

*Right to Information Act 2009
and Information Privacy Act 2009*

Annual Report 2018–19



Queensland
Government

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December 2019

Minister's Preface

Ten years ago, Queensland introduced new legislation – the *Right to Information Act 2009* and the *Information Privacy Act 2009* – giving the community greater access than ever before to information held by government.

These laws remain important components of Queensland's integrity framework a decade on. Efficient and effective operation of this legislation is critical to ensuring the government's commitment to open and accountable government is met.

I am pleased to provide Parliament with a report on the operation of the *Right to Information Act 2009* and the *Information Privacy Act 2009* regarding access and amendment applications for the 2018-19 reporting year.

This annual report provides essential statistical information about how the Acts operate across government agencies. Right to Information and Information Privacy applications continue to be received by agencies, with Queenslanders recognising the value of transparency in government to engage with the process.

Agencies continue to be proactive in making the process of accessing information easier through release of documents via publication schemes and disclosure logs.

Ongoing training for staff, from new starters to agency decision makers, and awareness raising about Right to Information and Privacy within government agencies, helps reinforce our commitment to improved accountability.

For the 2018–19 reporting year, all figures have been reported based on the actual applications processed by individual Right to Information and Privacy units.



YVETTE D'ATH

Attorney-General and Minister for Justice

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Abbreviations

DJAG	Department of Justice and Attorney-General
IP	Information Privacy
IP Act	<i>Information Privacy Act 2009</i>
IP Regulation	<i>Information Privacy Regulation 2009</i>
IPA	Information Privacy Amendment
IPP	Information Privacy Principle
moG	machinery of Government
NPP	National Privacy Principle
OIC	Office of the Information Commissioner
PWN	Prescribed Written Notice
RTI	Right to Information
RTI Act	<i>Right to Information Act 2009</i>
RTI Regulation	<i>Right to Information Regulation 2009</i>

Explanation of terms used in this report

Term	Explanation
Access application	An application for information made under either the RTI Act or Chapter 3 of the IP Act.
Access charge	Charges prescribed under a regulation and payable for being given access to documents. In the reporting period, for example, black and white photocopying charges were 25 cents for each A4 page.
Amendment application	An application made under the IP Act to have personal information amended on the basis that it is inaccurate, incomplete, out of date or misleading.
Application fee	The fee prescribed in the RTI Regulation and payable for an access application under the RTI Act. In the reporting period, the application fee was \$49.70.
Internal Review	A review of a decision within an agency by a person who is no less senior than the original decision maker.
External Review	A review by the Information Commissioner of a decision made by an agency or Minister.
Processing charge	Charges prescribed in the RTI Regulation for searching for, or retrieving a document, and making, or doing things related to making, a decision on an application. In general, processing charges are payable for RTI Act applications where an agency or Minister spends more than five hours processing an application. In the reporting period, the processing charge was \$7.70 for each 15 minutes or part thereof.
Portfolio/agencies	Portfolio/agencies within a Minister's administrative responsibility are reported on under the relevant department's heading, e.g. the Justice and Attorney-General portfolio includes DJAG and the Office of the Attorney-General and Minister for Justice, as well as agencies such as the Legal Services Commission and the Electoral Commission of Queensland, all of which are reported under the DJAG heading.
State Government agencies	Includes departments, Ministers, portfolio agencies, statutory authorities, local governments and hospital and health services.

Overview

This annual report covers the 2018-19 financial year regarding the operation of the *Right to Information Act 2009* (RTI Act) and the *Information Privacy Act 2009* (IP Act).

The primary object of the RTI Act is to give a right of access to information in the government's possession or under the government's control unless, on balance, it is contrary to the public interest to give the access.

The IP Act works in parallel with the RTI Act and provides for the fair collection and handling of personal information by Queensland Government agencies and a right of access to, and amendment of, personal information in the government's possession or under the government's control unless, on balance, it is contrary to the public interest.

The IP Act sets out 11 Information Privacy Principles (IPPs) with which all agencies must adhere, except for Queensland Health, which is subject to the National Privacy Principles (NPPs). The IPPs and NPPs govern how Queensland Government agencies collect, store, use and disclose personal information.

Releasing government information

The process of routinely releasing government information to the public is commonly referred to as the "push" model. Under this model, information is released administratively via mechanisms which include agencies' publication schemes and disclosure logs. As a result, access applications for information under the legislation are provided as a mechanism of last resort.

Publication Scheme

A publication scheme is a structured list of an agency's information that is readily available to the public, free of charge wherever possible. Every government agency which is subject to the RTI Act must have a publication scheme.

Disclosure Log

Disclosure logs form part of the "push" model where information released under an RTI application is made available for access to the public by being published on agency websites. They provide speedy access to information already released under the RTI application process. They can provide a cost and time benefit to both the individual and agency by reducing the number of additional applications under the RTI Act for the same information.

Furthering the objects of the Acts

In the reporting period, State Government agencies made efforts to further the objects of the RTI Act and the IP Act. This information is summarised in Appendix 23.

Reporting requirements

Legislative basis

Section 185 of the RTI Act and section 194 of the IP Act require statistical and other information to be collected from Ministers and agencies. Each requirement is outlined as follows:

- *section 185(1) RTI Act* and *section 194(1) IP Act* require the Attorney-General and Minister for Justice to prepare the report and table it in Parliament.
- *section 185(2) RTI Act* and *section 194(2) IP Act* refer to the *Right to Information Regulation 2009* (the RTI Regulation) and the *Information Privacy Regulation 2009* (the IP Regulation) which set out the details of the information required to be included in the report (*refer to Appendix 24*).
- *section 194(3) IP Act* provides that an annual report under this section may be included as part of an annual report the Minister is required to give under the RTI Act.

Summary of data

This report includes statistics on both the RTI Act and IP Act for the period 1 July 2018 to 30 June 2019.

Data from all Ministers and agencies covered by the RTI Act and IP Act were collected and collated by Right to Information and Privacy, Department of Justice and Attorney-General (DJAG) for inclusion in this report.

The detailed data for Ministers and agencies is set out in Appendices 1-22 of this report and includes information required under:

- section 8(a) - (g) and (j) of the RTI Regulation; and
- section 6(a) - (g) and (j) of the IP Regulation.

For the 2018-19 reporting year, all figures are reported based on the actual applications processed by individual RTI and Privacy units, unless otherwise indicated in the tables.

Disciplinary action

For the 2018-19 year, Ministers and agencies advised no disciplinary action was taken against any officer in relation to the administration of the Acts under section 8(h) of the RTI Regulation and section 6(h) of the IP Regulation.

Proceedings brought for offences

Ministers and agencies advised no proceedings were brought for offences under section 175(1) or (3) of the RTI Act or section 184(1) or (3) of the IP Act (section 8(i) of the RTI Regulation and section 6(i) of the IP Regulation).

Relevant facts indicating efforts by agencies or Ministers to further the objects of the RTI Act and IP Act (section 8(k) of the RTI Regulation and section 6(k) of the IP Regulation)

Appendix 23 summarises the efforts made by Ministers and agencies during the 2018-19 financial year which build on efforts made in the previous year.

Machinery of Government (moG) changes

The *Administrative Arrangements Amendment Order (No. 1) 2019* made by the Governor in Council on 16 May 2019 and commenced on 20 May 2019, created the Department of Youth Justice which transitioned *Youth Justice* from the Department of Child Safety, Youth and Women.

Non-compliant access applications

If an application fails to comply with the requirements under the legislation, even after consultation with the applicant, a Prescribed Written Notice (PWN) of the decision is sent under section 33 of the RTI Act and section 53 of the IP Act – *Noncompliance with application requirement*. This allows the applicant rights of review.

Noncompliant applications are not included in this report, except when the application was subject to an internal review, as it is not a requirement of either the RTI Regulation or the IP Regulation.

Overview and comparison

Detailed information for each agency is presented in the Appendices 1 - 22 and summarised in the tables and figures below. The information reported is based on the actual applications processed by individual right to information and information privacy business units within State Government agencies.

Table 1 presents summary information about 2018-19 activity by agency.

It shows:

- the total number of RTI/IP access and amendment applications received as 14,863, a decrease from 14,870 applications in the previous year.
- the total number of pages considered was 3,229,618 representing a 16.3 per cent increase from 2,775,977 in 2017-18.
- internal reviews of 342 compared with 307 for 2017-18.
- external reviews of 596 compared with 531 for 2017-18.
- fees received totalling \$553,370 in 2018-19 compared with \$543,765 in 2017-18.

Table 1. Overview of RTI/IP access and amendment applications received by State Government agencies (total), 2018–19

AGENCY	RTIs	IPs	IPAs	Total applns	Page numbers considered	Internal reviews	External reviews ¹	Total fees and charges received
Queensland Health	1,748	4,124	34	5,906	1,802,908	29	58	121,499.87
Queensland Police Service	1,120	1,287	3	2,410	41,185	78	159	64,394.88
Local Government, Racing and Multicultural Affairs	1,184	212	0	1,396	178,135	71	129	112,532.70
Education	552	394	7	953	182,635	27	45	42,488.02
Queensland Corrective Services	56	848	3	907	403,699	13	36	3,911.40
Child Safety, Youth and Women ²	49	678	2	729	173,351	12	23	3,398.50
Transport and Main Roads	599	69	0	668	45,986	23	24	63,881.20
Justice and Attorney-General	169	186	1	356	84,994	25	47	22,585.10
Housing and Public Works	218	133	2	353	138,654	19	20	27,895.64
Natural Resources, Mines and Energy	249	56	1	306	52,052	5	10	23,169.49
Environment and Science	250	19	0	269	48,908	11	9	26,786.72
Queensland Fire and Emergency Services	171	64	0	235	23,486	3	3	10,353.85
Queensland Treasury	48	27	0	75	12,189	6	11	7,041.30
Agriculture and Fisheries	50	11	0	61	14,790	3	2	4,447.90
Premier and Cabinet	41	13	1	55	2,882	8	7	6,118.70
State Development, Manufacturing, Infrastructure and Planning	48	5	0	53	3,039	2	4	8,224.20
Youth Justice	5	38	0	43	8,127	0	0	248.50
Employment, Small Business and Training	12	14	0	26	1,513	0	2	447.30
Communities, Disability Services and Seniors	8	17	0	25	6,413	2	3	1,343.65
Aboriginal and Torres Strait Islander Partnerships	13	10	0	23	4,149	3	2	1,339.10
Innovation, Tourism Industry Development and the Commonwealth Games	12	1	0	13	501	2	2	596.40
Public Safety Business Agency	1	0	0	1	22	0	0	665.70
TOTAL	6,603	8,206	54	14,863	3,229,618	342	596	553,370.12

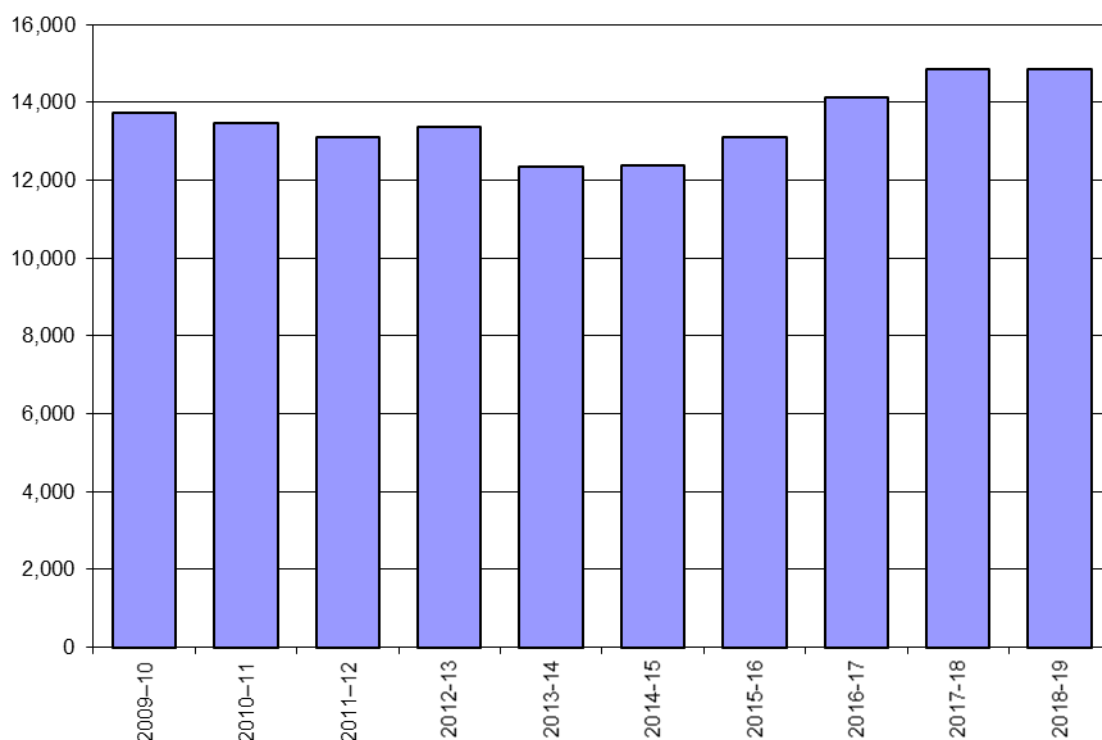
Note: Agencies have been listed in order of 'total applications' received – from highest number of applications to least amount of applications.

¹ Statistics in relation to applications for external review of decisions by Ministers and agencies may differ from those reported in the 'Office of the Information Commissioner (Queensland) Annual Report 2018/19' depending on how agencies have captured information regarding correspondence from the Office of the Information Commissioner. For example when OIC seeks information from agencies relating to an external review request that it has received and then decided not to accept.

² The DCSYW saw an increase in access applications by applicants (or their agents) to obtain departmental information to support their applications to the National Redress Scheme.

Figure 1 shows the total number of RTI/IP access and amendment applications received over the last ten years by State Government agencies. These applications have decreased between 2017-18 (14,870) and 2018-19 (14,863). These figures include both applications for information (access applications) and applications to have personal information amended on the basis it is inaccurate, incomplete, out of date or misleading (amendment applications).

Figure 1. Number of RTI/IP access and amendment applications received, 2009–10 to 2018–19



NB. For the reporting period 2009-10, some applications were finalised under the *Freedom of Information Act 1992*.

