(10)(1)(h)	3
			sch3(10)(3)	1,703
			s.49-sch4	6,197
Minister for Natural Resources and Mines	RTI	209	sch3(6)(c)(i)	51
			s.49-sch4	31
Valuers Registration Board of Queensland	RTI	180	s.49-sch4	31
<b>Total RTI</b>		<b>24,240</b>		<b>8,862</b>
Department of Natural Resources and Mines	IP	1,557	s.49-sch4	121
Valuers Registration Board of Queensland	IP	2	s.49-sch4	2
<b>Total IP</b>		<b>1,559</b>		<b>123</b>
<b>TOTAL</b>		<b>25,799</b>		<b>8,985</b>

<sup>13</sup> section 43 was used on various parts of the application

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Natural Resources and Mines	2,246
Minister for Natural Resources and Mines	62
<b>TOTAL</b>	<b>2,308</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Natural Resources and Mines	s.46 RTI	1
<b>TOTAL</b>		<b>1</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Natural Resources and Mines	1-RTI	varied on review	additional documents located and released	s.49-sch4
	1-RTI	varied on review	duplicate documents processed at internal review, total number of documents corrected	s.49-sch4
	2-RTI	varied on review	additional information refused	s.49-sch4
	1-RTI	varied on review	additional information identified – some s.73 information	s.49-sch4
	1-RTI	varied on review	additional documents released	s.49-sch4
	7-RTI	upheld on review		
	2-RTI	under consideration		
<b>Total RTI</b>	<b>15</b>			
Department of Natural Resources and Mines	1-IP	varied on review	additional documents released	s.49-sch4
<b>Total IP</b>	<b>1</b>			
<b>TOTAL</b>	<b>16</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Natural Resources and Mines	1-RTI	preceding internal review	upheld on review	
	2-RTI	direct	varied on review – additional documents released	
	1-RTI	direct	OIC granted additional processing time	
	1-RTI	direct	withdrawn	
	4-RTI	direct	withdrawn – resolved informally	
	4-RTI	preceding internal review	under consideration by OIC	
	4-RTI	direct	under consideration by OIC	
Valuers Registration Board of Queensland	1-RTI	direct	OIC have no jurisdiction	
<b>TOTAL</b>	<b>18</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Natural Resources and Mines	7,232.20	21,870.75	201.25	29,304.20
Minister for Natural Resources and Mines	139.20	0.00	0.00	139.20
Valuers Registration Board of Queensland	139.20	0.00	0.00	139.20
<b>TOTAL</b>	<b>7,510.60</b>	<b>21,870.75</b>	<b>201.25</b>	<b>29,582.60</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.



## APPENDIX 15 – Queensland Police Service

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Queensland Police Service	Access-RTI	1,105	1	168	1,256
Minister for Police, Fire and Emergency Services	Access-RTI	4	0	0	4
<b>Total RTI Applications</b>		<b>1,109</b>	<b>1</b>	<b>168</b>	<b>1,260</b>
Queensland Police Service	Access-IP	1,165	3	136	1,260
Minister for Police, Fire and Emergency Services	Access-IP	1	0	0	1
<b>Total IP Applications</b>		<b>1,166</b>	<b>3</b>	<b>136</b>	<b>1,261</b>
Queensland Police Service	Amendment-IP	8	0	2	7
<b>Total IP Amendment Applications</b>		<b>8</b>	<b>0</b>	<b>2</b>	<b>7</b>
<b>TOTAL APPLICATIONS</b>		<b>2,283</b>	<b>4</b>	<b>306</b>	<b>2,528</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Queensland Police Service	s.40 RTI	84
	s.43 RTI	2
	s.41 RTI	8
<b>Total RTI</b>		<b>94</b>
Queensland Police Service	s.59 IP	70
	s.60 IP	23
	s.62 IP	11
<b>Total IP</b>		<b>104</b>
<b>TOTAL</b>		<b>198</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times <i>i.e. pages</i>
Queensland Police Service	RTI	22,101	invoked	
			s.52	64
			s.53(a)	66
			s.49-sch4(3)(19)	190
			sch3(2)(1)(a)	2
			sch3(2)(1)(b)	305
			sch3(6)(b)(i)	1
			sch3(6)(c)(i)	1
			sch3(7)	552
			sch3(10)(1)(a)	197
			sch3(10)(1)(b)	4
			sch3(10)(1)(e)	73
			sch3(10)(1)(f)	503
			sch3(10)(1)(g)	19

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Queensland Police Service (cont'd)	RTI		sch3(10)(1)(i)	2
			sch3(10)(4)	237
			sch3(12)	24
			s.49-sch4	55
			s.49-sch4(4)(3)(a)	2
			s.49-sch4(4)(3)(c)	10
			s.49-sch4(4)(6)	13,223
Minister for Police, Fire and Emergency Services	RTI	24	s.52(1)(a)	1
			s.49-sch4(4)(6)	17
<b>Total RTI</b>		<b>22,125</b>		<b>15,548</b>
Queensland Police Service	IP	18,656	s.51	57
			s.52	159
			s.53(a)	95
			s.53(d)	3
			sch3(10)(1)(a)	535
			sch3(10)(1)(d)	3
			sch3(10)(1)(e)	19
			sch3(10)(1)(f)	1,086
			sch3(10)(1)(g)	2
			sch3(10)(1)(h)	15
			sch3(10)(1)(i)	3
			sch3(10)(1)(j)	2
			sch3(10)(3)	13
			sch3(10)(4)	471
			sch3(10)(5)(c)	3
			sch3(12)	6
<b>Total IP</b>		<b>18,656</b>		<b>2,472</b>
<b>TOTAL</b>		<b>40,781</b>		<b>18,020</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Police Service	1,158
Minister for Police, Fire and Emergency Services	18
<b>TOTAL</b>	<b>1,176</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.46 RTI	6
<b>Total RTI</b>		<b>6</b>
Queensland Police Service	s.66 IP	2
<b>Total IP</b>		<b>2</b>
<b>TOTAL</b>		<b>8</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.72(1)(a)(i)	5
	s.72(1)(b)	1
<b>TOTAL</b>		<b>6</b>

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Police Service	2-RTI	varied on review	additional documents located – released in full	
			initially some documents refused pursuant to s.49-sch4(4)(6) – at internal review documents	
	1-RTI	varied on review	reconsidered - released in full	s.49-sch4(4)(6)
	4-RTI	varied on review	additional documents located – released in part	s.49-sch4(4)(6)
			no additional documents available	
	1-RTI	upheld on review		s.52(1)(a)
			initially some documents refused pursuant to sch3(10)(1)(a) – at internal review documents	s.40 sch3(10)(1)(a)
	1-RTI	varied on review	reconsidered - released in full	s.49-sch4(4)(6)
			additional documents located – released in part	s.52(1)(a)
	2-RTI	varied on review		s.49-sch4(4)(6)
			redactions initially applied as information was 'out of scope' – at internal review documents	
			reconsidered - less redacted documents provided	
	1-RTI	varied on review		
	2-RTI	upheld on review		s.55
	1-RTI	upheld on review		s.40, sch3(10)(1)(e)
			initially part of the documents were refused pursuant to s.49-sch4(4)(6) – at internal review documents	
	1-RTI	varied on review	reconsidered - additional information provided	s.49-sch4(4)(6)
			initially documents refused pursuant to sch3(10)(1)(a) – at internal review documents	
	1-RTI	varied on review	reconsidered as investigation finalised - documents provided	s.40, sch3(10)(1)(a) s.49-sch4(4)(6)
	1-RTI	upheld on review		s.49-sch4(3)(19)
			initially documents refused pursuant to s.49-sch4(4)(6) – at internal review documents	
	1-RTI	varied on review	reconsidered - released in part	s.49-sch4(4)(6)
	1-RTI	upheld on review		s.40, sch3(10)(1)(a)
	1-RTI	upheld on review		s.40, sch3(10)(1)(g)
	2-RTI	upheld on review		s.40, sch3(10)(1)(f)
	2-RTI	upheld on review		s.49-sch4(4)(6)
	2-RTI	varied on review	additional documents located – released in full	s.52(1)(a)
				s.40, sch3(6)(b)(i) sch3(10)(1)(b) sch3(10)(1)(f)
	1-RTI	upheld on review		
			applicant failed to provide ID – at internal review applicant still failed to provide certified ID	s.33
	1-RTI	upheld on review		s.52(1)(b)