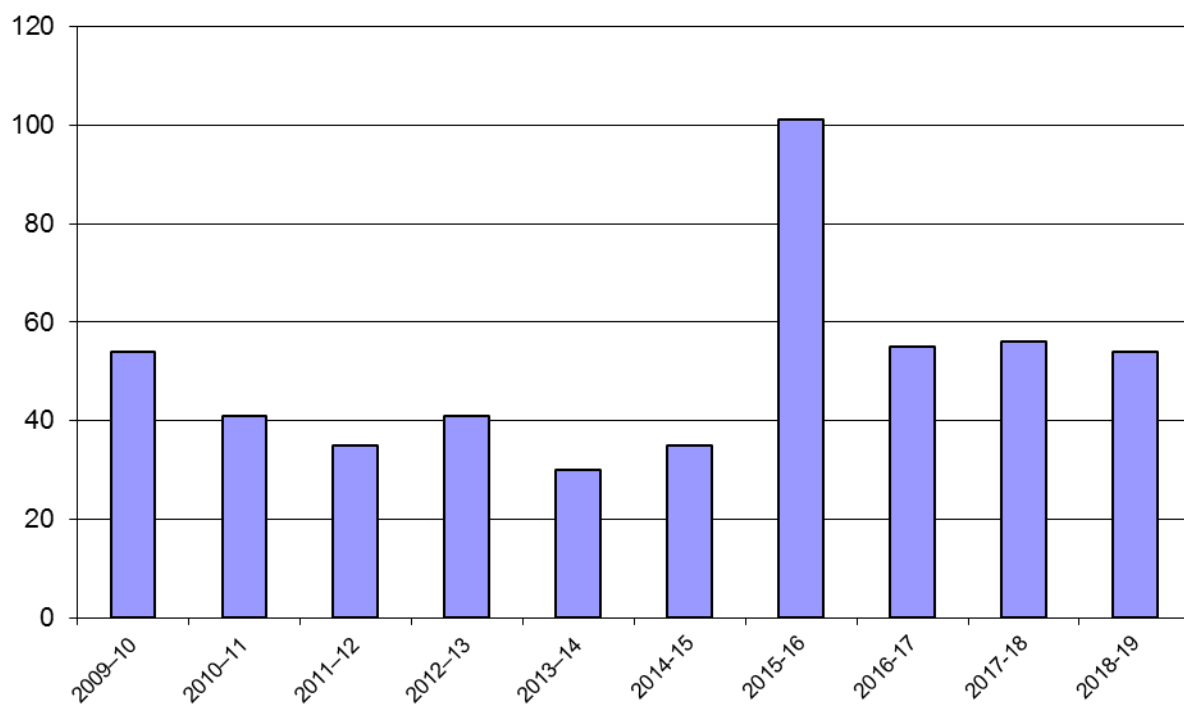
Table 2 sets out the percentage of pages released in full (with no information deleted) or part (with only some information deleted) by all State Government agencies in response to access and amendment applications. These percentages are based on a comparison of the total number of pages released with the total number of pages considered when assessing applications.

Table 2. Pages released in full or part, 2009–10 to 2018–19

Financial year	No. of pages considered	Per cent ³
2009-10	1,090,403	86.0
2010-11	1,584,975	85.3
2011-12	1,762,288	86.9
2012-13	1,839,947	74.7
2013-14	1,911,152	71.0
2014-15	1,987,382	76.0
2015-16	2,361,326	81.1
2016-17	2,693,128	80.2
2017-18	2,775,977	83.0
2018-19	3,229,618	83.7

³ Percentages are based on a comparison of the total number of pages released with the total number of pages considered when assessing applications.

Figure 2 shows the number of IP amendment applications received, 2009-10 to 2018-19.



APPENDIX 1 – Premier and Cabinet

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of the Premier and Cabinet	Access-RTI	27	0	9	19
Office of the Premier and Minister for Trade	Access-RTI	9	0	0	11
Office of the Queensland Integrity Commissioner	Access-RTI	1	0	1	0
Public Service Commission	Access-RTI	2	0	0	2
Trade and Investment Queensland	Access-RTI	2	0	0	1
Total RTI Applications		41	0	10	33
Department of the Premier and Cabinet	Access-IP	5	0	0	5
Office of the Premier and Minister for Trade	Access-IP	0	0	0	1
Public Service Commission	Access-IP	3	1	0	2
Trade and Investment Queensland	Access-IP	5	0	0	5
Total IP Applications		13	1	0	13
Department of the Premier and Cabinet	Amend-IP	1	0	1	0
Total IP Amendment Applications		1	0	1	0
TOTAL APPLICATIONS		55	1	11	46

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of the Premier and Cabinet	RTI	2,439	invoked	
			s.52(1)(a)	2
			s.53(a)	1
			s.49-sch4	667
			sch3(2)(1)(a)	97
			sch3(2)(1)(b)	1
			sch3(3)(1)(e)	2
			sch3(6)(c)(i)	1
			sch3(10)(1)(g)	1
			s.52(1)(a)	8
Office of the Premier and Minister for Trade	RTI	79	s.49-sch4	11
			sch3(7)	16
			sch3(10)(1)(i)	3
			sch3(3)(1)(c)	6
Public Service Commission	RTI	32		
Total RTI		2,550		816
Department of the Premier and Cabinet	IP	332	s.49-sch4	37
			sch3(7)	132
Total IP		332		169
TOTAL		2,882		985

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log no.
Department of the Premier and Cabinet	556
Office of the Premier and Minister for Trade	63
Public Service Commission	3
TOTAL	622

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions or decisions taken to have been made at internal review.

Table 6. Number of refusals to amend documents - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of the Premier and Cabinet	1-RTI	varied on review		s.49-sch4
	2-RTI	upheld on review		
	1-RTI	upheld on review		sch3(2)(1)(a)
Office of the Premier and Minister for Trade	1-RTI	upheld on review		sch3(7)
Trade and Investment Queensland	1-RTI	withdrawn		
Total RTI	6			
Trade and Investment Queensland	1-IP	withdrawn		
	1-IP	upheld on review		
Total IP	2			
TOTAL	8			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of the Premier and Cabinet	1-RTI	preceding internal review	withdrawn	
	2-RTI	preceding internal review	under consideration by the OIC	
Office of the Premier and Minister for Trade	1-RTI	direct	withdrawn	
	1-RTI	preceding internal review	withdrawn	
Total RTI	5			

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Trade and Investment Queensland	2-IP	direct	under consideration by the OIC	
Total IP	2			
TOTAL	7			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of the Premier and Cabinet	1,341.90	3,049.20	0.00	4,391.10
Office of the Premier and Minister for Trade	447.30	800.80	0.00	1,248.10
Office of the Queensland Integrity Commissioner	49.70	0.00	0.00	49.70
Public Service Commission	99.40	0.00	0.00	99.40
Trade and Investment Queensland	99.40	231.00	0.00	330.40
TOTAL	2,037.70	4,081.00	0.00	6,118.70

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 2 – Aboriginal and Torres Strait Islander Partnerships

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Aboriginal and Torres Strait Islander Partnerships	Access-RTI	13	0	1	9
Total RTI Applications		13	0	1	9
Department of Aboriginal and Torres Strait Islander Partnerships	Access-IP	10	0	0	10
Total IP Applications		10	0	0	10
TOTAL APPLICATIONS		23	0	1	19

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of Aboriginal and Torres Strait Islander Partnerships	RTI	3,558	invoked	
			s.49-other	175
			s.49-sch4	1,551
			s.52(1)(a)	3
			s.53(a)	232
			sch3(2)(1)(b)	103
Total RTI		3,558	sch3(7)	1
Department of Aboriginal and Torres Strait Islander Partnerships	IP	591	s.49-sch4	40
			s.52(1)(a)	3
			sch3(10)(1)(i)	64
Total IP		591		107
TOTAL		4,149		2,172

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Aboriginal and Torres Strait Islander Partnerships	779
TOTAL	779

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment – section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Aboriginal and Torres Strait Islander Partnerships	2-RTI	upheld on review		
Total RTI	2			
Department of Aboriginal and Torres Strait Islander Partnerships	1-IP	varied on review	20 pages released in full 50 pages released in part	s.49-sch4
Total IP	1			
TOTAL	3			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Aboriginal and Torres Strait Islander Partnerships	1-RTI	direct	under consideration by the OIC	
	1-RTI	preceding internal review	under consideration by the OIC	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Aboriginal and Torres Strait Islander Partnerships	646.10	693.00	0.00	1,339.10
TOTAL	646.10	693.00	0.00	1,339.10

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 3 – Agriculture and Fisheries

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Agriculture and Fisheries	Access-RTI	43	0	11	32
Minister for Agricultural Industry Development and Fisheries	Access-RTI	1	0	0	2
Queensland Racing Integrity Commission	Access-RTI	3	0	0	3
Queensland Rural and Industry Development Authority	Access-RTI	3	0	0	2
Veterinary Surgeons Board of Queensland	Access-RTI	0	0	0	2
Total RTI Applications		50	0	11	41
Department of Agriculture and Fisheries	Access-IP	8	1	4	5
Queensland Racing Integrity Commission	Access-IP	0	0	0	1
Safe Food Production Queensland	Access-IP	1	0	0	0
Veterinary Surgeons Board of Queensland	Access-IP	2	0	0	0
Total IP Applications		11	1	4	6
TOTAL APPLICATIONS		61	1	15	47

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Agriculture and Fisheries	s.41 RTI	1
Total RTI		1
Department of Agriculture and Fisheries	s.62 IP	1
Total IP		1
TOTAL		2

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	no. of times i.e. pages
Department of Agriculture and Fisheries	RTI	12,815	s.49-sch4	1,315
			sch3(2)(1)(a)	4
			sch3(10)(1)(b)	4
			s.52	1
Minister for Agricultural Industry Development and Fisheries	RTI	256	s.49-sch4	136
Queensland Racing Integrity Commission	RTI	200	s.49-sch4	68
Queensland Rural and Industry Development Authority	RTI	18	s.49-sch4	3
Total RTI		13,289		1,531
Department of Agriculture and Fisheries	IP	828	s.49-sch4	25
Safe Food Production Queensland	IP	397	sch3(10)(4)	397
Veterinary Surgeons Board of Queensland	IP	276	s.49-sch4	31
Total IP		1,501		453
TOTAL		14,790		1,984

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Agriculture and Fisheries	1,530
Queensland Racing Integrity Commission	624
TOTAL	2,154

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions or decisions taken to have been made at internal review.

Table 6. Number of refusals to amend documents - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Racing Integrity Commission	2-RTI	upheld on review		s.49-sch4(4)(6)
Total RTI	2			
Veterinary Surgeons Board of Queensland	1-IP	upheld on review		s.49-sch4(4)(6)
Total IP	1			
TOTAL	3			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Agriculture and Fisheries	1-RTI	direct	no jurisdiction to process – matter closed	
Total RTI	1			
Veterinary Surgeons Board of Queensland	1-IP	preceding internal review	under consideration by the OIC	
Total IP	1			
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Agriculture and Fisheries	2,037.70	1,349.30	0.00	3,387.00
Minister for Agricultural Industry Development and Fisheries	49.70	385.00	0.00	434.70
Queensland Racing Integrity Commission	149.10	377.70	0.00	526.80
Queensland Rural and Industry Development Authority	99.40	0.00	0.00	99.40
TOTAL	2,335.90	2,112.00	0.00	4,447.90

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 4 – Child Safety, Youth and Women

Note:

- Youth Justice statistics from 1 July 2018 to 19 May 2019 have been included in the statistics for the Department of Child Safety, Youth and Women.
- Statistics for the newly formed Department of Youth Justice for the period 20 May 2019 to 30 June 2019 have been included in Appendix 22: Youth Justice.

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Department of Child Safety, Youth and Women	Access-RTI	48	1	15	33
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	Access-RTI	1	0	0	2
Total RTI Applications		49	1	15	35
Department of Child Safety, Youth and Women	Access-IP	678	0	47	621
Total IP Applications		678	0	47	621
Department of Child Safety, Youth and Women	Amendment-IP	2	0	2	0
Total IP Amendment Applications		2	0	2	0
TOTAL APPLICATIONS		729	1	64	656

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Child Safety, Youth and Women	s.40 RTI	2
Total RTI		2
Department of Child Safety, Youth and Women	s.59 IP	2
	s.62 IP	4
Total IP		6
TOTAL		8

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of Child Safety, Youth and Women	RTI	4,006	invoked	
			s.49-sch4	279
			s.52(1)(a)	5
			s.53(a)	4
			sch3(12)(1)	1,854
			sch3(2)(1)(a)	197
			sch3(2)(1)(b)	43
			sch3(6)(c)(i)	148
			sch3(7)	2
			sch3(8)(1)	136
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	RTI	29	s.49-sch4	3
			s.52(1)(a)	1

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence (cont'd)	RTI		sch3(2)(1)(b)	3
			sch3(7)	3
Total RTI		4,035		2,678
Department of Child Safety, Youth and Women	IP	169,316	s.49-other	6
			s.49-sch4	9,361
			s.50	178
			s.51	26
			s.52(1)(a)	56
			s.52(1)(b)	51
			s.53(a)	3,171
			s.53(d)	604
			sch3(1)	2
			sch3(10)(1)(a)	191
			sch3(10)(1)(b)	1
			sch3(10)(1)(c)	2
			sch3(10)(1)(e)	319
			sch3(10)(1)(f)	29
			sch3(10)(1)(i)	59
			sch3(10)(4)	261
			sch3(12)(1)	73,731
			sch3(7)	103
Total IP		169,316		88,151
TOTAL		173,351		90,829

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Child Safety, Youth and Women	304
TOTAL	304

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Child Safety, Youth and Women	s.66 IP	1
TOTAL		1

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Child Safety, Youth and Women	2-RTI	upheld on review		
	1-RTI	varied on review	3 pages released in full 68 pages released in part	s.49-sch4 sch3(12)(1)
	1-RTI	varied on review	7 pages released in full	
Total RTI	4			
Department of Child Safety, Youth and Women	2-IP	withdrawn		
	1-IP	upheld on review		
	1-IP	varied on review	3 pages released in full 66 pages released in part	s.49-sch4 sch3(12)(1)
	1-IP	varied on review	7 pages released in full 8 pages released in part	s.49-sch4 sch3(12)(1) s.88(2)
	1-IP	varied on review	7 pages released in full 1 page released in part 1 page access refused	s.49-sch4 sch3(12)(1) s.49-sch4 sch3(12)(1)
	1-IP	varied on review	5 pages released in full 3 pages released in part	s.88(2)
	1-IP	varied on review	1 page released in full	
Total IP	8			
TOTAL	12			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Child Safety, Youth and Women	1-RTI	direct	withdrawn	
Total RTI	1			
Department of Child Safety, Youth and Women	13-IP	direct	withdrawn	
	4-IP	preceding internal review	withdrawn	
	1-IP	direct	withdrawn – OIC not dealing	
	4-IP	direct	under consideration by the OIC	
Total IP	22			
TOTAL	23			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Child Safety, Youth and Women	1,838.90	1,509.90	0.00	3,348.80
Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence	49.70	0.00	0.00	49.70
TOTAL	1,888.60	1,509.90	0.00	3,398.50

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 5 – Communities, Disability Services and Seniors

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Communities, Disability Services and Seniors	Access-RTI	8	0	5	4
Total RTI Applications		8	0	5	4
Department of Communities, Disability Services and Seniors	Access-IP	17	0	3	15
Total IP Applications		17	0	3	15
TOTAL APPLICATIONS		25	0	8	19

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

Regulation			Provisions invoked to refuse access	
PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	no. of times i.e. pages
Department of Communities, Disability Services and Seniors	RTI	757	s.49-sch4	38
			s.52(1)(a)	1
			sch3(12)(1)	698
Total RTI		757		737
Department of Communities, Disability Services and Seniors	IP	5,656	s.49-sch4	1,053
			s.50	1
			s.52(1)(a)	1
			s.53(a)	15
			sch3(10)(1)(a)	29
			sch3(12)(1)	728
			sch3(7)	1
Total IP		5,656		1,828
TOTAL		6,413		2,565