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Police Service (cont'd)	1-RTI	varied on review under consideration	initially documents refused pursuant to s.49-sch4(4)(6) and s.50 – at internal review documents reconsidered and released in part	s.50, s.49-sch4(4)(6)
Minister for Police, Fire and Emergency Services	3-RTI	upheld on review	no additional documents located	s.52(1)(a)
<b>Total RTI</b>	<b>35</b>			
Queensland Police Service	1-IP	upheld on review		s.52(1)(b)
	1-IP	upheld on review		s.55
	1-IP	upheld on review		s.49-sch4(4)(1)(a)
	1-IP	upheld on review		s.49-sch4(4)(6)
	1-IP	upheld on review		s.49-sch4(4)(6)
	3-IP	upheld on review		s.40, sch3(10)(1)(f)
	3-IP	varied on review	additional documents located – released in part	s.49-sch4(4)(6)
	1-IP	varied on review	initially documents were refused pursuant to sch3(10)(4) – at internal review documents reconsidered and released in part	s.40, sch3(10)(4)
	1-IP	upheld on review		s.52(1)(a)
	1-IP	upheld on review		s.49-sch4(4)(6)
	1-IP	upheld on review		
	1-IP	upheld on review		s.40, sch3(10)(a)
<b>Total IP</b>	<b>14</b>			
Queensland Police Service	1-IPA	upheld on review		s.72(1)(a)(i)
<b>Total IP Amendment</b>	<b>1</b>			
<b>TOTAL</b>	<b>50</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Police Service	1-RTI	preceding internal review	withdrawn	
	6-RTI	preceding internal review	under consideration by OIC	s.40, sch3(3) and or sch3(7)
	1-RTI	direct	varied on review	
	2-RTI	direct	upheld on review	
	19-RTI	direct	under consideration by OIC	
	9-RTI	direct	settled outcome – resolved informally	
	3-RTI	preceding internal review	settled outcome – resolved informally	
	1-RTI	preceding internal review	varied on review – documents released in part	s.49-sch4(4)(6)
	4-RTI	direct	withdrawn	
Minister for Police, Fire and Emergency Services	1-RTI	preceding internal review	upheld on review	
<b>Total RTI</b>	<b>47</b>			

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Police Service	25-IP	direct	under consideration by OIC	
	1-IP	preceding internal review	settled outcome – resolved informally	
	2-IP	preceding internal review	under consideration by OIC	
	4-IP	direct	varied on review	s.40, sch3(10)(1)(f) s.59, sch3(10)(1)(f) s.43 s.40, sch3(10)(1)(f)
	13-IP	direct	settled outcome – resolved informally	
	4-IP	direct	upheld on review	
	1-IP	preceding internal review	upheld on review	
	1-IP	direct	applicant outside of timeframe	
	3-IP	direct	withdrawn	
<b>Total IP</b>	<b>54</b>			
Queensland Police Service	1-IPA	preceding internal review	settled outcome – resolved informally	
	1-IPA	direct	withdrawn	
	1-IPA	direct	under consideration by OIC	
<b>Total IP Amendment</b>	<b>3</b>			
<b>TOTAL</b>	<b>104</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Queensland Police Service	98,009.82	9,928.40	0.00	107,938.22
Minister for Police, Fire and Emergency Services	185.60	0.00	0.00	185.60
<b>TOTAL</b>	<b>98,195.42</b>	<b>9,928.40</b>	<b>0.00</b>	<b>108,123.82</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 16 – Public Safety Business Agency

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Public Safety Business Agency	Access-RTI	1	0	0	1
<b>Total RTI Applications</b>		<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
Public Safety Business Agency	Access-IP	5	0	0	8
<b>Total IP Applications</b>		<b>5</b>	<b>0</b>	<b>0</b>	<b>8</b>
<b>TOTAL APPLICATIONS</b>		<b>6</b>	<b>0</b>	<b>0</b>	<b>9</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Public Safety Business Agency	s.59 IP	2
<b>TOTAL</b>		<b>2</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times <i>i.e. pages</i>
			invoked	
Public Safety Business Agency	IP	1,581	s.52(1)(a)	1
			s.52(1)(b)	1
			sch3(7)	1
			sch3(10)(4)	1
			s.49-sch4(4)(6)	432
<b>TOTAL</b>		<b>1,581</b>		<b>436</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

There were 'zero' pages included in the disclosure log.

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

There were no deemed decisions, and decisions taken to have been made on internal review.

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Public Safety Business Agency	1-RTI	upheld on review	s.55	
<b>TOTAL</b>	<b>1</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Public Safety Business Agency	1-RTI	direct	settled outcome – resolved informally	
<b>TOTAL</b>	<b>1</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Public Safety Business Agency	46.40	0.00	0.00	46.40
<b>TOTAL</b>	<b>46.40</b>	<b>0.00</b>	<b>0.00</b>	<b>46.40</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 17 – Science, Information Technology and Innovation

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of Science, Information Technology and Innovation	Access-RTI	11	0	1	10
<b>Total RTI Applications</b>		<b>11</b>	<b>0</b>	<b>1</b>	<b>10</b>
Department of Science, Information Technology and Innovation	Access-IP	3	0	0	3
<b>Total IP Applications</b>		<b>3</b>	<b>0</b>	<b>0</b>	<b>3</b>
<b>TOTAL APPLICATIONS</b>		<b>14</b>	<b>0</b>	<b>1</b>	<b>13</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

There were no refusals to deal.

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Department of Science, Information Technology and Innovation	RTI	2,709	s.49-sch4	1,681
			sch3(3)(1)(b)	19
			sch3(3)(1)(e)	19
			sch3(6)(c)(i)	30
			sch3(7)	1
<b>Total RTI</b>		<b>2,709</b>		<b>1,750</b>
Department of Science, Information Technology and Innovation	IP	20	full release	0
<b>Total IP</b>		<b>20</b>		<b>0</b>
<b>TOTAL</b>		<b>2,729</b>		<b>1,750</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Science, Information Technology and Innovation	980
<b>TOTAL</b>	<b>980</b>



**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

There were no deemed decisions, and decisions taken to have been made on internal review.

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

There were no internal review applications.

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

There were no external review applications.

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Science, Information Technology and Innovation	510.40	633.40	0.00	1,143.80
<b>TOTAL</b>	<b>510.40</b>	<b>633.40</b>	<b>0.00</b>	<b>1,143.80</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 18 – State Development

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
			— no. —		
Department of State Development	Access-RTI	22	0	9	15
Minister for State Development	Access-RTI	2	0	1	1
<b>Total RTI Applications</b>		<b>24</b>	<b>0</b>	<b>10</b>	<b>16</b>
Department of State Development	Access-IP	3	0	2	1
<b>Total IP Applications</b>		<b>3</b>	<b>0</b>	<b>2</b>	<b>1</b>
<b>TOTAL APPLICATIONS</b>		<b>27</b>	<b>0</b>	<b>12</b>	<b>17</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of State Development	s.40 RTI	4
	s.41 RTI	2
<b>TOTAL</b>		<b>6</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Department of State Development	RTI	797	invoked	
			sch3(2)(1)(a)	133
			sch3(6)	11
			sch3(7)	140
			sch3(8)(1)	230
			s.49-sch4(3)(12)	226
			s.49-sch4(3)(16)	231
			s.49-sch4(3)(2)	226
			s.49-sch4(3)(20)	113
			s.49-sch4(3)(3)	96
			s.49-sch4(4)(1)(a)	118
			s.49-sch4(4)(1)(b)	113
			s.49-sch4(4)(6)	96
			s.49-sch4(4)(7)(1)(b)	228
			s.49-sch4(4)(8)	231
<b>TOTAL</b>		<b>797</b>		<b>2,192<sup>14</sup></b>

<sup>14</sup> It should be noted that the number of pages where access was refused is higher than the number of pages considered. This is due to a number of provisions being invoked to refuse access on individual pages.

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of State Development	429
<b>TOTAL</b>	<b>429</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of State Development	s.46 RTI	1
Minister for State Development	s.46 RTI	1
<b>TOTAL</b>		<b>2</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of State Development	1-RTI	varied on review	14 additional pages released in full and 4 released in part	sch3(7), sch3(8)(1) s.49-sch4(3)(2) s.49-sch4(3)(3) s.49-sch4(3)(12) s.49-sch4(3)(15) s.49-sch4(3)(16) s.49-sch4(3)(20) s.49-sch4(4)(4) s.49-sch4(4)(6) s.49-sch4(4)(7)(1)(b) s.49-sch4(4)(7)(1)(c) s.49-sch4(4)(8)(1)
Minister for State Development	1-RTI	upheld on review		s.47(3)(b), s.55
<b>TOTAL</b>	<b>2</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of State Development	1-RTI	direct	settled outcome	
	1-RTI	direct	under consideration by OIC	
Minister for State Development	1-RTI	direct	under consideration by OIC	
<b>TOTAL</b>	<b>3</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of State Development	1,160.45	2,808.00	0.00	3,968.45
Minister for State Development	139.20	0.00	0.00	139.20
<b>TOTAL</b>	<b>1,299.65</b>	<b>2,808.00</b>	<b>0.00</b>	<b>4,107.65</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 19 – Tourism, Major Events, Small Business and the Commonwealth Games

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Tourism, Major Events, Small Business and the Commonwealth Games	Access-RTI	11	3	3	5
Minister for Tourism and Major Events and the Commonwealth Games	Access-RTI	1	0	0	0
Gold Coast 2018 Commonwealth Games Corporation (GOLDOC)	Access-RTI	2	0	0	1
Tourism and Events Queensland	Access-RTI	3	0	0	1
<b>Total RTI</b>		<b>17</b>	<b>3</b>	<b>3</b>	<b>7</b>
Department of Tourism, Major Events, Small Business and the Commonwealth Games	Access-IP	2	0	0	1
<b>Total IP</b>		<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>TOTAL APPLICATIONS</b>		<b>19</b>	<b>3</b>	<b>3</b>	<b>8</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

There were no refusals to deal.