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

There were 'zero' pages included in the disclosure log.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Communities, Disability Services and Seniors	1-RTI	upheld on review		
Total RTI	1			
Department of Communities, Disability Services and Seniors	1-IP	withdrawn		
Total IP	1			
TOTAL	2			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Communities, Disability Services and Seniors	2-IP	direct	under consideration by the OIC	
	1-IP	direct	withdrawn	
TOTAL	3			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Communities, Disability Services and Seniors	248.50	1,095.15	0.00	1,343.65
TOTAL	248.50	1,095.15	0.00	1,343.65

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 6 – Queensland Corrective Services

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Queensland Corrective Services	Access-RTI	54	0	0	68
Parole Board Queensland	Access-RTI	1	0	0	0
Office of the Minister for Corrective Services	Access-RTI	1	0	0	0
Total RTI Applications		56	0	0	68
Queensland Corrective Services	Access-IP	819	0	91	996
Parole Board Queensland	Access-IP	29	0	0	33
Total IP Applications		848	0	91	1,029
Queensland Corrective Services	Amendment-IP	3	0	0	3
Total IP Amendment Applications		3	0	0	3
TOTAL APPLICATIONS		907	0	91	1,100

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Queensland Corrective Services	s.40 RTI	2
Total RTI		2
Queensland Corrective Services	s.60 IP	1
	s.62 IP	16
Parole Board Queensland	s.62 IP	2
Total IP		19
TOTAL		21

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Queensland Corrective Services	RTI	61,100	invoked	
			sch3(10)(1)(a)	160
			sch3(10)(1)(i)	515
			sch3(10)(4)	6,668
			sch3(12)(1)	968
			sch3(2)(1)(a)	7
			sch3(3)(1)(f)	2
			sch3(6)(c)(i)	3
			sch3(7)	34
			sch4(3)(10)	69
			sch4(3)(2)	35
			sch4(3)(19)	2
			sch4(3)(20)	13
			sch4(3)(3)	10,896
			sch4(3)(6)	25

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	no. of times i.e. pages
Queensland Corrective Services (cont'd)	RTI		sch4(3)-other	1
			sch4(4)(4)(1)(a)	43
			sch4(4)(5)(1)(a)	22
			sch4(4)(6)(1)	1,837
Total RTI		61,100		21,300
Queensland Corrective Services	IP	338,326	sch3(10)(1)(a)	2,289
			sch3(10)(1)(f)	57
			sch3(10)(1)(i)	15,923
			sch3(10)(1)(j)	464
			sch3(12)(1)	7
			sch4(3)(10)	1,932
			sch4(3)(2)	3
			sch4(3)(20)	81
			sch4(3)(22)	97
			sch4(3)(3)	19,342
			sch4(3)(4)	6
			sch4(3)(5)	24
			sch4(3)-other	184
			sch4(4)(5)(1)(a)	9
			sch4(4)(5)(1)(b)(iii)	3
			sch4(4)(6)(1)	10,606
Parole Board Queensland	IP	4,273	sch3(10)(1)(i)	457
			sch4(3)(3)	314
			sch4(3)-other	8
			sch4(4)(6)(1)	191
Total IP		342,599		51,997
TOTAL		403,699		73,297

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

Queensland Corrective Services documents were uploaded onto the Department of Justice and Attorney-General's disclosure log up to 20 May 2019.⁴

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Corrective Services	s.66 IP	1
TOTAL		1

⁴ On 21 December 2017, under a machinery-of-Government arrangement, Queensland Corrective Services (QCS) separated from the Department of Justice and Attorney-General (DJAG) and formed their own department. Up to 22 April 2018, DJAG continued to process access applications (under delegation) for QCS, which included considering released documentation for uploading onto DJAG's disclosure log. It should be noted that QCS disclosure logs prior to 20 May 2019 can be found on the DJAG website. QCS has since established their own disclosure log web page located at <https://corrections.qld.gov.au/disclosure-log/>.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Corrective Services	s.72(1)(a)(i)	3
TOTAL		3

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Corrective Services	5-RTI	upheld on review		
	1-RTI	varied on review	further access to two pages	
Total RTI	6			
Queensland Corrective Services	1-IP	varied on review	note ⁵	s.49-sch(4)(3)(3)
	3-IP	upheld on review		
	1-IP	varied on review	note ⁶	sch3(10)(1) s.49-sch(4)(3)(3)
	1-IP	varied on review	note ⁷	s.49-sch(4)(3)(3)
Parole Board Queensland	1-IP	upheld on review		
Total IP	7			
TOTAL	13			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Corrective Services	4-RTI	direct	resolved informally	
	1-RTI	preceding internal review	resolved informally	
Total RTI	5			
Queensland Corrective Services	10-IP	direct	withdrawn	
	8-IP	direct	resolved informally	
	5-IP	direct	under consideration by the OIC	
Parole Board Queensland	1-IP	direct	withdrawn	
	4-IP	direct	resolved informally	
	3-IP	direct	under consideration by the OIC	
Total IP	31			
TOTAL	36			

⁵ original decision – full access 3 pages, part access 8 pages, refuse access 2 pages; Internal Review decision – full access 5 pages, part access 6 pages, refuse access 2 pages

⁶ original decision – full access 14 pages, refuse access 33 pages; Internal Review decision – full access 16 pages, part access 27 pages, refuse access 4 pages

⁷ original decision – full access 22 pages, part access 13 pages; Internal Review decision – further access

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Queensland Corrective Services	2,579.30	1,332.10	0.00	3,911.40
TOTAL	2,579.30	1,332.10	0.00	3,911.40

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 7 – Education

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Department of Education	Access-RTI	69	0	15	67
Minister for Education	Access-RTI	5	0	1	5
Central Queensland University	Access-RTI	1	0	0	0
Griffith University	Access-RTI	1	0	1	0
James Cook University	Access-RTI	3	0	1	2
Queensland University of Technology	Access-RTI	4	0	2	2
University of Queensland	Access-RTI	12	0	2	11
University of the Sunshine Coast	Access-RTI	1	0	0	0
Queensland College of Teachers	Access-RTI	1	0	0	1
Office of Industrial Relations	Access-RTI	440	4	85	458
Minister for Industrial Relations	Access-RTI	6	0	2	3
WorkCover Queensland	Access-RTI	9	0	3	5
Total RTI Applications		552	4	112	554
Department of Education	Access-IP	329	2	27	273
Central Queensland University	Access-IP	2	0	0	2
Griffith University	Access-IP	5	0	1	3
James Cook University	Access-IP	2	0	1	1
Queensland University of Technology	Access-IP	6	0	1	5
University of Queensland	Access-IP	22	0	2	20
University of Southern Queensland	Access-IP	7	0	0	7
University of the Sunshine Coast	Access-IP	1	0	0	1
Queensland College of Teachers	Access-IP	1	0	0	1
Queensland Curriculum and Assessment Authority	Access-IP	1	0	0	1
Office of Industrial Relations	Access-IP	11	0	10	11
WorkCover Queensland	Access-IP	7	0	2	4
Total IP Applications		394	2	44	329
Department of Education	Amendment-IP	5	0	0	5
Central Queensland University	Amendment-IP	2	0	0	2
Total IP Amendment Applications		7	0	0	7
TOTAL APPLICATIONS		953	6	156	890

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Education	s.41 RTI	1
University of Queensland	s.40 RTI	1
University of the Sunshine Coast	s.41 RTI	1
Total RTI		3
Department of Education	s.62 IP	1
Queensland University of Technology	s.59 IP	1
Total IP		2
TOTAL		5

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Department of Education	RTI	7,355	s.49-sch4	2,038
			sch3(2)(1)(a)	80
			sch3(2)(1)(c)	23
			sch3(4)	2
			sch3(6)(c)(i)	57
			sch3(7)	88
			sch3(8)	7
			sch3(10)(1)(b)	8
			sch3(10)(1)(d)	1
			s.52	13
			s.55	1
Minister for Education	RTI	169	s.49-sch4	21
			s.52	3
James Cook University	RTI	7,823	s.52	2
Queensland University of Technology	RTI	56	full release	
University of Queensland	RTI	3,398	sch3(7)	560
			sch3(8)	225
			s.49-sch4	868
Queensland College of Teachers	RTI	72	s.47(3)(b)	72
Office of Industrial Relations	RTI	105,921	s.52	54
			sch3(1)	168
			sch3(3)(1)(e)	150
			sch3(6)(c)(i)	8
			sch3(10)(1)(a)	3,722
			sch3(10)(1)(e)	3,953
			sch3(7)	2,626
			sch3(8)(1)	274
			sch4(3)(2)	3,791
			sch4(3)(3)	7,362
			sch4(3)(4)	30
			sch4(3)(6)	12
			sch4(3)(7)	1
			sch4(3)(13)	7
			sch4(3)(20)	1,236
			sch4(4)(3)(a)	28
			sch4(4)(8)(1)(a)	108
Minister for Industrial Relations	RTI	88	s.49-sch3(6)(c)(i)	4
			s.49-sch4	16
			s.52	1
WorkCover Queensland	RTI	431	s.49-sch4	181
Total RTI		125,313		27,801
Department of Education	IP	40,314	s.49-sch4	7,302
			s.50	75
			s.53(c)(i)	3
			sch3(7)	353
			s.52	91
Central Queensland University	IP	988	full release	
Griffith University	IP	288	full release	
James Cook University	IP	12	full release	
Queensland University of Technology	IP	760	s.49-sch4	148
			sch3(7)	240
University of Queensland	IP	6,128	sch3(7)	747
			sch3(10)(1)(d)	1
			s.49-sch4	1,057

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
University of Queensland (cont'd)	IP		s.52	3
University of Southern Queensland	IP	1,077	sch3(7)	300
			s.49-sch4	116
University of the Sunshine Coast	IP	38	sch3(8)	26
Queensland College of Teachers	IP	10	full release	
Queensland Curriculum and Assessment Authority	IP	178	full release	
Office of Industrial Relations	IP	437	s.52	3
			s.53(a)	177
			sch4(3)(3)	33
			sch4(3)(6)	6
			sch4(3)(16)	24
			sch4(3)(19)	24
			sch4(3)(21)	34
WorkCover Queensland	IP	7,092	sch3(7)	508
			s.49-sch4	281
Total IP		57,322		11,552
TOTAL		182,635		39,353

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Education	1,013
Minister for Education	91
James Cook University	588
Queensland University of Technology	13
University of Queensland	25
University of the Sunshine Coast	12
Office of Industrial Relations	10
WorkCover Queensland	82
TOTAL	1,834

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Education	s.46 RTI	2
Office of Industrial Relations	s.46 RTI	15
Total RTI		17
University of Southern Queensland	s.66 IP	1
Total IP		1
TOTAL		18

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Education	s.72(1)(a)(i)	5
TOTAL		5

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Education	3-RTI	upheld on review		
	2-RTI	varied on review	additional documents released	
James Cook University	1-RTI	upheld on review		
University of Queensland	1-RTI	under consideration		
Office of Industrial Relations	9-RTI	varied on review	additional documents located and released	
	1-RTI	varied on review	additional documents located and released	sch4(3)(3)
	2-RTI	varied on review	additional documents refused	sch4(3)(3)
	1-RTI	upheld on review		
	2-RTI	withdrawn		
Total RTI	22			
Department of Education	1-IP	upheld on review		
Central Queensland University	3-IP	upheld on review		
University of Queensland	1-IP	varied on review	additional information released	sch3(7)
Total IP	5			
TOTAL	27			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Education	1-RTI	direct	settled outcome – resolved informally – additional information released	
	1-RTI	preceding internal review	upheld on review	
	1-RTI	direct	settled outcome – resolved informally	
	1-RTI	direct	settled outcome – resolved informally – additional information released	
Minister for Education	1-RTI	direct	withdrawn	
Queensland University of Technology	1-RTI	direct	under consideration by the OIC	
University of Queensland	1-RTI	preceding internal review	settled outcome – resolved informally	
Non-State School Accreditation Board	1-RTI	direct	settled outcome – resolved informally – additional information released	
Office of Industrial Relations	4-RTI	preceding internal review	settled outcome – resolved informally - additional documents released	
	1-RTI	direct	settled outcome – resolved informally - additional documents released	
	2-RTI	preceding internal review	withdrawn	
	1-RTI	direct	withdrawn	
	1-RTI	preceding internal review	not accepted by the OIC – outside of statutory timeframe	
	1-RTI	direct	not accepted by the OIC – outside of statutory timeframe	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision
Office of Industrial Relations (<i>cont'd</i>)	4-RTI	direct	under consideration by the OIC
Total RTI	22		
Department of Education	1-IP	direct	settled outcome – resolved informally – notation added
	4-IP	direct	settled outcome – resolved informally
	1-IP	direct	not accepted by the OIC
	1-IP	direct	withdrawn
	3-IP	direct	under consideration by the OIC
Central Queensland University	3-IP	preceding internal review	upheld on review
Griffith University	1-IP	direct	OIC decided not to proceed – no correspondence from applicant
Queensland University of Technology	2-IP	direct	settled outcome – resolved informally
	1-IP	direct	under consideration by the OIC
University of Southern Queensland	1-IP	direct	withdrawn
	2-IP	direct	settled outcome – resolved informally
University of Queensland	2-IP	direct	settled outcome – resolved informally
			settled outcome – resolved informally - applicant accepted OIC preliminary view to affirm
WorkCover Queensland	1-IP	direct	
Total IP	23		
TOTAL	45		

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Education ⁸	2,882.60	6,796.35	0.00	9,678.95
Central Queensland University	49.70	0.00	0.00	49.70
Griffith University	49.70	0.00	0.00	49.70
James Cook University	149.10	313.49	0.00	462.59
Queensland University of Technology	198.80	315.70	0.00	514.50
University of Queensland	594.70	469.70	0.00	1,064.40
University of the Sunshine Coast	49.70	0.00	0.00	49.70
Queensland College of Teachers	49.70	0.00	0.00	49.70
Office of Industrial Relations	23,294.40	4,896.48	0.00	28,190.88
Minister for Industrial Relations	298.20	0.00	0.00	298.20
WorkCover Queensland	447.30	1,632.40	0.00	2,079.70
TOTAL	28,063.90	14,424.12	0.00	42,488.02

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

⁸ including Minister for Education and Non-State Schools Accreditation Board

APPENDIX 8 – Employment, Small Business and Training

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Department of Employment, Small Business and Training	Access-RTI	9	1	4	7
Minister for Employment and Small Business and Minister for Training and Skills Development	Access-RTI	1	0	0	2
TAFE Queensland Board	Access-RTI	2	0	0	2
Total RTI Applications		12	1	4	11
Department of Employment, Small Business and Training	Access-IP	4	1	2	4
TAFE Queensland Board	Access-IP	10	0	10	0
Total IP Applications		14	1	12	4
TOTAL APPLICATIONS		26	2	16	15

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			<i>(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)</i>	
			invoked	no. of times i.e. pages
Department of Employment, Small Business and Training	RTI	507	s.49-sch4	147
			sch3(2)	1
			sch3(7)	14
Minister for Employment and Small Business and Minister for Training and Skills Development	RTI	11	s.49-sch4	3
TAFE Queensland Board	RTI	450	s.49-sch4	184
			sch3(7)	2
			sch3(8)	8
Total RTI		968		359
Department of Employment, Small Business and Training	IP	545	s.49-sch4	71
Total IP		545		71
TOTAL		1,513		430

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Employment, Small Business and Training	193
Minister for Employment and Small Business and Minister for Training and Skills Development	11
TOTAL	204

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Employment, Small Business and Training	1-RTI	direct	under consideration by the OIC	
	1-RTI	direct	OIC deemed not to accept review	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Employment, Small Business and Training	298.20	0.00	0.00	298.20
Minister for Employment and Small Business and Minister for Training and Skills Development	49.70	0.00	0.00	49.70
TAFE Queensland Board	99.40	0.00	0.00	99.40
TOTAL	447.30	0.00	0.00	447.30

Table 10. Amount of charges received under the IP Act – section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 9 – Environment and Science

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
				— no. —	
Department of Environment and Science	Access-RTI	247	1	60	164
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	Access-RTI	2	0	0	4
State Library of Queensland	Access-RTI	1	0	0	1
Total RTI Applications		250	1	60	169
Department of Environment and Science	Access-IP	19	1	3	16
Total IP Applications		19	1	3	16
TOTAL APPLICATIONS		269	2	63	185

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Environment and Science	s.40 RTI	1
	s.41 RTI	3
TOTAL		4

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access (Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of Environment and Science	RTI	40,246	invoked	
			s.52	3
			sch3(2)	203
			sch3(2)(1)(a)	5
			sch3(2)(1)(b)	371
			sch3(4)	51
			sch3(6)	32
			sch3(6)(c)(i)	109
			sch3(6)(c)(ii)	1
			sch3(7)	502
			sch3(10)(1)(a)	91
			sch3(10)(1)(b)	104
			sch3(10)(1)(e)	1,407
			sch3(10)(1)(f)	40
			sch3(10)(1)(i)	54
			s.49-sch4	6,303
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	RTI	888	s.52	1
			sch3(2)(1)(a)	6
			sch3(6)(c)(i)	288
			sch3(8)(1)	69
			sch3(10)(1)(a)	69

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts (cont'd)			s.49-sch4	214
State Library of Queensland	RTI	5	s.49-sch4	2
Total RTI		41,139		9,925
Department of Environment and Science	IP	7,769	sch3(7)	120
			sch3(2)(1)(b)	4
			sch3(6)(c)(i)	134
			s.49-sch4	3,106
Total IP		7,769		3,364
TOTAL		48,908		13,289

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Environment and Science	6,606
TOTAL	6,606

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Environment and Science	s.46 RTI	7
TOTAL		7

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Environment and Science	5-RTI	upheld on review		
	1-RTI	not valid	applied for external review	
	1-RTI	varied on review	additional documents located and released	s.49-sch4(4)(7)(1)
	2-RTI	under consideration		

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	1-RTI	under consideration		
Total RTI	10			
Department of Environment and Science	1-IP	upheld on review		
Total IP	1			
TOTAL	11			

Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Environment and Science	1-RTI	direct	additional searches located additional documents - provided to applicant	
	1-RTI	direct	19 pages determined by OIC to be exempt for CCC ⁹ investigation	
	1-RTI	preceding internal review	withdrawn – resolved informally	
	1-RTI	direct	upheld on review	
	4-RTI	direct	under consideration by the OIC	
	1-RTI	direct	withdrawn – resolved informally	
TOTAL	9			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Environment and Science	11,974.30	14,474.32	0.00	26,448.62
Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts	99.40	238.70	0.00	338.10
TOTAL	12,073.70	14,713.02	0.00	26,786.72

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

⁹ Crime and Corruption Commission

APPENDIX 10 – Queensland Fire and Emergency Services

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Queensland Fire and Emergency Services	Access-RTI	171	0	7	164
Total RTI Applications		171	0	7	164
Queensland Fire and Emergency Services	Access-IP	64	0	2	63
Total IP Applications		64	0	2	63
TOTAL APPLICATIONS		235	0	9	227

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

Regulation			Provisions invoked to refuse access	
PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	no. of times i.e. pages
Queensland Fire and Emergency Services	RTI	18,190	s.52(1)(a)	2
			sch3(2)(1)(a)	10
			sch3(2)(1)(b)	10
			sch3(7)	13
			sch3(10)(1)(c)	255
			s.49-sch4(4)(6)	2,683
Total RTI		18,190		2,973
Queensland Fire and Emergency Services	IP	5,296	s.52(1)(a)	2
			sch3(10)(1)(i)	59
			s.49-sch4(4)(6)	1,512
Total IP		5,296		1,573
TOTAL		23,486		4,546

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Fire and Emergency Services	76
TOTAL	76

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Fire and Emergency Services	s.46 RTI	2
TOTAL		2

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Fire and Emergency Services	1-RTI	upheld on review		s.49-sch4(4)(6)(1)
	1-RTI	varied on review	decision to refuse access	s.49-sch4(4)(6)(1)
Total RTI	2			
Queensland Fire and Emergency Services	1-IP	varied on review	decision to refuse access	s.49-sch4(4)(6)(1)
Total IP	1			
TOTAL	3			

Table 8. Number of external review applications – section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Fire and Emergency Services	1-RTI	direct	upheld on review	
	1-RTI	direct	additional documents located and released	
	1-RTI	direct	withdrawn	
TOTAL	3			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Queensland Fire and Emergency Services	8,728.15	1,625.70	0.00	10,353.85
TOTAL	8,728.15	1,625.70	0.00	10,353.85

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 11 – Queensland Health

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Health	Access-RTI	179	105	23	129
Minister for Health and Minister for Ambulance Services	Access-RTI	15	0	0	17
Cairns and Hinterland Hospital and Health Service	Access-RTI	106	0	7	100
Central Queensland Hospital and Health Service	Access-RTI	24	0	2	21
Central West Hospital and Health Service	Access-RTI	2	0	1	3
Children's Health Queensland Hospital and Health Service	Access-RTI	73	0	5	89
Darling Downs Hospital and Health Service	Access-RTI	110	0	6	83
Gold Coast Hospital and Health Service	Access-RTI	85	0	3	83
Mackay Hospital and Health Service	Access-RTI	55	0	5	63
Metro North Hospital and Health Service					
Caboolture and Kilcoy Hospitals and Woodford Prison	Access-RTI	47	0	2	53
Redcliffe Hospital	Access-RTI	57	0	4	60
Royal Brisbane and Women's Hospital	Access-RTI	324	0	31	326
The Prince Charles Hospital	Access-RTI	97	0	2	97
Metro South Hospital and Health Service					
Bayside - Redland Hospital	Access-RTI	9	0	0	9
Logan-Beaudesert	Access-RTI	35	0	4	44
Princess Alexandra Hospital	Access-RTI	142	0	5	158
Queen Elizabeth II Jubilee Hospital	Access-RTI	17	0	1	17
North West Hospital and Health Service	Access-RTI	9	0	0	8
South West Hospital and Health Service	Access-RTI	1	0	0	1
Sunshine Coast Hospital and Health Service	Access-RTI	75	1	7	53
Torres and Cape Hospital and Health Service	Access-RTI	24	0	2	18
Townsville Hospital and Health Service	Access-RTI	100	0	6	95
West Moreton Hospital and Health Service	Access-RTI	89	0	10	76
Wide Bay Hospital and Health Service					
Bundaberg and Rural	Access-RTI	44	0	2	40
Fraser Coast - Hervey Bay and Maryborough	Access-RTI	11	0	0	9
Office of the Health Ombudsman	Access-RTI	16	0	1	15
Mental Health Review Tribunal	Access-RTI	2	0	0	3
Total RTI Applications		1,748	106	129	1,670
Department of Health	Access-IP	201	216	51	99
Cairns and Hinterland Hospital and Health Service	Access-IP	175	1	12	150
Central Queensland Hospital and Health Service	Access-IP	137	0	6	114
Central West Hospital and Health Service	Access-IP	3	0	0	4
Children's Health Queensland Hospital and Health Service	Access-IP	231	1	7	255
Darling Downs Hospital and Health Service	Access-IP	87	0	5	71
Gold Coast Hospital and Health Service	Access-IP	292	0	9	289
Mackay Hospital and Health Service	Access-IP	117	0	9	132
Metro North Hospital and Health Service					
Caboolture and Kilcoy Hospitals and Woodford Prison	Access-IP	333	0	9	333
Redcliffe Hospital	Access-IP	143	0	5	146
Royal Brisbane and Women's Hospital	Access-IP	328	3	38	332
The Prince Charles Hospital	Access-IP	162	1	2	166
Metro South Hospital and Health Service					
Bayside - Redland Hospital	Access-IP	37	0	0	37
Logan-Beaudesert	Access-IP	65	1	5	76
Princess Alexandra Hospital	Access-IP	294	0	2	308
Queen Elizabeth II Jubilee Hospital	Access-IP	1	0	0	1

PORTFOLIO/AGENCY	Application type	Received	Transferred — no. —	Withdrawn	Finalised 30 June 2019
North West Hospital and Health Service	Access-IP	16	0	0	13
South West Hospital and Health Service	Access-IP	6	0	0	6
Sunshine Coast Hospital and Health Service	Access-IP	149	1	24	117
Torres and Cape Hospital and Health Service	Access-IP	342	0	0	342
Townsville Hospital and Health Service	Access-IP	167	0	6	153
West Moreton Hospital and Health Service	Access-IP	522	5	14	487
Wide Bay Hospital and Health Service					
Bundaberg and Rural	Access-IP	146	1	2	124
Fraser Coast - Hervey Bay and Maryborough	Access-IP	111	0	1	89
Office of the Health Ombudsman	Access-IP	59	0	2	59
Total IP Applications		4,124	230	209	3,903
Department of Health	Amendment-IP	1	1	0	0
Cairns and Hinterland Hospital and Health Service	Amendment-IP	1	0	0	1
Gold Coast Hospital and Health Service	Amendment-IP	4	0	0	4
Mackay Hospital and Health Service	Amendment-IP	2	0	0	2
Metro North Hospital and Health Service					
Royal Brisbane and Women's Hospital	Amendment-IP	10	0	2	10
The Prince Charles Hospital	Amendment-IP	3	0	1	3
Metro South Hospital and Health Service					
Bayside – Redland Hospital	Amendment-IP	2	0	1	1
Logan-Beaudesert	Amendment-IP	2	0	0	2
Princess Alexandra Hospital	Amendment-IP	3	0	0	3
Sunshine Coast Hospital and Health Service	Amendment-IP	1	0	0	1
Townsville Hospital and Health Service	Amendment-IP	2	0	0	2
West Moreton Hospital and Health Service	Amendment-IP	2	0	0	2
Wide Bay Hospital and Health Service					
Fraser Coast – Hervey Bay and Maryborough	Amendment-IP	1	0	0	1
Total IP Amendment Applications		34	1	4	32
TOTAL APPLICATIONS		5,906	337	342	5,605

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Minister for Health and Minister for Ambulance Services	s.40 RTI	6
Department of Health	s.40 RTI	5
Cairns and Hinterland Hospital and Health Service	s.41 RTI	1
Central Queensland Hospital and Health Service	s.43 RTI	1
Children's Health Queensland Hospital and Health Service	s.40 RTI	2
Metro North Hospital and Health Service		
The Prince Charles Hospital	s.40 RTI	2
Metro South Hospital and Health Service		
Logan-Beaudesert	s.40 RTI	2
Townsville Hospital and Health Service	s.41 RTI	1
Office of the Health Ombudsman	s.41 RTI	1
Total RTI		21
Cairns and Hinterland Hospital and Health Service	s.60 IP-Access	2
Gold Coast Hospital and Health Service	s.60 IP-Access	3
Mackay Hospital and Health Service	s.60 IP-Access	1
Sunshine Coast Hospital and Health Service	s.60 IP-Access	3
Townsville Hospital and Health Service	s.60 IP-Access	1

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Wide Bay Hospital and Health Service		
Bundaberg and Rural	s.62 IP	19
Fraser Coast – Hervey Bay and Maryborough	s.63 IP	1
Office of the Health Ombudsman	s.62 IP	2
Total IP		32
TOTAL		53

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Department of Health	RTI	6,940	s.47(3)(b) - s.49-sch4	285
			s.47(3)(e) - s.52	10
			sch3(2)(1)(a)	453
			sch3(6)(c)(i)	10
			sch3(10)(1)(a)	2
Minister for Health and Minister for Ambulance Services	RTI	1,464	s.47(3)(b) - s.49-sch4	691
			s.47(3)(e) - s.52	31
			sch3(2)(1)(a)	453
			sch3(6)(c)(i)	10
			sch3(7)	100
			sch3(8)(1)	6
			sch3(10)(1)(a)	2
			sch3(10)(1)(i)	4
Cairns and Hinterland Hospital and Health Service	RTI	39,340	s.47(3)(b) - s.49-sch4	7,925
			s.47(3)(e) - s.52	3
Central Queensland Hospital and Health Service	RTI	2,493	s.47(3)(e) - s.52	2
Central West Hospital and Health Service	RTI	184	s.47(3)(b) – s.49-sch4	36
Children's Health Queensland Hospital and Health Service	RTI	32,569	sch3(2)	4
			sch3(6)	35
			sch3(12)(1)	16
			s.47(3)(b) – s.49-sch4	512
			s.47(3)(f) - s.53(a)	19
Darling Downs Hospital and Health Service	RTI	29,891	sch3(12)(1)	23
			s.47(3)(b) – s.49-sch4	27
			s.47(3)(e) - s.52	6
Gold Coast Hospital and Health Service	RTI	29,633	sch3(8)(1)	74
			s.47(3)(b) – s.49-sch4	8,688
			s.47(3)(d) - s.51	76
			s.47(3)(e) - s.52	4
Mackay Hospital and Health Service	RTI	7,284	sch3(10)(1)(f)	54
			sch3(10)(1)(g)	11
			sch3(10)(1)(i)	27
			sch3(12)(1)	5
			s.47(3)(b) – s.49-sch4	363
			s.47(3)(c) – s.50	1
			s.47(3)(d) – s.51	492
Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison	RTI	17,634	sch3(10)(1)(i)	27
			sch3(12)(1)	20
			s.47(3)(b) – s.49-sch4	1,406
			s.47(3)(e) - s.52	1