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
invoked				
Department of Tourism, Major Events, Small Business and the Commonwealth Games	1-RTI	221	s.49-sch4	109
Gold Coast 2018 Commonwealth Games Corporation (GOLDOC)	1-RTI	53	s.49-sch4	2
Tourism and Events Queensland	1-RTI	53	full release	
<b>TOTAL</b>		<b>327</b>		<b>111</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Tourism, Major Events, Small Business and the Commonwealth Games	54
Gold Coast 2018 Commonwealth Games Corporation (GOLDOC)	53
Tourism and Events Queensland	53
<b>TOTAL</b>	<b>160</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

There were no deemed decisions, and decisions taken to have been made on internal review.

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

There were no internal review applications.

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

There were no external review applications.

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Tourism, Major Events, Small Business and the Commonwealth Games	371.20	0.00	0.00	371.20
Minister for Tourism and Major Events and the Commonwealth Games	46.40	0.00	0.00	46.40
Gold Coast 2018 Commonwealth Games Corporation (GOLDOC)	92.80	3,434.20	0.00	3,527.00
Tourism and Events Queensland	139.20	0.00	0.00	139.20
<b>TOTAL</b>	<b>649.60</b>	<b>3,434.20</b>	<b>0.00</b>	<b>4,083.80</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 20 – Transport and Main Roads

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Department of Transport and Main Roads	Access-RTI	580	1	136	446
Minister for Main Roads, Road Safety and Ports	Access-RTI	1	0	0	1
Minister for Transport and the Commonwealth Games	Access-RTI	11	0	5	7
Deputy Premier and Minister for Transport	Access-RTI	1	0	0	0
Gold Coast Waterways Authority	Access-RTI	2	0	1	1
North Queensland Bulk Ports Corporation Limited	Access-RTI	1	0	0	1
Queensland Rail	Access-RTI	52	0	14	50
<b>Total RTI Applications</b>		<b>648</b>	<b>1</b>	<b>156</b>	<b>506</b>
Department of Transport and Main Roads	Access-IP	48	0	17	32
Minister for Transport and the Commonwealth Games	Access-IP	1	0	0	1
Gladstone Ports Corporation	Access-IP	1	0	0	1
Queensland Rail	Access-IP	4	0	0	4
<b>Total IP Applications</b>		<b>54</b>	<b>0</b>	<b>17</b>	<b>38</b>
<b>TOTAL APPLICATIONS</b>		<b>702</b>	<b>1</b>	<b>173</b>	<b>544</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Transport and Main Roads	s.41 RTI	3
Queensland Rail	s.41(1)(a) RTI	1
<b>TOTAL</b>		<b>4</b>

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			invoked	
Department of Transport and Main Roads	RTI	15,214	sch3(2)	27
			sch3(2)(1)(b)	303
			sch3(7)	54
			sch3(8)(1)	51
			s.49-sch4	820
			s.52(1)(a)	29
			s.52(1)(b)	5
			s.53(a)	2
			s.53(b)	1
Minister for Transport and the Commonwealth Games	RTI	384	sch3(2)(1)(b)	17
			s.52(1)(a)	1
North Queensland Bulk Ports Corporation Limited	RTI	22	s.49-sch4	20
Queensland Rail	RTI	0	s.47(3)(e), s.52	4
		151	s.47(3)(b), s.49-sch4	17
		803	s.47(3)(a), sch3(10)(4)	641
		122	s.47(3)(a), sch3(8)	122

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Queensland Rail ( <i>cont'd</i> )	RTI	51	s.47(3)(a), sch3(8)	51
		1	s.47(3)(a), sch3(8)	1
		265	s.47(3)(a), sch3(7)	181
		71	s.47(3)(b), s.49-sch4	2
		54	s.47(3)(a), sch3(8)(2)	24
<b>Total RTI</b>		<b>17,138</b>		<b>2,373</b>
Department of Transport and Main Roads	IP	4,325	sch3(7)	6
			sch3(10)	15
			s.49-sch4	813
			s.52(1)(a)	3
			s.52(1)(b)	1
Minister for Transport and the Commonwealth Games	IP	0	s.52(1)(a)	1
<b>Total IP</b>		<b>4,325</b>		<b>839</b>
<b>TOTAL</b>		<b>21,463</b>		<b>3,212</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Transport and Main Roads	5,620
Minister for Main Roads, Road Safety and Ports	66
Minister for Transport and the Commonwealth Games	367
North Queensland Bulk Ports Corporation Limited	22
<b>TOTAL</b>	<b>6,075</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Rail	s.46 RTI	2
<b>TOTAL</b>		<b>2</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

There were no refusals to amend documents.



**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Transport and Main Roads	1-RTI	upheld on review		
	1-RTI	varied on review	access was refused due to third party appeal – additional documents located and released in part	s.49-sch4 s.47(3)(b), s.49-sch4(4)(2) and (3)
Queensland Rail	2-RTI	upheld on review		
	1-RTI	upheld on review		s.47(3)(a), sch3(7)
<b>Total RTI</b>	<b>5</b>			
Department of Transport and Main Roads	1-IP	upheld on review		
Queensland Rail	1-IP	varied on review	originally two pages were deleted as irrelevant information - at internal review it was identified that s.88 applied, therefore the two pages were released in part	
<b>Total IP</b>	<b>2</b>			
<b>TOTAL</b>	<b>7</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Transport and Main Roads	4-RTI	direct	withdrawn	
	1-RTI	direct	under consideration by OIC	
	1-RTI	preceding internal review	withdrawn	
Queensland Rail	2-RTI	direct	upheld on review	
	1-RTI	direct	under consideration by OIC	
	1-RTI	preceding internal review	upheld on review	
<b>Total RTI</b>	<b>10</b>			
Department of Transport and Main Roads	1-IP	preceding internal review	withdrawn	
Queensland Rail	1-IP	preceding internal review	upheld on review	
<b>Total IP</b>	<b>2</b>			
<b>TOTAL</b>	<b>12</b>			

**Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Transport and Main Roads	27,334.00	13,948.09	1,043.20	42,325.29
Minister for Main Roads, Road Safety and Ports	46.40	0.00	0.00	46.40
Minister for Transport and the Commonwealth Games	510.40	475.20	0.00	985.60
Deputy Premier and Minister for Transport	46.40	0.00	0.00	46.40
Gold Coast Waterways Authority	89.70	259.20	0.00	348.90
North Queensland Bulk Ports Corporation Limited	44.85	0.00	0.00	44.85

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Queensland Rail	2,412.80	288.00	0.00	2,700.80
<b>TOTAL</b>	<b>30,484.55</b>	<b>14,970.49</b>	<b>1,043.20</b>	<b>46,498.24</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 21 – Queensland Treasury

**Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)**

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2017
— no. —					
Queensland Treasury	Access-RTI	59	0	1	52
Office of the Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Sport	Access-RTI	10	0	0	10
Office of the Treasurer and Minister for Trade and Investment	Access-RTI	6	0	0	3
Motor Accident Insurance Commission (MAIC)	Access-RTI	4	0	0	3
Queensland Racing and Integrity Commission (QRIC)	Access-RTI	2	0	0	2
Office of Industrial Relations	Access-RTI	408	4	56	340
Minister for Employment and Industrial Relations	Access-RTI	2	0	0	2
Queensland Industrial Relations Commission	Access-RTI	2	0	0	2
QLeave	Access-RTI	2	0	0	2
WorkCover Queensland	Access-RTI	10	0	2	10 <sup>15</sup>
<b>Total RTI Applications</b>		<b>505</b>	<b>4</b>	<b>59</b>	<b>426</b>
Queensland Treasury	Access-IP	26	0	0	25
Office of Industrial Relations	Access-IP	25	0	5	26
Queensland Industrial Relations Commission	Access-IP	3	0	0	3
WorkCover Queensland	Access-IP	3	0	3	0
<b>Total IP Applications</b>		<b>57</b>	<b>0</b>	<b>8</b>	<b>54</b>
Office of Industrial Relations	Amendment-IP	3	0	0	3
WorkCover Queensland	Amendment-IP	5	0	0	5
<b>Total IP Amendment Applications</b>		<b>8</b>	<b>0</b>	<b>0</b>	<b>8</b>
<b>TOTAL APPLICATIONS</b>		<b>570</b>	<b>4</b>	<b>67</b>	<b>488</b>

**Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation**

There were no refusals to deal.

**Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation**

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Queensland Treasury	RTI	9,223	invoked	
			s.47(3)(a)	818
			s.47(3)(b)	1,230
			s.47(3)(e)	1
Office of Industrial Relations	RTI	104,382	s.47(3)(f)	78
			s.40	1
			s.52(1)(a)	57
			s.52(1)(b)	1
			sch3(1)	4
			sch3(10)(1)(a)	13,672

<sup>15</sup> The 10 'finalised' includes 1 x RTI access application that was withdrawn by the applicant after the decision had been made; and 1 x RTI access application where the applicant did not access the released documents after the decision was made.

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
Office of Industrial Relations ( <i>cont'd</i> )	RTI		invoked	
			sch3(10)(1)(e)	701
			sch3(10)(1)(h)	1
			sch3(7)	2,172
			sch3(8)(1)	92
			s.49-sch4(3)(1)	1,600
			s.49-sch4(3)(2)	1,289
			s.49-sch4(3)(20)	5
			s.49-sch4(3)(22)	2
			s.49-sch4(3)(3)	3,952
Minister for Employment and Industrial Relations	RTI	75	s.49-sch4(4)(6)(1)	143
			s.49-sch4(3)(3)	1
WorkCover Queensland	RTI	2,511	s.47(3)(b)	1,804
<b>Total RTI</b>		<b>116,191</b>		<b>27,624</b>
Queensland Treasury	IP	1,398	s.47(3)(a)	384
			s.47(3)(b)	16
			s.47(3)(f)	6
Office of Industrial Relations	IP	6,761	s.52(1)(a)	1
			sch3(10)(1)(a)	1
			sch3(10)(1)(e)	448
			sch7	1,175
			s.49-sch4(3)(2)	3
<b>Total IP</b>		<b>8,159</b>	s.49-sch4(3)(3)	49
				<b>2,083</b>
<b>TOTAL</b>		<b>124,350</b>		<b>29,707</b>

**Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation**

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Treasury	2,402
Office of the Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Sport	709
Office of the Treasurer, Minister for Trade and Investment	3
WorkCover Queensland	197
<b>TOTAL</b>	<b>3,311</b>

**Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Office of Industrial Relations	s.46 RTI	5
WorkCover Queensland	s.46 RTI	2
<b>TOTAL</b>		<b>7</b>

**Table 6. Number of refusals of amendment - section 6(e) IP Regulation**

PORTFOLIO/AGENCY	Provision invoked	No. of times
Office of Industrial Relations	s.72(1)	2
WorkCover Queensland	s.72(1)(a)(i)	122
<b>TOTAL</b>		<b>124</b>

**Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation**

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Treasury	1-RTI	upheld on review		s.49-sch4(3)(14) and (16) s.49-sch4(4)(1) and (8)
	1-RTI	upheld on review		sch3(2)(1)(b)
	1-RTI	varied on review	change in exemption provision used	s.49-sch4(3)(3) s.49-sch4(4)(6)
	1-RTI	upheld on review		s.52(1)(a)
Office of the Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Sport	1-RTI	upheld on review		s.52(1)(a)
	1-RTI	upheld on review		s.49-sch4(3)(3) s.49-sch4(4)(6)
	1-RTI	upheld on review		sch3(2)(1)(b), sch3(7) s.49-sch4(3)(3) s.49-sch4(4)(6)
Office of Industrial Relations	3-RTI	upheld on review		
	1-RTI	varied on review	access originally refused under s.49-sch4(3)(22) at internal review access refused under sch3(10)(1)(a)	
	1-RTI	varied on review	additional pages found to be in scope - released in full	
Minister for Employment and Industrial Relations	1-RTI	upheld on review		
WorkCover Queensland	1-RTI	varied on review	full release	
<b>Total RTI</b>	<b>14</b>			
WorkCover Queensland	2-IP	upheld on review		
<b>Total IP</b>	<b>2</b>			
<b>TOTAL</b>	<b>16</b>			

**Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation**

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Treasury	1-RTI	direct	settled outcome	
	2-RTI	preceding internal review	under consideration by OIC	
Office of Industrial Relations	2-RTI	direct	under consideration by OIC	
<b>Total RTI</b>	<b>5</b>			
Queensland Treasury	1-IP	direct	settled outcome	
	1-IP	direct	OIC decided not to deal with external review application under s.107(1)(a) as it was misconceived	
WorkCover Queensland	1-IP	preceding internal review	settled outcome – resolved informally	

<b>Total IP</b>	<b>3</b>
<b>TOTAL</b>	<b>8</b>

**Table 9. Amount of fees and charges received under the RTI Act - section 8(1)(j) RTI Regulation**

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Queensland Treasury	2,737.60	0.00	0.00	2,737.60
Office of the Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships	464.00	0.00	0.00	464.00
Office of the Treasurer, Minister for Trade and Investment	278.40	0.00	0.00	278.40
Motor Accident Insurance Commission (MAIC)	185.60	0.00	0.00	185.60
Queensland Racing Integrity Commission	92.80	0.00	0.00	92.80
Office of Industrial Relations	22,024.80	1,813.18	0.00	23,837.98
Minister for Employment and Industrial Relations	92.80	0.00	0.00	92.80
QLeave	91.25	0.00	0.00	91.25
WorkCover Queensland	371.20	2,696.80	0.00	3,068.00
<b>TOTAL</b>	<b>26,338.45</b>	<b>4,509.98</b>	<b>0.00</b>	<b>30,848.43</b>

**Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation**

There were no charges received under the IP Act.

## APPENDIX 22 – Efforts to further the object of the RTI Act and IP Act

The tables below summarise the efforts made by State Government agencies during this reporting period which builds on efforts made in the previous year.

Efforts to further the objects of the legislation are required under section 8(k) of the RTI Regulation and section 6(k) of the IP Regulation.

Reference Table

Activity No.	Efforts to further the object of the RTI Act and IP Act
1	electronic processing of all RTI and IP applications using redaction technology
2	use of 'RTIPS' database for recording, tracking and reporting RTI and IP applications
3	use of 'CMS' case management system for recording, tracking and reporting RTI and IP applications
4	use of 'TRIM' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations
5	requests for information recorded on central database for reporting and record management purposes
6	attendance by RTI/IP officers at internal RTI and IP training sessions
7	attendance by RTI/IP officers at external RTI and IP training sessions
8	attendance by Ministerial officers at internal RTI and IP training sessions
9	attendance by Ministerial officers at external RTI and IP training sessions
10	RTI and IP sessions included in induction sessions for new staff
11	ongoing RTI and IP information and training sessions for decision makers
12	online IP training module available to all staff on My HPW Intranet
13	online IP training module available to all staff via Evolve
14	online IP and RTI training modules available to staff on the OIC website
15	staff involvement in the RTI and IP Managers' Forums
16	representatives from the portfolio agencies attend the quarterly Portfolio Group meetings
17	RTI and IP policies, procedures, forms and fact sheets reviewed and amended
18	continued to implement, upgrade and support various administrative access schemes
19	continued to be proactive in the release of agency documents via the publication scheme and the disclosure log
20	conducted a process review to identify opportunities for efficiencies and improved accountability
21	use of correspondence templates in order to promote consistency and allow for more efficient processing of applications
22	officers engaged with applicants early in the processing cycle to clarify requests and offer advice
23	assistance given to members of the public when making applications or inquiries regarding RTI and IP
24	provided documents to applicants on CD-ROM, USB, hard copy or via email
25	increased flexibility offered to applicants for credit card payment
26	maintained and updated (when required) IP and RTI material on agency's internet, intranet, hyperlinks and WoG websites
27	OIC decisions regularly broadcast to officers within the RTI and Privacy Unit
28	promoted and participated in 'RTI Day'
29	promoted and participated in 'Privacy Awareness Week'