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Caboolture and Kilcoy Hospitals and Woodford Prison (cont'd)			s.47(3)(f) - s.53(a)	29
Redcliffe Hospital	RTI	14,773	s.47(3)(b) – s.49-sch4	389
Royal Brisbane and Women's Hospital	RTI	106,802	s.47(3)(b) – s.49-sch4	690
			sch4(3)(16)	14
			s.47(3)(e) – s.52	105
			s.47(3)(f) – s.53(a)	4
The Prince Charles Hospital	RTI	42,699	sch3(7)	169
			sch3(10)(4)	215
			sch3(12)(1)	44
			s.47(3)(b) – s.49-sch4	244
			s.47(3)(e) – s.52	4
Metro South Hospital and Health Service				
Bayside - Redland Hospital	RTI	3,169	s.47(3)(b) – s.49-sch4	192
Logan-Beaunesert	RTI	27,082	sch3(8)(1)	51
			sch3(10)(1)(a)	320
			sch3(12)(1)	2
			s.47(3)(b) – s.49-sch4	25
			s.47(3)(e) – s.52	2
Princess Alexandra Hospital	RTI	143,068	s.47(3)(b) – s.49-sch4	1,184
			s.47(3)(e) – s.52	3
Queen Elizabeth II Jubilee Hospital	RTI	4,754	s.47(3)(b) – s.49-sch4	2
			s.47(3)(e) – s.52	1
North West Hospital and Health Service	RTI	1,437	full release	
South West Hospital and Health Service	RTI	99	full release	
Sunshine Coast Hospital and Health Service	RTI	18,519	s.47(3)(a)-sch3(12)(1)	21
			s.47(3)(b) – s.49-sch4	1,673
			s.47(3)(e) – s.52	1
Torres and Cape Hospital and Health Service	RTI	1,932	s.47(3)(b) – s.49-sch4	305
Townsville Hospital and Health Service	RTI	37,723	sch3(8)(1)	15
			sch3(10)(1)(b)	64
			sch3(10)(1)(i)	14
			sch3(12)(1)	42
			s.47(3)(b) – s.49-sch4	4,372
			s.47(3)(e) – s.52	4
West Moreton Hospital and Health Service	RTI	16,342	s.47(3)(b) – s.49-sch4	2,946
			s.47(3)(e) – s.52	1
Wide Bay Hospital and Health Service				
Bundaberg and Rural	RTI	11,095	s.47(3)(a)-sch3(12)(1)	1
			s.47(3)(b) – s.49-sch4	607
Fraser Coast - Hervey Bay and Maryborough	RTI	1,594	s.47(3)(b) – s.49-sch4	2
			s.47(3)(e) - s.52	2
Office of the Health Ombudsman	RTI	2,708	sch3(10)(1)(a)	2,219
			s.47(3)(b) – s.49-sch4	489
Total RTI		601,228		38,381
Department of Health	IP	4,087	s.47(3)(b) - s.49-sch4	402
			s.47(3)(e) - s.52	21
			sch3(7)	100
			sch3(8)(1)	6
			sch3(10)(1)(i)	3
Minister for Health and Minister for Ambulance Services	IP	0	s.47(3)(e) - s.52	1
Cairns and Hinterland Hospital and Health Service	IP	53,622	sch3(8)(1)	95
			sch3(10)(1)(i)	15
			sch3(12)(1)	9
			s.47(3)(b) - s.49-sch4	3,872

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Cairns and Hinterland Hospital and Health Service (cont'd)			s.47(3)(c) - s.50	977
			s.47(3)(d) - s.51	1,485
			s.47(3)(e) - s.52	3
Central Queensland Hospital and Health Service	IP	9,709	sch3(8)(1)	9
			s.47(3)(c) - s.50	29
Central West Hospital and Health Service	IP	65	s.47(3)(b) – s.49-sch4	3
			s.47(3)(e) - s.52	1
Children's Health Queensland Hospital and Health Service	IP	165,534	sch3(7)	36
			sch3(12)(1)	373
			s.47(3)(b) – s.49-sch4	2,815
			s.47(3)(c) - s.50	445
			s.47(3)(d) - s.51	666
			s.47(3)(e) - s.52	29
			s.47(3)(f) - s.53	3,359
Darling Downs Hospital and Health Service	IP	13,697	sch3(12)(1)	112
			s.47(3)(b) – s.49-sch4	85
			s.47(3)(e) - s.52	5
Gold Coast Hospital and Health Service	IP	125,985	sch3(7)	112
			sch3(8)(1)	489
			sch3(10)(1)(i)	241
			sch3(12)(1)	421
			s.47(3)(b) – s.49-sch4	228
			s.47(3)(e) – s.52	2
Mackay Hospital and Health Service	IP	15,055	sch3(10)(1)(f)	33
			sch3(10)(1)(i)	156
			sch3(12)(1)	125
			s.47(3)(b) – s.49-sch4	885
			s.47(3)(c) – s.50	35
			s.47(3)(d) – s.51	515
Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison	IP	105,789	sch3(10)(1)(c)	38
			sch3(10)(1)(d)	802
			sch3(10)(1)(g)	5
			sch3(10)(1)(i)	45
			sch3(12)(1)	616
			s.47(3)(b) – s.49-sch4	4,799
			s.47(3)(c) – s.50	69
			s.47(3)(e) – s.52	14
			s.47(3)(f) – s.53(a)	215
Redcliffe Hospital	IP	34,634	sch3(8)(1)	2
			sch3(10)(1)(d)	1
			sch3(10)(1)(i)	3
			sch3(12)(1)	216
			s.47(3)(b) – s.49-sch4	762
			s.47(3)(e) – s.52	5
Royal Brisbane and Women's Hospital	IP	108,865	sch3(8)(1)	23
			sch3(10)(1)(f)	55
			sch3(12)(1)	102
			sch4(3)(16)	6
			s.47(3)(b) – s.49	2,979
			s.47(3)(c) – s.50	1
			s.47(3)(d) – s.51	12,043
			s.47(3)(e) – s.52	2
			s.47(3)(f) - s.53(a)	786

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
The Prince Charles Hospital	IP	30,250	sch3(8)(1)	12
			sch3(10)(1)(i)	129
			sch3(12)(1)	30
			s.47(3)(b) – s.49-sch4	876
			s.47(3)(e) – s.52	10
Metro South Hospital and Health Service				
Bayside - Redland Hospital	IP	7,348	sch3(1)	15
			sch3(3)(1)(d)	30
			sch3(8)(1)	16
Logan-Beauresert	IP	20,951	sch3(8)(1)	141
			s.47(3)(c) – s.50	49
			s.47(3)(d) – s.51	2,588
Princess Alexandra Hospital	IP	203,822	sch3(8)(1)	346
			sch3(10)(1)(i)	38
			s.47(3)(b) – s.49-sch4	394
			s.47(3)(d) – s.51	1
			s.47(3)(e) – s.52	10
Queen Elizabeth II Jubilee Hospital	IP	86	full release	
North West Hospital and Health Service	IP	380	full release	
South West Hospital and Health Service	IP	1,064	s.47(3)(b) – s.49-sch4	150
Sunshine Coast Hospital and Health Service	IP	23,794	s.47(3)(a)-sch3(7)	1
			sch3(10)(1)(a)	6
			sch3(10)(1)(i)	60
			sch3(12)(1)	315
			s.47(3)(b) – s.49-sch4	2,074
			s.47(3)(e) – s.52	2
			s.47(3)(f) – s.53	62
Torres and Cape Hospital and Health Service	IP	3,001	s.47(3)(b) – s.49-sch4	136
			s.47(3)(d) – s.51	5
Townsville Hospital and Health Service	IP	83,124	sch3(10)(1)(b)	22
			sch3(10)(1)(i)	15
			sch3(12)(1)	500
			s.47(3)(b) – s.49-sch4	2,321
			s.47(3)(e) – s.52	8
West Moreton Hospital and Health Service	IP	143,596	sch3(10)(1)(c)	21
			sch3(10)(1)(i)	94
			sch3(12)(1)	183
			s.47(3)(b) – s.49-sch4	6,005
			s.47(3)(d) – s.51	3,476
			s.47(3)(e) – s.52	9
			s.47(3)(f) – s.53(a)	133
Wide Bay Hospital and Health Service				
Bundaberg and Rural	IP	25,588	s.47(3)(a)-sch3(12)(1)	213
			sch3(10)(1)(i)	4
			s.47(3)(b) – s.49-sch4	470
			s.47(3)(c) – s.50	29
			s.47(3)(d) – s.51	191
			s.47(3)(e) – s.52	3
Fraser Coast – Hervey Bay and Maryborough	IP	21,095	sch3(10)(1)(i)	16
			sch3(12)(1)	50
			s.47(3)(b) – s.49-sch4	454
			s.47(3)(c) – s.50	1
			s.47(3)(d) – s.51	455
			s.47(3)(e) – s.52	8
Office of the Health Ombudsman	IP	539	sch3(10)(1)(i)	249
			s.47(3)(b) – s.49-sch4	287

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times invoked i.e. pages
Mental Health Review Tribunal	IP		s.47(3)(e) – s.52	2
Total IP		1,201,680		64,502
TOTAL		1,802,908		102,883

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Department of Health	3,507
Minister for Health and Minister for Ambulance Services	520
Children's Health Queensland Hospital and Health Service	289
Gold Coast Hospital and Health Service	19
Metro South Hospital and Health Service	
Princess Alexandra Hospital	66
Sunshine Coast Hospital and Health Service	139
West Moreton Hospital and Health Service	169
TOTAL	4,709

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Health	s.46 RTI	5
Cairns and Hinterland Hospital and Health Service	s.46 RTI	4
Darling Downs Hospital and Health Service	s.46 RTI	2
Gold Coast Hospital and Health Service	s.46 RTI	1
Metro North Hospital and Health Service		
Royal Brisbane and Women's Hospital	s.46 RTI	1
The Prince Charles Hospital	s.83(2) RTI	1
Metro South Hospital and Health Service		
Princess Alexandra Hospital	s.46 RTI	1
North West Hospital and Health Service	s.46 RTI	2
Sunshine Coast Hospital and Health Service	s.46 RTI	1
Wide Bay Hospital and Health Service		
Fraser Coast – Hervey Bay and Maryborough	s.46 RTI	1
Office of the Health Ombudsman	s.46 RTI	1
Total RTI		20
Department of Health	s.66 IP	6
Cairns and Hinterland Hospital and Health Service	s.66 IP	5
Central Queensland Hospital and Health Service	s.66 IP	3
Darling Downs Hospital and Health Service	s.66 IP	3
Gold Coast Hospital and Health Service	s.97(2) IP	1
Mackay Hospital and Health Service	s.66 IP	1
Metro North Hospital and Health Service		
Royal Brisbane and Women's Hospital	s.66 IP	1
Metro South Hospital and Health Service		
Princess Alexandra Hospital	s.66 IP	2

PORTFOLIO/AGENCY	Provision invoked	No. of times
Sunshine Coast Hospital and Health Service	s.66 IP	1
West Moreton Hospital and Health Service	s.66 IP	1
Wide Bay Hospital and Health Service		
Fraser Coast - Hervey Bay and Maryborough	s.66 IP	4
Office of the Health Ombudsman	s.66 IP	3
Total IP		31
TOTAL		51

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Cairns and Hinterland Hospital and Health Service	s.72(1)(a)(i)	1
Gold Coast Hospital and Health Service	s.72(1)(a)(i)	1
Metro North Hospital and Health Service		
Royal Brisbane and Women's Hospital	s.72(1)(a)(i)	4
The Prince Charles Hospital	s.72(1)(a)(i)	1
Metro South Hospital and Health Service		
Logan-Beaudesert	s.72(1)(a)(ii)	2
Princess Alexandra Hospital	s.72(1)(a)(i)	1
Sunshine Coast Hospital and Health Service	s.72(1)(a)(i)	1
West Moreton Hospital and Health Service	s.72(1)(a)(i)	1
TOTAL		12

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Health	3-RTI	upheld on review		s.40-stated class
Minister for Health and Minister for Ambulance Services	3-RTI	upheld on review		s.40-stated class
Children's Health Queensland Hospital and Health Service	1-RTI	varied on review	additional information released	sch4(4)(6)
Mackay Hospital and Health Service	1-RTI	upheld on review		s.47(3)(b)
Metro North Hospital and Health Service				
Royal Brisbane and Women's Hospital	2-RTI	upheld on review		
The Prince Charles Hospital	1-RTI	upheld on review		s.40
West Moreton Hospital and Health Service	1-RTI	varied on review	number of pages on decision letter corrected	s.49-sch4
Office of the Health Ombudsman	1-RTI	varied on review	previously s.47(3)(b) – released in full	
	1-RTI	withdrawn		
Mental Health Review Tribunal	1-RTI	upheld on review		s.52
Total RTI	15			
Department of Health	1-IP	varied on review	one page – additional partial release	s.49(3)(c)
Children's Health Queensland Hospital and Health Service	1-IP	upheld on review		sch3(10)(1)(a), (f) and (4)
Gold Coast Hospital and Health Service	1-IP	varied on review	additional information released	sch3(7) sch4(3)(3) sch3(8)(1)
Metro North Hospital and Health Service				
Royal Brisbane and Women's Hospital	2-IP	upheld on review		

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Royal Brisbane and Women's Hospital (cont'd)	1-IP	varied on review	IP amendment granted	
South West Hospital and Health Service	1-IP	upheld on review		s.52 – no documents
Townsville Hospital and Health Service	1-IP	varied on review	additional page released	sch4(3)(3)
	1-IP		under consideration	
Wide Bay Hospital and Health Service				
Fraser Coast – Hervey Bay and Maryborough	1-IP	upheld on review		
	1-IP	varied on review	released in full	
Office of the Health Ombudsman	2-IP	upheld on review		s.47(3)(b)
	1-IP	varied on review	released in full	s.47(3)(b)
Total IP	14			
TOTAL	29			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Health	3-RTI	direct	under consideration by the OIC	
Central West Hospital and Health Service	1-RTI	direct	originally refused – OIC enforced partial release	
Mackay Hospital and Health Service	1-RTI	direct	withdrawn	
Metro North Hospital and Health Service				
Royal Brisbane and Women's Hospital	1-RTI	preceding internal review	under consideration by the OIC	
The Prince Charles Hospital	1-RTI	direct	settled outcome	
Metro South Hospital and Health Service				
Logan-Beauresert	1-RTI	direct	withdrawn	
	1-RTI	direct	settled outcome	
Princess Alexandra Hospital	2-RTI	direct	resolved informally	
	1-RTI	direct	under consideration by the OIC	
Sunshine Coast Hospital and Health Service	1-RTI	direct	upheld on review	
West Moreton Hospital and Health Service	1-RTI	preceding internal review	settled outcome – additional pages located – partial access granted	
Wide Bay Hospital and Health Service				
Fraser Coast – Hervey Bay and Maryborough	1-RTI	direct	withdrawn	
Office of the Health Ombudsman	1-RTI	direct	upheld on review	
	1-RTI	direct	withdrawn	
Total RTI	17			
Department of Health	1-IP	direct	under consideration by the OIC	
	1-IP	preceding internal review	under consideration by the OIC	
Minister for Health and Minister for Ambulance Services	1-IP	direct	under consideration by the OIC	
Cairns and Hinterland Hospital and Health Service	2-IP	direct	resolved informally	
				s.67(1) IP
	1-IP	direct	varied on review	s.47(3)(d) s.51 RTI
Central Queensland Hospital and Health Service	1-IP	direct	released to nominated health professional	
	2-IP	direct	under consideration by the OIC	
Children's Health Queensland Hospital and Health Service	2-IP	direct	upheld on review	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision
Children's Health Queensland Hospital and Health Service (<i>cont'd</i>)	2-IP	direct	settled outcome
	1-IP	direct	under consideration by the OIC
Metro North Hospital and Health Service			
The Prince Charles Hospital	3-IP	direct	upheld on review
Metro South Hospital and Health Service			
Princess Alexandra Hospital	1-IP	direct	resolved informally
	1-IP	direct	under consideration by the OIC
			additional documentation provided based on 'sufficiency of search' claims. IT access to additional emails from staff member
South West Hospital and Health Service	1-IP	direct	
Sunshine Coast Hospital and Health Service	1-IP	direct	upheld on review
Townsville Hospital and Health Service	1-IP	direct	withdrawn
	1-IP	direct	under consideration by the OIC
West Moreton Hospital and Health Service	2-IP	direct	withdrawn
Wide Bay Hospital and Health Service			
Bundaberg and Rural Fraser Coast – Hervey Bay and Maryborough	1-IP	direct	upheld on review
	1-IP	direct	under consideration by the OIC
	1-IP	preceding internal review	under consideration by the OIC
			under consideration by the OIC – extension granted
Office of the Health Ombudsman	1-IP	direct	upheld on review
	2-IP	direct	varied on review ¹⁰
	1-IP	direct	OIC did not accept the external review
Total IP	34		
Metro North Hospital and Health Service			
Royal Brisbane and Women's Hospital	3-IP	direct	under consideration by the OIC
	1-IP	preceding internal review	varied on review - notation
	2-IP	preceding internal review	resolved informally
Sunshine Coast Hospital and Health Service	1-IP	direct	under consideration by the OIC
Total IP Amendment	7		
TOTAL	58		

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Health	6,306.80	8,783.68	154.00	15,244.48
Office of the Minister for Health and Minister for Ambulance Services	745.50	154.00	0.00	899.50
Cairns and Hinterland Hospital and Health Service	5,268.20	893.20	463.00	6,624.40
Central Queensland Hospital and Health Service	1,192.80	0.00	0.00	1,192.80
Central West Hospital and Health Service	49.70	202.20	0.00	251.90
Children's Health Queensland Hospital and Health Service	3,528.70	2,267.62	0.00	5,796.32
Darling Downs Hospital and Health Service	5,467.00	0.00	0.00	5,467.00
Gold Coast Hospital and Health Service	3,430.40	1,159.75	420.55	5,010.70
Mackay Hospital and Health Service	2,235.70	1,885.80	234.52	4,356.02

¹⁰ OIC determined that access may be refused on the grounds that: (1) the information in issue comprises contrary to the public interest information; and (2) further documents sought in response to the access application are non-existent or unlocatable.