Portfolio	Activities described by the agency
<b>Premier and Cabinet</b>	<b>Department of the Premier and Cabinet</b> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-7, 10, 11, 14, 15 and 17-29 apply</li> </ul> <b>Office of the Premier and Minister for the Arts</b> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-7, 10, 11, 14, 15 and 17-29 apply</li> <li>Department of the Premier and Cabinet undertakes the processing and decision making for RTI and IP applications on behalf of the Premier and Minister for the Arts under a formal Deed of Direction and Authorisation</li> </ul> <b>Office of the Queensland Parliamentary Counsel</b> <ul style="list-style-type: none"> <li>activity numbers 4, 10, 17, 26 and 29 apply</li> </ul> <b>Public Service Commission</b> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-7, 10, 11, 14, 15 and 17-29 apply</li> <li>Department of the Premier and Cabinet undertakes the processing and decision making for RTI and IP applications on behalf of the Public Service Commission via a shared service arrangement</li> </ul> <b>Queensland Art Gallery</b> <ul style="list-style-type: none"> <li>activity numbers 4, 5, 7, 11, 14, 17-19, 22-24, 26 and 29 apply</li> </ul> <b>Queensland Audit Office</b> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 17-24 and 26-29 apply</li> <li>Queensland Audit Office has developed its own eLearning training module - decision makers complete it annually and all employees complete it on a biennial basis</li> </ul>

Portfolio	Activities described by the agency
	<p><b>Queensland Family and Child Commission</b></p> <ul style="list-style-type: none"> <li>activity number 13 applies</li> <li>The Commission created a dedicated Senior Advisor, Legal and Ethics position. The position supports the Commission's compliance relating to information privacy, including presenting training to staff.</li> </ul> <p><b>Queensland Independent Remuneration Tribunal</b></p> <ul style="list-style-type: none"> <li>activity number 10 applies</li> <li>new Tribunal members were briefed on RTI and Privacy</li> </ul> <p><b>Queensland Integrity Commissioner</b></p> <ul style="list-style-type: none"> <li>activity numbers 7, 14, 15 and 18 apply</li> </ul> <p><b>Queensland Museum</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 7, 10, 11, 14, 15, 17-26, 28 and 29 apply</li> </ul> <p><b>Queensland Performing Arts Trust</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 7, 19 and 26 apply</li> <li>Further development of Customer Relationship Management (CRM) system that will assist in managing customer personal information. One of the objectives of the CRM acquisition and development process is to ensure compliance with privacy obligations.</li> <li>inclusion of privacy clauses in contracts with external service providers</li> <li>provision of advice to agency staff to ensure compliance with privacy obligations</li> </ul>
<b>Aboriginal and Torres Strait Islander Partnerships</b>	<p><b>Department of Aboriginal and Torres Strait Islander Partnerships</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 11, 14, 15 and 17-29 apply</li> <li>use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications</li> <li>online RTI and IP training modules available to all staff via iLearn</li> </ul> <p><b>Minister for Aboriginal and Torres Strait Islander Partnerships</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 11, 14, 15 and 17-27 apply</li> <li>use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications</li> <li>online RTI and IP training modules available to all staff via iLearn</li> </ul> <p><b>Family Responsibilities Commission</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 7, 10, 11, 14, 17-24, 26, 27 and 29 apply</li> </ul> <p><b>Islanders Board of Industry and Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 3, 6, 10, 11, 23 and 24 apply</li> <li>confidentiality and privacy matters form part of the Board's code of conduct</li> </ul>
<b>Agriculture and Fisheries</b>	<p><b>Department of Agriculture and Fisheries</b></p> <p>Activities applicable to the <b>Department</b> and <b>Minister for Agriculture and Fisheries</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-8, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Queensland Rural Adjustment Authority</b></p> <ul style="list-style-type: none"> <li>activity numbers 7, 10, 11, 17-24, 26 and 27 apply</li> </ul> <p><b>Veterinary Surgeons Board of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 14 and 21-24 apply</li> </ul>
<b>Communities, Child Safety and Disability Services</b>	<p><b>Department of Communities, Child Safety and Disability Services</b></p> <p>Activities applicable to the -  <b>Department of Communities, Child Safety and Disability Services;</b>  <b>Minister for Communities, Women and Youth, Minister for Child Safety and</b>  <b>Minister for the Prevention of Domestic and Family Violence;</b>  <b>Minister for Disability Services, Minister for Seniors and Minister Assisting the</b>  <b>Premier on North Queensland; and</b>  <b>Minister for Employment and Industrial Relations, Minister for Racing and</b>  <b>Minister for Multicultural Affairs</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 15 and 17-29 apply</li> <li>use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications</li> <li>online RTI and IP training module available to all staff via iLearn</li> </ul>
<b>Education and Training</b>	<p><b>Department of Education and Training</b></p> <p>Activities applicable to the <b>Department</b>, including the <b>Minister for Education</b> and the <b>Non-State School Accreditation Board</b></p> <ul style="list-style-type: none"> <li>activity numbers 1-7, 10, 11 and 14-29 apply</li> </ul>



Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> <li>training module “Keys to Managing Information” available to staff when completing mandatory online induction</li> </ul> <p><b>Central Queensland University</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 14, 18-24, 26 and 27 apply</li> <li>RTI and IP training sessions planned for inclusion in future re-developments of the induction process</li> </ul> <p><b>Griffith University</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3-6, 10, 11, 14 and 17-29 apply</li> </ul> <p><b>James Cook University</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 17, 19 and 21-26 apply</li> </ul> <p><b>Queensland University of Technology (QUT)</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 7, 11, 14, 18, 19 and 21-27 apply</li> <li>attendance by RTI and IP officers at OIC practitioner forums</li> <li>QUT officers are required to undertake the online information privacy awareness training module every two years</li> <li>administrative access schemes promoted for quick access to documents</li> <li>online payment system available to applicants</li> </ul> <p><b>University of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 7, 10, 11, 15 and 17-27 apply</li> </ul> <p><b>University of Southern Queensland (USQ)</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 5, 10, 11, 14, 18-27 and 29 apply</li> <li>use of Microsoft Excel for recording, tracking and reporting RTI and IP applications</li> <li>regular reporting to Audit and Risk Committee</li> <li>online mandatory induction program <i>RTI and IP Compliance</i> for all USQ employees</li> </ul> <p><b>University of the Sunshine Coast</b></p> <ul style="list-style-type: none"> <li>activity numbers 5-7, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Queensland College of Teachers</b></p> <ul style="list-style-type: none"> <li>activity numbers 4-6, 10, 14, 18, 19, 22, 23 and 25-27 apply</li> </ul> <p><b>Queensland Curriculum and Assessment Authority</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 6, 7, 10, 11, 14, 15, 17-19 and 21-29 apply</li> </ul> <p><b>TAFE Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4, 5, 7, 10, 11, 14, 15, 17-22 and 24-29 apply</li> <li>RTI/IP officers undertake OIC’s training</li> <li>copy of online IP training available to all staff</li> <li>new staff undertaking RTI decision-making are registered for online RTI training</li> <li>attendance at OIC practitioners’ forum</li> </ul> <p><b>Training Ombudsman</b></p> <ul style="list-style-type: none"> <li>activity number 10 applies</li> </ul>
<b>Energy and Water Supply</b>	<p><b>Department of Energy and Water Supply</b></p> <p>Activities applicable to the <b>Department and Minister for Energy, Biofuels and Water Supply</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-8, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>ENERGEX</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 11, 14, 16-19, 21-27 and 29 apply</li> <li>use of Hummingbird as eDRMS</li> </ul> <p><b>Ergon Energy Corporation Limited and Ergon Energy Queensland Pty Ltd</b></p> <ul style="list-style-type: none"> <li>activity numbers 4-7, 10, 11, 14 and 17-29 apply</li> </ul> <p><b>Energy and Water Ombudsman Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10-12, 14, 15, 17-24 and 26-29 apply</li> <li>change process – working towards using Resolve for recording, tracking and reporting RTI and IP applications</li> </ul> <p><b>Queensland Bulk Water Supply Authority (trading as Seqwater)</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 10, 11 and 17-27 apply</li> <li>online RTI and IP training available via Seqwater’s online Learning Management System - “Our Learning”</li> </ul>