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Metro North Hospital and Health Service				
Caboolture and Kilcoy Hospitals and Woodford Prison	2,324.00	1,432.00	0.00	3,756.00
Redcliffe Hospital	2,677.00	0.00	118.00	2,795.00
Royal Brisbane and Women's Hospital	13,242.80	8,218.65	0.00	21,461.45
The Prince Charles Hospital	3,861.30	1,054.39	0.00	4,915.69
Metro South Hospital and Health Service				
Bayside - Redland Hospital	397.60	129.80	0.00	527.40
Logan-Beaudesert	1,739.50	129.00	0.00	1,868.50
Princess Alexandra Hospital	7,297.10	1,178.10	0.00	8,475.20
Queen Elizabeth II Jubilee Hospital	841.50	0.00	0.00	841.50
North West Hospital and Health Service	549.66	0.00	455.95	1,005.61
South West Hospital and Health Service	48.00	0.00	0.00	48.00
Sunshine Coast Hospital and Health Service	3,516.80	2,487.80	0.00	6,004.60
Torres and Cape Hospital and Health Service	639.95	0.00	12.20	652.15
Townsville Hospital and Health Service	4,718.10	8,196.10	129.80	13,044.00
West Moreton Hospital and Health Service	3,612.50	3,682.30	16.80	7,311.60
Wide Bay Hospital and Health Service				
Bundaberg and Rural	2,082.30	231.00	0.00	2,313.30
Fraser Coast - Hervey Bay and Maryborough	546.70	0.00	0.00	546.70
Office of the Health Ombudsman	745.50	0.00	0.00	745.50
TOTAL	77,065.11	42,085.39	2,004.82	121,155.32

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

PORTFOLIO/AGENCY	Access charges
	\$
Metro South Hospital and Health Service	
Logan-Beaudesert	129.00
Princess Alexandra Hospital	62.00
North West Hospital and Health Service	23.75
Townsville Hospital and Health Service	129.80
TOTAL	344.55

APPENDIX 12 – Housing and Public Works

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Housing and Public Works	Access-RTI	62	4	10	45
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	Access-RTI	3	0	0	2
Board of Professional Engineers of Queensland	Access-RTI	0	0	0	1
Queensland Building and Construction Commission	Access-RTI	150	0	16	144
Residential Tenancies Authority	Access-RTI	2	0	0	2
Stadiums Queensland	Access-RTI	1	0	0	1
Total RTI Applications		218	4	26	195
Department of Housing and Public Works	Access-IP	25	0	0	30
Board of Professional Engineers of Queensland	Access-IP	1	0	0	1
Queensland Building and Construction Commission	Access-IP	104	0	19	106
Residential Tenancies Authority	Access-IP	3	0	0	3
Total IP Applications		133	0	19	140
Department of Housing and Public Works	Amendment-IP	2	0	0	2
Total IP Amendment Applications		2	0	0	2
TOTAL APPLICATIONS		353	4	45	337

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Housing and Public Works	s.40 RTI	1
Total RTI		1
Queensland Building and Construction Commission	s.62 IP	2
Total IP		2
TOTAL		3

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access (Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
Department of Housing and Public Works	RTI	10,037	invoked	
			sch3(2)(1)(a)	48
			sch3(2)(1)(b)	484
			sch3(6)(c)(i)	560
			sch3(6)(c)(ii)	75
			sch3(7)	403
			sch3(10)(1)(a)	1,320
			sch3(10)(1)(c)	3
			sch3(10)(1)(f)	1,381
			sch3(10)(1)(g)	3
			sch3(10)(1)(h)	3

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Department of Housing and Public Works <i>(cont'd)</i>			sch3(10)(4)	1,605
			s.49-sch4	1,604
			s.52	2
			s.53(d)	52
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	RTI	15	s.49-sch4	5
Board of Professional Engineers of Queensland	RTI	1,577	sch3(7)	113
			s.49-sch4	456
			s.53(d)	34
Queensland Building and Construction Commission	RTI	74,599	s.52(1)(a)	6
			s.52(1)(b)	1
			s.53(a)	474
			s.53(d)	79
			sch3(6)(c)(i)	57
			sch3(7)	1,507
			sch3(8)(1)	10
			sch3(10)(1)(b)	753
			sch3(10)(1)(c)	113
			sch3(10)(1)(f)	2
			sch3(10)(1)(h)	113
			s.49-sch4	5,913
Residential Tenancies Authority	RTI	108	sch3(7)	18
			s.49-sch4	25
Total RTI		86,336		17,222
Department of Housing and Public Works	IP	3,405	s.49-sch4	741
			s.52	2
Queensland Building and Construction Commission	IP	47,953	s.52(1)(a)	7
			s.52(1)(b)	1
			s.53(d)	102
			sch3(7)	3,053
			sch3(10)(1)(f)	13
			s.49-sch4	1,327
Residential Tenancies Authority	IP	960	s.49-sch4	914
Total IP		52,318		6,160
TOTAL		138,654		23,382

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Housing and Public Works	1,175
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	15
Queensland Building and Construction Commission	59
TOTAL	1,249

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Housing and Public Works	s.66 IP	1
TOTAL		1

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Housing and Public Works	s.72(1)(a)(ii)	2
TOTAL		2

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Housing and Public Works	5-RTI	upheld on review		
	2-RTI	varied on review	additional information released	s.49-sch4
	1-RTI		under consideration	
Queensland Building and Construction Commission	3-RTI	upheld on review		
	1-RTI	varied on review	additional 186 pages assessed and partially released	sch4(3)(3) sch4(4)(6)(1)
Residential Tenancies Authority	1-RTI	upheld on review		
Total RTI	13			
Department of Housing and Public Works	3-IP	upheld on review		
	1-IP	varied on review	additional information removed	s.49-sch4 sch4(3)(3) sch4(4)(6)(1) sch3(7)
Queensland Building and Construction Commission	1-IP	varied on review	additional part release of information	
	1-IP	upheld on review		
Total IP	6			
TOTAL	19			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Housing and Public Works	1-RTI	direct	withdrawn	
	3-RTI	preceding internal review	under consideration by the OIC	
	1-RTI	direct	settled outcome	
Queensland Building and Construction Commission	1-RTI	preceding internal review	settled outcome	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Building and Construction Commission (<i>cont'd</i>)	1-RTI	preceding internal review	withdrawn	
	2-RTI	direct	settled outcome	
	1-RTI	direct	withdrawn	
	1-RTI	preceding internal review	under consideration by the OIC	
	1-RTI	direct	under consideration by the OIC	
Residential Tenancies Authority	1-RTI	preceding internal review	under consideration by the OIC	
Total RTI	13			
Department of Housing and Public Works	1-IP	direct	under consideration by the OIC	
	2-IP	preceding internal review	under consideration by the OIC	
	1-IP	preceding internal review	withdrawn	
Queensland Building and Construction Commission	1-IP	preceding internal review	under consideration by the OIC	
Residential Tenancies Authority	1-IP	direct	under consideration by the OIC	
	1-IP	direct	upheld on review	
Total IP	7			
TOTAL	20			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Housing and Public Works	2,932.00	8,888.00	0.00	11,820.00
Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport	149.00	0.00	0.00	149.00
Queensland Building and Construction Commission	6,904.20	8,873.34	0.00	15,777.54
Residential Tenancies Authority	99.40	0.00	0.00	99.40
Stadiums Queensland	49.70	0.00	0.00	49.70
TOTAL	10,134.30	17,761.34	0.00	27,895.64

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 13 – Innovation, Tourism Industry Development and the Commonwealth Games

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Innovation, Tourism Industry Development and the Commonwealth Games	Access-RTI	7	0	1	9
Minister for Innovation, Tourism Industry Development and Minister for the Commonwealth Games	Access-RTI	2	0	0	0
Tourism and Events Queensland	Access-RTI	3	0	0	3
Total RTI Applications		12	0	1	12
Department of Innovation, Tourism Industry Development and the Commonwealth Games	Access-IP	1	0	0	0
Total IP Applications		1	0	0	0
TOTAL APPLICATIONS		13	0	1	12

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Innovation, Tourism Industry Development and the Commonwealth Games	s.40 RTI	1
Tourism and Events Queensland	s.40 RTI	1
TOTAL		2

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

Regulation			Provisions invoked to refuse access	
PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
				no. of times i.e. pages
			invoked	
Department of Innovation, Tourism Industry Development and the Commonwealth Games	RTI	470	s.52	2
			sch3(6)	30
			s.49-sch4	119
Tourism and Events Queensland	RTI	31	s.47(3)(b)	15
TOTAL		501		166

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Tourism and Events Queensland	33
TOTAL	33

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Innovation, Tourism Industry Development and the Commonwealth Games	1-RTI	upheld on review		
Tourism and Events Queensland	1-RTI	upheld on review		
TOTAL	2			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Innovation, Tourism Industry Development and the Commonwealth Games	1-RTI	direct	upheld on review	
Tourism and Events Queensland	1-RTI	direct	withdrawn	
TOTAL	2			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Innovation, Tourism Industry Development and the Commonwealth Games	447.30	0.00	0.00	447.30
Tourism and Events Queensland	149.10	0.00	0.00	149.10
TOTAL	596.40	0.00	0.00	596.40

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 14 – Justice and Attorney-General

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Justice and Attorney-General	Access-RTI	127	8	21	158
Attorney-General and Minister for Justice	Access-RTI	2	0	0	2
Anti-Discrimination Commission Queensland	Access-RTI	1	0	0	1
Crime and Corruption Commission	Access-RTI	11	0	0	11
Electoral Commission of Queensland	Access-RTI	1	0	1	1
Legal Aid Queensland	Access-RTI	4	0	0	4
Legal Practitioners Admissions Board	Access-RTI	1	0	1	0
Legal Services Commission	Access-RTI	2	0	0	2
Office of the Public Guardian	Access-RTI	0	0	1	0
The Public Trustee Queensland	Access-RTI	10	0	8	2
Queensland Family and Child Commission	Access-RTI	1	0	0	1
Queensland Law Reform Commission	Access-RTI	1	0	0	1
Queensland Law Society	Access-RTI	5	1	0	6
Queensland Ombudsman	Access-RTI	3	0	0	3
Total RTI Applications		169	9	32	192
Department of Justice and Attorney-General	Access-IP	113	3	4	117
Attorney-General and Minister for Justice	Access-IP	1	0	0	0
Anti-Discrimination Commission	Access-IP	1	0	0	0
Crime and Corruption Commission	Access-IP	10	0	0	9
Electoral Commission of Queensland	Access-IP	1	0	0	0
Legal Aid Queensland	Access-IP	34	0	2	32
Legal Services Commission	Access-IP	2	0	0	1
Office of the Public Guardian	Access-IP	2	0	0	2
The Public Trustee Queensland	Access-IP	6	0	0	7
Queensland Family and Child Commission	Access-IP	1	0	0	1
Queensland Ombudsman	Access-IP	15	0	0	14
Total IP Applications		186	3	6	183
Queensland Ombudsman	Amendment-IP	1	0	0	1
Total IP Amendment Applications		1	0	0	1
TOTAL APPLICATIONS		356	12	38	376

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Crime and Corruption Commission	s.40 RTI	3
Legal Services Commission	s.41 RTI	1
Total RTI		4
Department of Justice and Attorney-General	s.62 IP	4
Crime and Corruption Commission	s.59 IP	1
	s.62 IP	2
Legal Aid Queensland	s.62 IP	1
The Public Trustee Queensland	s.62 IP	1
Total IP		9
TOTAL		13

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times
				i.e. pages
Department of Justice and Attorney-General	RTI	32,774	sch3(2)(1)(a)	30
			sch3(2)(1)(b)	106
			sch3(3)(1)(e)	6
			sch3(3)(1)(f)	13
			sch3(6)(a)	9
			sch3(6)(c)(i)	14
			sch3(7)	2,196
			sch3(8)(1)	54
			sch3(10)(1)(a)	2
			sch3(10)(1)(e)	238
			sch3(10)(1)(f)	10
			sch3(10)(1)(j)	156
			sch3(12)(1)	584
			s.49-sch4(3)(1)	1
			s.49-sch4(3)(2)	104
			s.49-sch4(3)(3)	9,527
			s.49-sch4(3)(6)	582
			s.49-sch4(3)(8)	185
			s.49-sch4(3)(13)	24
			s.49-sch4(3)(14)	1
			s.49-sch4(3)(15)	203
			s.49-sch4(3)(16)	232
			s.49-sch4(3)(19)	182
			s.49-sch4(3)(21)	219
			s.49-sch4(3)(22)	110
			s.49-sch4(4)(3)(a)	30
			s.49-sch4(4)(3)(b)	30
			s.49-sch4(4)(4)(1)(a)	37
			s.49-sch4(4)(4)(1)(b)	64
			s.49-sch4(4)(6)(1)	222
			s.49-sch4(4)(7)(1)(a)	55
			s.49-sch4(4)(7)(1)(c)	8
			s.49-sch4(4)(8)(1)(b)	26
			s.52(1)(a)	17
			s.52(1)(b)	1
			s.53(a)	899
			s.53(b)	40
			s.53(d)	2
Crime and Corruption Commission	RTI	1,408	sch3(10)(4)	1,350
			s.52(1)(a)	4
Electoral Commission of Queensland	RTI	40	s.47(3)(b)	40
Legal Aid Queensland	RTI	1,318	s.49-sch4	27
			sch3(7)	93
Legal Services Commission	RTI	265	s.47(3)(b)	265
			s.47(3)(e)	1
Queensland Law Reform Commission	RTI	0	s.47(3)(e), s.52(1)(a)	1
Queensland Law Society	RTI	3,232	s.47(3)(a)	289
			s.47(3)(b)	712
			s.48	289
			s.49	1,170
Queensland Ombudsman	RTI	233	s.48-sch3(7)	2
			s.49-sch4(3)(3)	32
The Public Trustee Queensland	RTI	28	s.49-sch4(3)(3)	5
Total RTI		39,298		20,499