Portfolio	Activities described by the agency
	<p><b>Queensland Urban Utilities</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-6, 11, 17, 20-24, 26 and 27 apply</li> <li>RTI and IP induction sessions under development</li> </ul> <p><b>SunWater Limited</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 8, 10, 11, 17-19, 21-24, 26 and 29 apply</li> <li>use of eDocs for recording, tracking and reporting RTI and IP applications</li> <li>use of eDocs eDRMS program across the agency to assist in recordkeeping and RTI obligations</li> </ul> <p><b>Unity Water</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 7, 17, 19 and 21-29 apply</li> </ul>
<b>Environment and Heritage Protection</b>	<p><b>Department of Environment and Heritage Protection</b></p> <p>Activities applicable to the <b>Department</b> and <b>Minister for Environment and Heritage Protection</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-8, 10, 11, 14, 15 and 17-29 apply</li> </ul>
<b>Fire and Emergency Services</b>	<ul style="list-style-type: none"> <li>activity numbers 1, 2, 5, 6, 11-15 and 17-29 apply</li> </ul>
<b>Health</b>	<p><b>Queensland Health</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3-8, 10, 11 and 14-29 apply</li> <li>key drivers for Open Data strategy for department</li> </ul> <p><b>Minister for Health and Minister for Ambulance Services</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3-8, 10, 11 and 14-29 apply</li> </ul> <p><b>Cairns and Hinterland Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 10, 11, 14, 15 and 17-29 apply</li> <li>attendance via teleconference at Queensland Health's RTI and IP lunch box sessions</li> <li>provided documents to applicants on CD-ROM, hard copy or email via kiteworks</li> </ul> <p><b>Central Queensland Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 17-19, 21-27 and 29 apply</li> </ul> <p><b>Central West Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 6, 10, 17, 19, 22-26, 28 and 29 apply</li> </ul> <p><b>Children's Health Queensland Hospital and Health Service</b>  <b><i>Lady Cilento Children's Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10-15 and 17-28 apply</li> <li>use of 'Medlegal' database to assist in meeting external recordkeeping and RTI and IP obligations</li> </ul> <p><b>Darling Downs Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Gold Coast Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5, 7, 11, 14, 17-27 and 29 apply</li> </ul> <p><b>Mackay Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 6, 7, 11, 14, 17-27 and 29 apply</li> </ul> <p><b>Metro North Hospital and Health Service</b>  <b><i>Redcliffe-Caboolture</i></b>  <b><i>Caboolture and Kilcoy Hospitals and Woodford Prison</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 10-12, 14, 15, 17-19 and 21-29 apply</li> </ul> <p><b><i>Redcliffe Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 10-12, 14, 15 and 17-29 apply</li> <li>hospital and health service wide Information Access Forum</li> <li>hospital and health service wide procedures/frameworks/policies</li> <li>investigation of kiteworks to enable email distribution of documents</li> </ul> <p><b><i>Royal Brisbane and Women's Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1-7, 10-15 and 17-29 apply</li> <li>use of 'Respond' database for recording, tracking and reporting RTI and IP applications</li> <li>monthly agency decision makers' meeting</li> </ul>

Portfolio	Activities described by the agency
	<p><b><i>The Prince Charles Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 11, 14, 15 and 17-27 apply</li> </ul> <p><b>Metro South Hospital and Health Service</b></p> <p><b><i>Bayside - Redland Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5, 6, 10, 11, 14, 17, 18 and 20-29 apply</li> </ul> <p><b><i>Logan-Beaudesert</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 11-14, 17, 18 and 21-29 apply</li> </ul> <p><b><i>Princess Alexandra Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 15, 17-27 and 29 apply</li> <li>use of 'Respond' database for recording, tracking and reporting RTI and IP applications</li> <li>provided documents to applicants on CD-ROM, hard copy or via email</li> </ul> <p><b><i>QELI Hospital</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 15, 17-27 and 29 apply</li> <li>use of 'Respond' database for recording, tracking and reporting RTI and IP applications</li> <li>provided documents to applicants on CD-ROM, hard copy or via email</li> </ul> <p><b>North West Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 10, 11, 14, 17, 18, 20-25 and 27-29 apply</li> </ul> <p><b>South West Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 10, 14, 17, 18, 20-25 and 27 apply</li> </ul> <p><b>Sunshine Coast Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5, 7, 14, 18, 19, 21-27 and 29 apply</li> <li>use of kiteworks to provide documents to applicants via email</li> </ul> <p><b>Torres and Cape Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 10, 11, 15, 17, 18, 20-26, 28 and 29 apply</li> </ul> <p><b>Townsville Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-6, 11, 14, 15, 17-27 and 29 apply</li> </ul> <p><b>West Moreton Hospital and Health Service</b></p> <ul style="list-style-type: none"> <li>activity numbers 1-3, 5, 10, 11, 14, 17-27 and 29 apply</li> </ul> <p><b>Wide Bay Hospital and Health Service</b></p> <p><b><i>Bundaberg and Rural</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 7, 11, 14, 17, 18, 21-25 and 27-29 apply</li> </ul> <p><b><i>Fraser Coast – Hervey Bay and Maryborough</i></b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 14, 17-19, 21-26 and 29 apply</li> </ul> <p><b>Office of the Health Ombudsman</b></p> <ul style="list-style-type: none"> <li>activity numbers 1-6, 9, 10, 13-24 and 26-29 apply</li> </ul>
Housing and Public Works	<p><b>Department of Housing and Public Works</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-8, 10-12, 14-24 and 26-29 apply</li> </ul> <p><b>Minister for Housing and Public Works</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-6, 8, 10-12, 14, 19, 20, 23, 24, 26, 28 and 29 apply</li> <li>Manager, RTI and Information Privacy is the delegated decision-maker for all access and amendment applications made to the Minister's office</li> </ul> <p><b>Board of Architects of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 5-7, 10, 11, 14, 18, 19 and 21-25 apply</li> </ul> <p><b>Board of Professional Engineers of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 12, 14, 21, 22, 24 and 27 apply</li> </ul> <p><b>Queensland Building and Construction Commission</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Residential Tenancies Authority</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 7, 10, 11, 15, 17-24 and 26-29 apply</li> </ul>

Portfolio	Activities described by the agency
Infrastructure, Local Government and Planning	<p><b>Department of Infrastructure, Local Government and Planning</b></p> <p>Activities applicable to –  <b>Department of Infrastructure, Local Government and Planning</b>  <b>Minister for Infrastructure, Local Government and Planning</b>  <b>Minister for Infrastructure and Planning</b>  <b>Minister for Local Government</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-7, 10, 11, 14, 17-26 and 29 apply</li> </ul> <p><b>Balonne Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 19, 23, 24, 26, 27 and 29 apply</li> </ul> <p><b>Banana Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5-7, 10, 11, 17-19 and 21-27 apply</li> </ul> <p><b>Barcaldine Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 17, 21 and 23-26 apply</li> </ul> <p><b>Blackall-Tambo Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 17, 24 and 25 apply</li> </ul> <p><b>Boulia Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 19, 22-24, 26, 27 and 29 apply</li> </ul> <p><b>Brisbane City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4, 5, 7, 11, 15 and 17-29 apply</li> </ul> <p><b>Bundaberg Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 10, 14, 17-19, 21 and 23-29 apply</li> </ul> <p><b>Burdekin Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 10, 14, 17, 19 and 22-26 apply</li> </ul> <p><b>Burke Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 17-20 and 26 apply</li> </ul> <p><b>Cairns Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-6, 10, 11, 14 and 17-27 apply</li> <li>use of eDocs across the agency to assist in meeting external recordkeeping and RTI obligations</li> <li>use of OIC's guidelines for government and community members</li> </ul> <p><b>Cassowary Coast Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 10, 17-19, 21-26 and 29 apply</li> </ul> <p><b>Central Highlands Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 11, 14, 17-19 and 21-27 apply</li> <li>use of 'ECM' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations</li> </ul> <p><b>Charters Towers Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 10, 14, 18 and 21-24 apply</li> </ul> <p><b>Cloncurry Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 7, 22, 28 and 29 apply</li> </ul> <p><b>Cook Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 11, 14, 21-25 and 27 apply</li> </ul> <p><b>Croydon Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 10 and 19-27 apply</li> <li>use of InfoXpert records management system across the agency to assist in meeting external recordkeeping and RTI obligations</li> </ul> <p><b>Douglas Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 10 and 17-27 apply</li> </ul> <p><b>Etheridge Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 5, 11, 14, 17-26 and 29 apply</li> </ul> <p><b>Fraser Coast Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 11, 14, 17-27 and 29 apply</li> </ul>

Portfolio	Activities described by the agency
	<p><b>Gladstone Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 7, 11, 14 and 21-27 apply</li> </ul> <p><b>Gold Coast City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 7, 10, 11, 14, 15, 17-19 and 22-27 apply</li> </ul> <p><b>Gympie Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-7, 10, 11, 14, 15, 17-19 and 21-27 apply</li> </ul> <p><b>Hinchinbrook Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 14, 17-19 and 21-26 apply</li> </ul> <p><b>Hope Vale Aboriginal Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 17, 24 and 26 apply</li> </ul> <p><b>Ipswich City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 10, 11, 14, 15 and 17-27 apply</li> </ul> <p><b>Isaac Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 10-12, 14, 17-27 and 29 apply</li> </ul> <p><b>Livingstone Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14 and 17-29 apply</li> <li>use of 'Pathways' system and ECM to record, track and report RTI and IP applications</li> </ul> <p><b>Lockyer Valley Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-6, 10, 11, 14 and 17-29 apply</li> </ul> <p><b>Logan City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Longreach Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 17-22, 26 and 29 apply</li> <li>use of 'Magic' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations</li> </ul> <p><b>Mackay Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14 and 17-29 apply</li> </ul> <p><b>Maranoa Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 14 and 17-27 apply</li> </ul> <p><b>Mareeba Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 11, 18, 19, 21-27 and 29 apply</li> </ul> <p><b>Moreton Bay Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 7, 11, 14, 17-27 and 29 apply</li> <li>attend and promote the continuation of the local government meetings for RTI/IP practitioners</li> </ul> <p><b>Mornington Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 22-24 apply</li> </ul> <p><b>Mount Isa City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 14, 17, 19 and 22-27 apply</li> </ul> <p><b>Murweh Shire Council</b></p> <ul style="list-style-type: none"> <li>activity number 24 applies</li> </ul> <p><b>Noosa Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3-7, 10-12, 14 and 17-27 apply</li> </ul> <p><b>North Burnett Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-11, 14 and 17-29 apply</li> </ul> <p><b>Quilpie Shire Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 7, 10, 14, 17, 18 and 21-29 apply</li> </ul> <p><b>Redland City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 10, 11, 14, 15, 17-27 and 29 apply</li> <li>eDRMS program in place for recording, tracking and reporting RTI and IP applications</li> </ul>

Portfolio	Activities described by the agency
	<p><b>Rockhampton Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 6, 10, 11, 14, 17-27 and 29 apply</li> </ul> <p><b>Scenic Rim Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14 and 17-28 apply</li> </ul> <p><b>Somerset Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 8, 10, 11, 18, 19, 21, 22 and 24 apply</li> </ul> <p><b>South Burnett Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 7, 10, 11, 14, 17-27 and 29 apply</li> <li>use of Technology One for recording, tracking and reporting RTI and IP applications</li> <li>use of ECM to assist in meeting external recordkeeping and RTI obligations</li> </ul> <p><b>Southern Downs Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 14, 17-19 and 21-29 apply</li> </ul> <p><b>Sunshine Coast Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4, 5, 18-20 and 22-27 apply</li> <li>RTI and IP awareness sessions are available and promoted to all officers</li> <li>staff involvement in local government IP and RTI forum</li> </ul> <p><b>Tablelands Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14 and 17-29 apply</li> </ul> <p><b>Toowoomba Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 17, 19, 21-27 and 29 apply</li> </ul> <p><b>Torres Strait Island Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 6, 10, 17, 20, 21, 26 and 29 apply</li> <li>use of Technology One for recording, tracking and reporting RTI and IP applications</li> <li>use of Take 5 assessment for all officers</li> </ul> <p><b>Townsville City Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 10, 15, 17, 19 and 21-26 apply</li> </ul> <p><b>Western Downs Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-7, 10, 14, 15, 17-19, 21-26 and 29 apply</li> <li>use of ECM across the agency to assist in meeting external recordkeeping and RTI obligations</li> <li>IP and RTI training modules available to staff via the Council's online learning management system</li> </ul> <p><b>Whitsunday Regional Council</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 7, 11, 14, 17-25 and 27 apply</li> </ul>
<b>Justice and Attorney-General</b>	<p><b>Department of Justice and Attorney-General</b></p> <p>Activities applicable to –</p> <p><b>Department of Justice and Attorney-General</b></p> <p><b>Attorney-General and Minister for Justice and Minister for Training and Skills</b></p> <p><b>Minister for Corrective Services</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3, 5-7, 10, 11 and 13-29 apply</li> </ul> <p><b>Anti-Discrimination Commission Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 10, 11, 14-19, 21-23, 26 and 27 apply</li> </ul> <p><b>Crime and Corruption Commission</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-6, 10, 11, 14 and 17-29 apply</li> <li>use of Crown Law Decision-makers' Manuals – Version 1.2 May 2017</li> </ul> <p><b>Electoral Commission of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 7, 10, 11, 14, 18-24 and 26-29 apply</li> </ul> <p><b>Legal Aid Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-7, 10, 15-18, 22-24 and 26-29 apply</li> </ul> <p><b>Legal Practitioners Admissions Board</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 6, 10, 11, 14, 17-19, 22, 23, 25 and 26 apply</li> </ul> <p><b>Legal Services Commission</b></p> <ul style="list-style-type: none"> <li>activity numbers 17 and 25 apply</li> </ul>

Portfolio	Activities described by the agency
	<p><b>Office of the Public Advocate</b></p> <ul style="list-style-type: none"> <li>activity numbers 6 and 13 apply</li> </ul> <p><b>Office of the Public Guardian</b></p> <ul style="list-style-type: none"> <li>activity numbers 3, 6, 10, 13, 16, 21, 24 and 26 apply</li> </ul> <p><b>Parole Board Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 6, 10, 13, 21, 23, 28 and 29 apply</li> </ul> <p><b>The Public Trustee of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 10, 18, 23, 24, 26, 28 and 29 apply</li> </ul> <p><b>Queensland Law Reform Commission</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 6, 13, 14, 26, 28 and 29 apply</li> </ul> <p><b>Queensland Law Society</b></p> <ul style="list-style-type: none"> <li>activity numbers 5-7, 10, 11, 14, 17, 18, 21-25, 28 and 29 apply</li> </ul> <p><b>Queensland Ombudsman</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-7, 10, 11, 14, 17-19 and 21-29 apply</li> </ul>
<b>National Parks, Sport and Racing</b>	<p><b>Department of National Parks, Sport and Racing</b></p> <p>Activities applicable to –  <b>Department of National Parks, Sport and Racing</b>  <b>Minister for National Parks and the Great Barrier Reef</b>  <b>Minister for Racing</b>  <b>Minister for Sport</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-8, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Racing Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5 and 21-25 apply</li> <li>officers attended RTI and IP refresher training delivered by external legal providers in April 2017</li> </ul> <p><b>Stadiums Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-7, 10, 11, 15, 17, 19, 21-26, 28 and 29 apply</li> </ul>
<b>Natural Resources and Mines</b>	<p><b>Department of Natural Resources and Mines</b></p> <p>Activities applicable to the <b>Department</b> and <b>Minister for Natural Resources and Mines</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-8, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Valuers Registration Board of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 14, 17, 18 and 21-25 apply</li> </ul>
<b>Police Service</b>	<p><b>Queensland Police Service</b></p> <p>Activities applicable to the <b>Queensland Police Service</b> and <b>Minister for Police, Fire and Emergency Services</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 10, 11, 15 and 17-29 apply</li> </ul>
<b>Public Safety Business Agency</b>	<p>Activities applicable to <b>Public Safety Business Agency</b> and <b>Office of the Inspector-General Emergency Management</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-7, 11, 14, 17, 19, 21-24 and 26 apply</li> </ul>
<b>Science, Information Technology and Innovation</b>	<p><b>Department of Science, Information Technology and Innovation</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5, 7, 11, 14, 15, 17-26, 28 and 29 apply</li> <li>online IP training module available to all officers via MyCareer</li> </ul> <p><b>Minister for Innovation, Science and the Digital Economy</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5, 7, 11, 15, 17-26, 28 and 29 apply</li> </ul> <p><b>State Library of Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 15 and 17-29 apply</li> </ul>
<b>State Development</b>	<p><b>Department of State Development</b></p> <p>Activities applicable to the <b>Department</b> and <b>Minister for State Development</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-7, 10, 11, 14, 15, 17-24, 26, 28 and 29 apply</li> <li>online RTI and IP training module on MyFocus intranet linked to training modules on OIC website</li> </ul>
<b>Tourism, Major Events, Small Business and the Commonwealth Games</b>	<p><b>The Department of Tourism, Major Events, Small Business and the Commonwealth Games</b></p> <p>Activities applicable to –</p>