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Department of Justice and Attorney-General	IP	35,501	sch3(3)(1)(g)	6
			sch3(7)	2,476
			sch3(10)(1)(b)	12
			sch3(10)(1)(e)	291
			sch3(10)(1)(f)	48
			sch3(10)(1)(i)	1,864
			sch3(12)(1)	36
			s.49-sch4(3)(1)	6
			s.49-sch4(3)(2)	6
			s.49-sch4(3)(3)	8,815
			s.49-sch4(3)(16)	6
			s.49-sch4(3)(19)	192
			s.49-sch4(3)(22)	30
			s.49-sch4(4)(6)(1)	205
			s.52(1)(a)	15
			s.53(a)	10,466
			s.53(d)	482
Crime and Corruption Commission	IP	618	sch3(6)(c)(i)	25
			sch3(7)	42
			sch3(10)(4)	349
			s.49-sch4	107
			s.52(1)(a)	1
Legal Aid Queensland	IP	3,990	s.49-sch4	92
			s.52	3
			s.53(a)	5
Office of the Public Guardian	IP	46	s.49-sch4(3)(3)	11
Queensland Ombudsman	IP	986	s.47(3)(e)	2
			s.49-sch4(3)(3)	59
			s.49-sch3(12)(1)	20
The Public Trustee Queensland	IP	4,555	sch3(7)	67
			s.52(1)(a)	2
			s.49-sch4(3)(3)	528
			s.49-sch4(3)(16)	7
Total IP		45,696		26,276
TOTAL		84,994		46,775

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Justice and Attorney-General ¹¹	2,049
Anti-Discrimination Commission Queensland	253
Queensland Law Society	172
TOTAL	2,474

¹¹ On 21 December 2017, under a machinery-of-Government arrangement, Queensland Corrective Services (QCS) separated from the Department of Justice and Attorney-General (DJAG) and formed their own department. Up to 22 April 2018, DJAG continued to process access applications (under delegation) for QCS, which included considering released documentation for uploading onto DJAG's disclosure log. It should be noted that QCS disclosure logs prior to 20 May 2019 can be found on the DJAG website. QCS has since established their own disclosure log web page located at <https://corrections.qld.gov.au/disclosure-log/>.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Justice and Attorney-General	s.46(1) RTI	2
Total RTI		2
Anti-Discrimination Commission Queensland	s.66 IP	1
Total IP		1
TOTAL		3

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Ombudsman	s.72(1)(a)(ii)	1
TOTAL		1

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Justice and Attorney-General	4-RTI	upheld on review		
	1-RTI	not accepted		
	1-RTI	varied on review	original decision - full refusal; on review – released in part	sch3(10)(4) sch3(12)(1) sch4(3)(3)
	1-RTI	varied on review	part refusal	sch4(3)(3)
	2-RTI	withdrawn		
Crime and Corruption Commission	1-RTI	upheld on review		
	1-RTI	varied on review	two documents released in part	s.48(3)
Electoral Commission of Queensland	1-RTI	upheld on review		
Total RTI	12			
Department of Justice and Attorney-General	1-IP	not accepted		
	1-IP	varied on review	original decision – documents outside scope; on review - advised documents non-existent	s.52
	3-IP	upheld on review		
	2-IP	withdrawn		
	1-IP	varied on review	one additional page released not relevant – deemed to be someone else's personal information	s.88
	1-IP	varied on review	original decision – full refusal; on review - full access 98 pages, part access 195 pages, refuse access 1,880 pages one page partially released which was originally refused	sch4(3)(3)
Crime and Corruption Commission	1-IP	varied on review		
	1-IP	upheld on review		
Total IP	12			

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Ombudsman	1-IP Amendment	upheld on review		s.72(1)(a)(ii)
Total IP Amendment	1			
TOTAL	25			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Justice and Attorney-General	1-RTI	preceding internal review	not accepted by the OIC	
	2-RTI	preceding internal review	withdrawn	
	1-RTI	preceding internal review	under consideration by the OIC	
	2-RTI	direct	resolved informally	
	1-RTI	preceding internal review	resolved informally	
	2-RTI	direct	under consideration by the OIC	
	1-RTI	direct	OIC determined to release further information by inspection only	
	1-RTI	direct	withdrawn	
	1-RTI	direct	not accepted by the OIC	
Crime and Corruption Commission	1-RTI	preceding internal review	upheld on review	
	2-RTI	direct	resolved informally	
Electoral Commission of Queensland	1-RTI	preceding internal review	partial access to one document that was previously refused	
Legal Aid Queensland	1-RTI	direct	withdrawn	
	3-RTI	direct	under consideration by the OIC	
Legal Services Commission	1-RTI	direct	under consideration by the OIC	
Queensland Law Society	1-RTI	direct	under consideration by the OIC	
Queensland Ombudsman	1-RTI	direct	upheld on review	
Total RTI	23			
Department of Justice and Attorney-General	3-IP	preceding internal review	resolved informally	
	3-IP	preceding internal review	withdrawn	
	3-IP	preceding internal review	under consideration by the OIC	
	1-IP	direct	not accepted by the OIC	
	3-IP	direct	withdrawn	
	4-IP	direct	resolved informally	
	1-IP	direct	under consideration by the OIC	
Anti-Discrimination Commission Queensland	1-IP	direct	additional time granted under s.106 IP Act	
Crime and Corruption Commission	1-IP	direct	resolved informally – extra partial release	
Legal Aid Queensland	1-IP	direct	under consideration by the OIC	
Queensland Ombudsman	1-IP	direct	upheld on review	
	1-IP	direct	under consideration by the OIC	
Total IP	23			
Queensland Ombudsman	1-IP Amendment	preceding internal review	under consideration by the OIC	
Total IP Amendment	1			
TOTAL	47			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Justice and Attorney-General	7,744.70	5,674.90	0.00	13,419.60
Anti-Discrimination Commission Queensland	49.70	0.00	0.00	49.70
Crime and Corruption Commission	546.70	0.00	0.00	546.70
Legal Aid Queensland	248.50	0.00	0.00	248.50
Legal Services Commission	99.40	0.00	0.00	99.40
Queensland Family and Child Commission	49.70	0.00	0.00	49.70
Queensland Law Reform Commission	49.70	0.00	0.00	49.70
Queensland Law Society	298.20	7,674.50	0.00	7,972.70
Queensland Ombudsman	149.10	0.00	0.00	149.10
TOTAL	9,235.70	13,349.40	0.00	22,585.10

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 15 – Local Government, Racing and Multicultural Affairs

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Department of Local Government, Racing and Multicultural Affairs	Access-RTI	19	1	14	7
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	Access-RTI	4	0	2	2
Queensland Racing Board (trading as Racing Queensland)	Access-RTI	2	0	0	1
Balonne Shire Council	Access-RTI	2	0	1	1
Banana Shire Council	Access-RTI	1	0	0	1
Barcaldine Regional Council	Access-RTI	1	0	0	1
Boulia Shire Council	Access-RTI	1	0	0	1
Brisbane City Council	Access-RTI	387	1	37	329
Bulloo Shire Council	Access-RTI	2	0	0	2
Bundaberg Regional Council ¹²	Access-RTI	26	0	1	20
Burdekin Shire Council	Access-RTI	2	0	0	2
Cairns Regional Council	Access-RTI	35	0	1	30
Cassowary Coast Regional Council	Access-RTI	9	0	0	9
Central Highlands Regional Council	Access-RTI	6	0	1	5
Charters Towers Regional Council	Access-RTI	4	0	2	2
City of Gold Coast	Access-RTI	138	0	4	138
Cook Shire Council	Access-RTI	1	0	0	0
Diamantina Shire Council	Access-RTI	0	0	0	1
Douglas Shire Council	Access-RTI	6	0	1	5
Etheridge Shire Council	Access-RTI	1	0	0	1
Fraser Coast Regional Council	Access-RTI	22	0	0	19
Gladstone Regional Council	Access-RTI	11	0	1	8
Goondiwindi Regional Council	Access-RTI	2	0	2	0
Gympie Regional Council	Access-RTI	5	0	1	4
Hinchinbrook Shire Council	Access-RTI	1	0	0	1
Ipswich City Council	Access-RTI	29	0	3	27
Isaac Regional Council	Access-RTI	6	0	1	4
Livingstone Regional Council	Access-RTI	4	0	0	4
Lockyer Valley Regional Council	Access-RTI	3	0	0	4
Logan City Council	Access-RTI	80	0	0	75
Mackay Regional Council	Access-RTI	18	0	2	16
Maranoa Regional Council	Access-RTI	6	0	0	6
Mareeba Shire Council	Access-RTI	4	0	0	4
Moreton Bay Regional Council	Access-RTI	106	0	8	95
Mount Isa City Council	Access-RTI	8	0	0	5
Noosa Shire Council	Access-RTI	18	0	3	12
North Burnett Regional Council	Access-RTI	1	0	0	1
Quilpie Shire Council	Access-RTI	1	0	0	1
Redland City Council	Access-RTI	44	0	1	42
Rockhampton Regional Council	Access-RTI	23	0	2	19
Scenic Rim Regional Council	Access-RTI	6	0	4	3
Somerset Regional Council	Access-RTI	2	0	0	2
South Burnett Regional Council	Access-RTI	3	0	1	2
Southern Downs Regional Council	Access-RTI	11	0	2	7
Sunshine Coast Regional Council	Access-RTI	45	0	10	33
Tablelands Regional Council	Access-RTI	3	0	0	2

¹² Increase of RTI access applications compared to 2017/18 reporting period due to the large number of CCTV related requests received.

PORTFOLIO/AGENCY	Application type	Received	Transferred — no. —	Withdrawn	Finalised 30 June 2019
Toowoomba Regional Council	Access-RTI	15	0	0	15
Torres Shire Council	Access-RTI	1	0	0	1
Torres Strait Island Regional Council	Access-RTI	2	0	0	1
Townsville City Council	Access-RTI	36	0	11	20
Western Downs Regional Council	Access-RTI	5	0	1	4
Whitsunday Regional Council	Access-RTI	14	0	1	9
Winton Shire Council	Access-RTI	2	0	0	2
Total RTI Applications		1,184	2	118	1,006
Department of Local Government, Racing and Multicultural Affairs	Access-IP	2	0	0	2
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	Access-IP	0	0	0	1
Queensland Racing Board (trading as Racing Queensland)	Access-IP	1	0	0	1
Brisbane City Council	Access-IP	94	0	6	95
Burdekin Shire Council	Access-IP	1	0	0	1
Cairns Regional Council	Access-IP	2	0	0	2
City of Gold Coast	Access-IP	34	0	0	32
Cook Shire Council	Access-IP	7	0	0	6
Fraser Coast Regional Council	Access-IP	5	0	0	5
Gladstone Regional Council	Access-IP	2	0	1	2
Gympie Regional Council	Access-IP	1	0	0	1
Ipswich City Council	Access-IP	9	0	0	6
Isaac Regional Council	Access-IP	1	0	0	1
Logan City Council	Access-IP	15	0	0	15
Mackay Regional Council	Access-IP	1	0	0	1
Moreton Bay Regional Council	Access-IP	5	0	1	4
North Burnett Regional Council	Access-IP	1	0	0	1
Redland City Council	Access-IP	8	0	1	9
Rockhampton Regional Council	Access-IP	0	0	0	4
Scenic Rim Regional Council	Access-IP	1	0	0	1
Southern Downs Regional Council	Access-IP	5	0	0	3
Sunshine Coast Regional Council	Access-IP	7	0	1	4
Toowoomba Regional Council	Access-IP	4	0	0	4
Townsville City Council	Access-IP	5	0	1	4
Whitsunday Regional Council	Access-IP	1	0	0	1
Total IP Applications		212	0	11	206
TOTAL APPLICATIONS		1,396	2	129	1,212

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times <i>i.e. applications</i>
Brisbane City Council	s.41 RTI	6
Cassowary Coast Regional Council	s.40 RTI	5
	s.41 RTI	1
	s.43 RTI	2
City of Gold Coast	s.41 RTI	2
Cook Shire Council	s.41 RTI	4
Douglas Shire Council	s.43 RTI	1
Gladstone Regional Council	s.41 RTI	1
Ipswich City Council	s.41 RTI	1
	s.43 RTI	1
Logan City Council	s.40 RTI	3

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Logan City Council (<i>cont'd</i>)	s.41 RTI	1
Moreton Bay Regional Council	s.41 RTI	2
	s.43 RTI	4 ¹³
Scenic Rim Regional Council	s.41 RTI	1
Southern Downs Regional Council	s.40 RTI	1
Total RTI		36
Department of Local Government, Racing and Multicultural Affairs	s.59 IP – Access	1
City of Gold Coast	s.60 IP – Access	1
Total IP		2
TOTAL		38

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			Invoked	no. of times i.e. pages
Department of Local Government, Racing and Multicultural Affairs	RTI	808	s.47(3)(b)	184
			s.47(3)(a)-sch3(2)(1)(b)	2
			s.47(3)(a)-sch3(8)(1)	79
			s.47(3)(a)-sch3(10)(4)	20
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	RTI	27	s.47(3)(b)	2
			s.47(3)(e)-s.52	1
			s.47(3)(a)-sch3(2)(1)(b)	4
			s.47(3)(a)-sch3(6)(c)(i)	8
Racing Queensland Board (trading as Racing Queensland)	RTI	132	s.47(3)(b)	15
Balonne Shire Council	RTI	0	s.47(3)(e)-s.52	1
Banana Shire Council	RTI	106	full release	
Barcaldine Regional Council	RTI	48	s.47(3)(b)	48
Brisbane City Council	RTI	43,672	s.47(3)(a)-sch3(4A)	38
			s.47(3)(a)-sch3(4B)	157
			s.47(3)(a)-sch3(7)	1,750
			s.47(3)(a)-sch3(8)	90
			s.47(3)(a)-sch3(10)(1)(a)	188
			s.47(3)(a)-sch3(10)(1)(b)	449
			s.47(3)(a)-sch3(10)(1)(f)	635
			s.47(3)(a)-sch3(10)(1)(g)	21
			s.47(3)(a)-sch3(10)(1)(h)	21
			s.47(3)(a)-sch3(10)(1)(i)	21
			s.47(3)(b)	9,926
Bulloo Shire Council	RTI	44	s.47(3)(b)	4
Bundaberg Regional Council	RTI	2,498	s.47(3)(a)-sch3(10)(1)(a)	46
			s.47(3)(a)-sch3(10)(1)(b)	16
			s.47(3)(b)	1,103
			s.47(3)(e)-s.52	1
			s.47(3)(f)-s.53(a)	1
Burdekin Shire Council	RTI	46	s.47(3)(b)	5
Cairns Regional Council	RTI	8,769	s.47(3)(a)-sch3(7)	25
			s.47(3)(a)-sch3(10)(1)(h)	6
			s.47(3)(b)	822