Portfolio	Activities described by the agency
	<p><b>Department of Tourism, Major Events, Small Business and the Commonwealth Games</b>  <b>Minister for Tourism and Major Events and the Commonwealth Games</b>  <b>Minister for Small Business</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 5-8, 10, 11, 14, 15 and 17-29 apply</li> </ul> <p><b>Gold Coast 2018 Commonwealth Games Corporation</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5, 17, 21, 22 and 24 apply</li> </ul> <p><b>Tourism and Events Queensland</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 6, 10, 11, 19 and 21-26 apply</li> </ul>
<b>Transport and Main Roads</b>	<p><b>Department of Transport and Main Roads</b></p> <p>Activities applicable to –  <b>Department of Transport and Main Roads</b>  <b>Deputy Premier, Minister for Transport</b>  <b>Minister for Main Roads, Road Safety and Ports</b>  <b>Minister for Transport and the Commonwealth Games</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 2, 4-7, 11, 14, 15, 17-24 and 26-29 apply</li> </ul> <p><b>Gladstone Ports Corporation</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-6, 11, 17, 21, 23-26, 28 and 29 apply</li> </ul> <p><b>Gold Coast Waterways Authority</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4, 5, 10, 12, 14 and 17-28 apply</li> </ul> <p><b>North Queensland Bulk Ports Corporation Limited</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-6, 10, 11 and 17-26 apply</li> </ul> <p><b>Port of Townsville Limited</b></p> <ul style="list-style-type: none"> <li>activity numbers 5-7, 11, 17-26 and 29 apply</li> <li>use of Tech One ECM across the agency to assist in meeting external recordkeeping and RTI obligations</li> </ul> <p><b>Ports North</b></p> <ul style="list-style-type: none"> <li>activity numbers 4, 5, 10, 11, 17-19 and 22-27 apply</li> </ul> <p><b>Queensland Rail</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 4-7, 10, 11, 14, 15 and 17-29 apply</li> <li>developing in-house training and updating RTI and IP resources for all officers</li> </ul>
<b>Treasury</b>	<p><b>Queensland Treasury</b></p> <p>Activities applicable to –  <b>Queensland Treasury</b>  <b>Office of the Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Sport</b>  <b>Office of the Treasurer and Minister for Trade and Investment</b>  <b>Board of Trustees of the State Public Sector Superannuation Scheme</b>  <b>Motor Accident Insurance Commission</b>  <b>Nominal Defendant</b>  <b>Queensland Future Growth Corporation</b>  <b>Queensland Racing and Integrity Commission</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 15 and 17-29 apply</li> <li>use of TRAMS database for recording, tracking and reporting RTI and IP applications</li> </ul> <p><b>Queensland Treasury Corporation</b></p> <ul style="list-style-type: none"> <li>activity numbers 5, 7, 10, 11, 17-21, 26-27 and 29 apply</li> </ul> <p><b>Office of Industrial Relations</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3, 6, 7, 10, 11, 15, 19-24 and 26-28 apply</li> </ul> <p><b>Minister for Employment and Industrial Relations</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 3, 6, 7, 10, 11, 15, 19-24 and 26-28 apply</li> </ul> <p><b>Queensland Industrial Relations Commission</b></p> <ul style="list-style-type: none"> <li>activity number 6 applies</li> </ul> <p><b>QLeave</b></p> <ul style="list-style-type: none"> <li>activity numbers 3-7, 10, 11, 14, 17-24 and 26-29 apply</li> </ul> <p><b>WorkCover</b></p> <ul style="list-style-type: none"> <li>activity numbers 1, 5-7, 10, 11, 14, 17-24 and 26-29 apply</li> </ul>



## APPENDIX 23 – Regulations

### *Right to Information Regulation 2009*

#### Section 8 Report to Assembly on Act's operation – Act, section 185

- (1) For section 185(2) of the Act, details of the following matters must be included in a report under section 185(1) of the Act in relation to the financial year to which the report relates -
- (a) the number of access applications received by each agency or Minister;
  - (b) for each agency or Minister –
    - (i) the number of refusals to deal with an access application under section 40 of the Act; and
    - (ii) the number of refusals to deal with an access application under section 41 of the Act; and
    - (iii) the number of refusals to deal with an access application under section 43 of the Act;
  - (c) for each agency or Minister – the number of refusals of access under each paragraph of section 47(3) of the Act and any other particular provision of the Act relevant to the refusal;
  - (d) for each agency or Minister – the number of documents included in a disclosure log under section 78 of the Act;
  - (e) for each agency or Minister –
    - (i) the number of deemed decisions under section 46 of the Act; and
    - (ii) the number of decisions on internal review taken to have been made under section 83(2) of the Act;
  - (f) for each agency or Minister –
    - (i) the number of internal review applications received; and
    - (ii) for each application, whether the decision on the internal review was different from the decision subject to internal review, and how it was different;
  - (g) for each agency or Minister –
    - (i) the number of external review applications made in relation to a decision of the agency or Minister; and
    - (ii) the number of external review applications where there was no preceding internal review application to the agency or Minister; and
    - (iii) the number of decisions on external review that affirmed the decision of the agency or Minister; and
    - (iv) the number of decisions on external review that varied the decision of the agency or Minister; and
    - (v) the number of decisions on external review that set aside the decision of the agency or Minister and made another decision in substitution for the decision of the agency or Minister;
  - (h) any disciplinary action taken against an officer in relation to the administration of the Act;

- (i) any proceedings brought for an offence against section 175(1) or (3) of the Act;
- (j) for each agency or Minister – the amount of fees and charges received under the Act;
- (k) any other relevant fact indicating an effort by an agency or Minister to further the object of the Act.

### ***Information Privacy Regulation 2009***

#### Section 6 Report to Assembly on Act's operation – Act, section 194

For section 194(2) of the Act, details of the following matters must be included in a report under section 194(1) of the Act in relation to the financial year to which the report relates -

- (a) the number of access applications and amendment applications received by each agency or Minister;
- (b) for each agency or Minister –
  - (i) the number of refusals to deal with an access application under section 59 of the Act; and
  - (ii) the number of refusals to deal with an access or amendment application under section 60 of the Act; and
  - (iii) the number of refusals to deal with an access application under section 62 of the Act; and
  - (iv) the number of refusals to deal with an amendment application under section 63 of the Act;
- (c) for each agency or Minister – the number of refusals of access under each paragraph of section 47(3) of the Right to Information Act, as applied by section 67 of the Act, and any other particular provision of the Right to Information Act relevant to the refusal;
- (d) for each agency or Minister –
  - (i) the number of deemed decisions under sections 66 and 71 of the Act; and
  - (ii) the number of decisions on internal review taken to have been made under section 97(2) of the Act;
- (e) for each agency or Minister – the number of refusals of amendment under each provision of section 72(1) of the Act;
- (f) for each agency or Minister –
  - (i) the number of internal review applications received; and
  - (ii) for each application, whether the decision on the internal review was different from the decision subject to internal review, and how it was different;
- (g) for each agency or Minister –
  - (i) the number of external review applications made in relation to a decision of the agency or Minister; and
  - (ii) the number of external review applications where there was no preceding internal review application to the agency or Minister; and

- (iii) the number of decisions on external review that affirmed the decision of the agency or Minister; and
  - (iv) the number of decisions on external review that varied the decision of the agency or Minister; and
  - (v) the number of decisions on external review that set aside the decision of the agency or Minister and made another decision in substitution for the decision of the agency or Minister;
- (h) any disciplinary action taken against an officer in relation to the administration of the Act;
  - (i) any proceedings brought for an offence against section 184(1) or (3) of the Act;
  - (j) for each agency or Minister – the amount of charges received under the Act;
  - (k) any other relevant fact indicating an effort by an agency or Minister to further the object of the Act.

## Notes about Appendices 1 to 21

### Deletion where no data returned

Where an agency has submitted a 'nil return' the line has been deleted from the table.

### Disclosure logs section 8(d) RTI Regulation

Not all documents considered will be published on a disclosure log.

Section 78 of the RTI Act applies if a person makes a valid access application to a department or a Minister. Section 78A applies if a person makes a valid access application to another agency, e.g. statutory authority.

Section 78B(1) states –

*An agency maintaining a disclosure log must ensure the disclosure log complies with any guidelines published by the Minister on the Minister's website (to the extent the guidelines are consistent with this Act).*

Section 78B(2) states –

*Without limiting subsection (1), an agency must delete from any document or information included in a disclosure log under section 78 or 78A, any information (including an individual's name) –*

- (a) the publication of which is prevented by law; or*
- (b) that may be defamatory; or*
- (c) that, if included in the disclosure log, would unreasonably invade an individual's privacy; or*
- (d) that is, or allows to be ascertained, information –*
  - (i) of a confidential nature that was communicated in confidence by a person other than the agency; or*
  - (ii) that is protected from disclosure under a contract; or*
- (e) that, if included in the disclosure log, would cause substantial harm to an entity.*

Total pages published to an agency's disclosure log for the period 1 July 2016 to 30 June 2017 is outlined in Table 4 for each individual agency.

### Recording refusal of access – section 8(c) RTI Regulation and section 6(c) IP Regulation

Section 47(3)(a) of the RTI Act provides that access to a document may be refused to the extent the document comprises exempt information under section 48. Section 48(4) of the RTI Act (exempt information) defines exempt information as information that is exempt information under Schedule 3. Refusals of access to exempt information may therefore be recorded as either refusals under section 48 or Schedule 3.

Section 47(3)(b) provides that access to a document may be refused to the extent the document comprises information the disclosure of which will be contrary to the public interest under section 49. Schedule 4 then sets out the factors for deciding the public interest. Refusals of access to 'contrary to the public interest' information may therefore be recorded as either refusals under section 49 or Schedule 4.