¹³ refused to deal - in part

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			Invoked	no. of times i.e. pages
Central Highlands Regional Council	RTI	1,130	s.47(3)(b)	412
Charters Towers Regional Council	RTI	57	s.47(3)(b)	44
City of Gold Coast	RTI	13,920	s.47(3)(a)-sch3(7)	1,299
			s.47(3)(a)-sch3(10)(1)(b)	228
			s.47(3)(a)-sch3(10)(1)(h)	31
			s.47(3)(a)-sch3(8)(1)	4
			s.47(3)(b)	785
			s.47(3)(e)-s.52	14
Diamantina Shire Council	RTI	22	s.47(3)(b)	22
Douglas Shire Council	RTI	7,799	full release	
Etheridge Shire Council	RTI	48	full release	
Fraser Coast Regional Council	RTI	2,582	s.47(3)(b)	52
Gladstone Regional Council	RTI	1,382	s.47(3)(b)	411
			s.47(3)(a)-sch3(7)	10
Gympie Regional Council	RTI	1,114	s.47(3)(b)	746
Hinchinbrook Shire Council	RTI	109	s.47(3)(b)	47
Ipswich City Council	RTI	2,658	s.47(3)(b)	382
Isaac Regional Council	RTI	552	s.47(3)(e)-s.52	2
			s.47(3)(b)	431
Livingstone Shire Council	RTI	195	s.47(3)(b)	45
Lockyer Valley Regional Council	RTI	78	s.47(3)(a)-sch3(10)(1)(a)	1
			s.47(3)(a)-sch3(10)(1)(b)	25
			s.47(3)(b)	5
Logan City Council	RTI	8,680	s.47(3)(a)-sch3(7)	444
			s.47(3)(a)-sch3(10)	139
			s.47(3)(b)	3,035
			s.47(3)(e)-s.52	2
			s.47(3)(f)-s.53(a)	204
Mackay Regional Council	RTI	1,100	s.47(3)(b)	290
Maranoa Regional Council	RTI	1,499	s.47(3)(b)	136
		note ¹⁴	s.47(3)(b)	note ¹⁵
Mareeba Shire Council	RTI	29	s.47(3)(b)	20
			s.47(3)(e)-s.52	1
Moreton Bay Regional Council	RTI	17,082	s.47(3)(a)-sch3(7)	1,769
			s.47(3)(a)-sch3(8)	255
			s.47(3)(a)-sch3(10)(1)(a)	1,603
			s.47(3)(b)	6,157
			s.47(3)(e)-s.52	21
Noosa Shire Council	RTI	277	s.47(3)(b)	49
			s.47(3)(e)-s.52	4
North Burnett Regional Council	RTI	8	full release	
Quilpie Shire Council	RTI	0	s.47(3)(e)-s.52	1
Redland City Council	RTI	4,257	s.47(3)(e)-s.52	6
			s.47(3)(a)-sch3(7)	25
			s.47(3)(b)	623
Rockhampton Regional Council	RTI	2,054	s.47(3)(a)-sch3(7)	217
			s.47(3)(b)	1,120
			s.47(3)(e)-s.52	2
Scenic Rim Regional Council	RTI	175	s.47(3)(b)	38
Somerset Regional Council	RTI	6	full release	

¹⁴ 1.24.41 hours of video footage

¹⁵ 27.26 minutes of video footage

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			Invoked	no. of times i.e. pages
South Burnett Regional Council	RTI	287	s.47(3)(b)	85
Southern Downs Regional Council	RTI	642	s.47(3)(a)-sch3(8)(1)	25
			s.47(3)(a)-sch3(10)(1)(f)	3
			s.47(3)(b)	4
			s.47(3)(a)-sch3(7)	18
Sunshine Coast Regional Council	RTI	13,302	s.47(3)(e)-s.52	10
			s.47(3)(f)-s.53(a)	861
			s.47(3)(b)	954
			s.47(3)(a)-sch3(4B)	53
			s.47(3)(a)-sch3(7)	212
			s.47(3)(a)-sch3(8)(1)	73
			s.47(3)(a)-sch3(11)(1)(b)	70
Tablelands Regional Council	RTI	13	s.47(3)(b)	13
Toowoomba Regional Council	RTI	6,808	s.47(3)(b)	844
Torres Shire Council	RTI	5	s.47(3)(b)	5
Townsville City Council	RTI	3,627	s.47(3)(a)-sch3(8)	922
			s.47(3)(a)-sch3(10)(1)(i)	900
			s.47(3)(b)	511
Western Downs Regional Council	RTI	354	s.47(3)(a)-sch3(10)(1)(b)	11
			s.47(3)(b)	2
Whitsunday Regional Council	RTI	28	s.47(3)(a)-sch3(10)(1)(g)	27
		note ¹⁶	s.47(3)(a)-sch3(10)(1)(g)	note ¹⁷
			s.47(3)(f)-s.53(a)	1
Winton Shire Council	RTI	14	full release	
Total RTI		148,043		42,450
Department of Local Government, Racing and Multicultural Affairs	IP	106	s.47(3)(b)	23
			s.47(3)(a)-sch3(7)	43
			s.47(3)(a)-sch3(8)(1)	19
			s.47(3)(a)-sch3(10)(4)	43
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	IP	0	s.47(3)(e)-s.52	1
Racing Queensland Board (trading as Racing Queensland)	IP	208	s.47(3)(a)-sch3(10)	60
Brisbane City Council	IP	15,995	s.47(3)(a)-sch3(7)	120
			s.47(3)(a)-sch3(8)	226
			s.47(3)(a)-sch3(10)(1)(a)	1
			s.47(3)(a)-sch3(10)(1)(b)	555
			s.47(3)(a)-sch3(10)(1)(f)	6
			s.47(3)(b)	5,196
City of Gold Coast	IP	3,239	s.47(3)(a)-sch3(7)	181
			s.47(3)(a)-sch3(10)(1)(b)	170
			s.47(3)(b)	81
Cook Shire Council	IP	292	s.47(3)(b)	5
Fraser Coast Regional Council	IP	105	s.47(3)(b)	3
Gladstone Regional Council	IP	177	s.47(3)(b)	18
Gympie Regional Council	IP	602	s.47(3)(b)	1
Ipswich City Council	IP	652	s.47(3)(b)	154
Isaac Regional Council	IP	6	s.47(3)(b)	6
Livingstone Shire Council	IP	12	s.47(3)(b)	5
Logan City Council	IP	2,201	s.47(3)(a)-sch3(10)	3
			s.47(3)(b)	200

¹⁶ 12 hours of CCTV footage

¹⁷ 12 hours of CCTV footage

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			Invoked	no. of times i.e. pages
North Burnett Regional Council	IP	0	s.47(3)(e)-s.52	1
Redland City Council	IP	1,429	s.47(3)(a)-sch3(10)	69
			s.47(3)(b)	247
Rockhampton Regional Council	IP	56	s.47(3)(b)	50
			s.47(3)(e)-s.52	1
Scenic Rim Regional Council	IP	19	full release	
Southern Downs Regional Council	IP	3,528	s.47(3)(a)-sch3(8)(1)	1,295
			s.47(3)(b)	124
			s.47(3)(a)-sch3(7)	92
Sunshine Coast Regional Council	IP	1,156	s.47(3)(b)	55
Toowoomba Regional Council	IP	184	s.47(3)(b)	110
Townsville City Council	IP	125	s.47(3)(b)	60
			s.47(3)(f)-s.53(a)	1
Total IP		30,092		9,225
TOTAL		178,135		51,675

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Local Government, Racing and Multicultural Affairs	23
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	16
Cairns Regional Council	7,808
Charters Towers Regional Council	157
City of Gold Coast	214
Fraser Coast Regional Council	166
Ipswich City Council	1,083
Isaac Regional Council	146
Lockyer Valley Regional Council	25
Logan City Council	818
Mackay Regional Council	300
Mount Isa City Council	108
Redland City Council	795
Rockhampton Regional Council	827
Somerset Regional Council	6
Sunshine Coast Regional Council	4,319
Toowoomba Regional Council	669
Western Downs Regional Council	118
TOTAL	17,598

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Brisbane City Council ¹⁸	s.46 RTI	14
City of Gold Coast	s.46 RTI	2
Cook Shire Council	s.46 RTI	1
Isaac Regional Council	s.83(2) RTI	2
Logan City Council	s.46 RTI	1
Moreton Bay Regional Council	s.83(2) RTI	1
Scenic Rim Regional Council	s.83(2) RTI	1
Southern Downs Regional Council	s.46 RTI	1
Total RTI		23
Racing Queensland Board (trading as Racing Queensland)	s.97(2) IP	1
Brisbane City Council ¹⁹	s.66 IP	3
Southern Downs Regional Council	s.66 IP	1
Total IP		5
TOTAL		28

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Local Government, Racing and Multicultural Affairs	1-RTI	upheld on review		sch3(8)(1) s.49-sch4(3)(3)
Brisbane City Council	13-RTI	upheld on review		
	1-RTI	varied on review	additional documents released	full release
	4-RTI	varied on review	additional documents released	s.49-sch4(4)(6)
	2-RTI	varied on review	additional documents released	s.49-sch4(4)(7)
	1-RTI	varied on review	additional documents released	sch3(8) s.49-sch4(4)(7)
	1-RTI	varied on review	original decision deemed; internal review decision was to release documents in full, in part, or available via other means	s.53(a) and (b) s.49-sch4(4)(4)
	1-RTI	varied on review	original decision deemed; internal review decision was to release documents in full and in part	sch3(10)(1)(b) s.49-sch4(4)(6)
	1-RTI	withdrawn		
	2-RTI	under consideration		

¹⁸ Of the 17 RTI and IP deemed decisions, six were made on the 26th business day, therefore only one day overdue. One involved a full release of documents, five involved a partial release of documents. Of the remaining 11 decisions, one decision involved no documents being located, eight involved a partial release of documents, and two involved an extension of time being requested, but denied resulting in a decision deeming refusal of access to all documents.

¹⁹ Of the 17 RTI and IP deemed decisions, six were made on the 26th business day, therefore only one day overdue. One involved a full release of documents, five involved a partial release of documents. Of the remaining 11 decisions, one decision involved no documents being located, eight involved a partial release of documents, and two involved an extension of time being requested, but denied resulting in a decision deeming refusal of access to all documents.

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Bundaberg Regional Council	1-RTI	varied on review	additional document released	
Cairns Regional Council	3-RTI	upheld on review		
Cassowary Coast Regional Council	1-RTI	upheld on review		
City of Gold Coast	1-RTI		applicant requested review to address documents not initially requested	
Ipswich City Council	1-RTI	varied on review	documents released	
Isaac Regional Council	1-RTI	upheld on review		
	1-RTI	under consideration		
Logan City Council	3-RTI	varied on review	additional documents released	
	1-RTI	withdrawn		
	1-RTI	upheld on review		
Maranoa Regional Council	1-RTI	varied on review	additional documents released	s.49-sch4(3)(3)
	1-RTI	upheld on review		
	1-RTI	withdrawn		
Moreton Bay Regional Council	6-RTI	upheld on review		
	2-RTI	under consideration		
	1-RTI	varied on review	additional documents released	
	1-RTI	varied on review	additional redactions made to the documents	
Noosa Shire Council	1-RTI	upheld on review		
Redland City Council	1-RTI	varied on review	additional documents released	
Rockhampton Regional Council	1-RTI	varied on review	original decision refused access	s.49-sch4(3)(3)
	1-RTI	upheld on review		
Scenic Rim Regional Council	1-RTI	upheld on review		s.41
Southern Downs Regional Council	2-RTI	upheld on review		
Sunshine Coast Regional Council	2-RTI	upheld on review		
	1-RTI	varied on review	additional documents released	sch3(7)
			additional documents released	
Toowoomba Regional Council	1-RTI	varied on review		s.49-sch4(3)(3)
Total RTI	65			
Racing Queensland Board (trading as Racing Queensland)	1-IP	upheld on review		
Brisbane City Council	2-IP	upheld on review		
	1-IP	under consideration		
Cairns Regional Council	1-IP	upheld on review		
North Burnett Regional Council	1-IP	upheld on review		
Total IP	6			
TOTAL	71			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Local Government, Racing and Multicultural Affairs	1-RTI	direct	withdrawn	
	1-RTI	preceding internal review	under consideration by the OIC	
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	1-RTI	direct	withdrawn	
Brisbane City Council	3-RTI	direct	withdrawn	
	9-RTI	direct	settled outcome	
	2-RTI	preceding internal review	withdrawn	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision
Brisbane City Council (<i>cont'd</i>)	2-RTI	preceding internal review	settled outcome
	10-RTI	preceding internal review	under consideration by the OIC
	10-RTI	direct	under consideration by the OIC
Bundaberg Regional Council	2-RTI	direct	settled outcome
Cairns Regional Council	1-RTI	direct	settled outcome
	2-RTI	preceding internal review	settled outcome
City of Gold Coast	1-RTI	direct	under consideration by the OIC
	4-RTI	direct	additional documents released
Cook Shire Council	1-RTI	direct	settled outcome
	2-RTI	preceding internal review	settled outcome
Diamantina Shire Council	1-RTI	direct	upheld on review
Fraser Coast Regional Council	1-RTI	direct	upheld on review
	1-RTI	direct	settled outcome
Gladstone Regional Council	2-RTI	direct	withdrawn
	1-RTI	direct	settled outcome
Gympie Regional Council	1-RTI	direct	under consideration by the OIC
Hinchinbrook Shire Council	1-RTI	direct	upheld on review
	1-RTI	direct	settled outcome
Ipswich City Council	1-RTI	direct	under consideration by the OIC
Logan City Council	11-RTI	direct	settled outcome
	1-RTI	preceding internal review	settled outcome
	3-RTI	direct	upheld on review
		preceding internal review	
Maranoa Regional Council	1-RTI	direct	under consideration by the OIC
	1-RTI	direct	settled outcome
Mareeba Shire Council	1-RTI	direct	additional documents released
Moreton Bay Regional Council	2-RTI	direct	withdrawn
	4-RTI	direct	settled outcome
	2-RTI	preceding internal review	settled outcome
	9-RTI	direct	under consideration by the OIC
Redland City Council	1-RTI	direct	upheld on review
	1-RTI	direct	withdrawn
		preceding internal review	
	1-RTI	direct	additional documents released
Rockhampton Regional Council	1-RTI	direct	withdrawn
	1-RTI	preceding internal review	
Scenic Rim Regional Council	2-RTI	direct	under consideration by the OIC
		preceding internal review	settled outcome
	1-RTI	direct	settled outcome
Southern Downs Regional Council	2-RTI	direct	under consideration by the OIC
		preceding internal review	
Sunshine Coast Regional Council	2-RTI	direct	settled outcome
	2-RTI	direct	under consideration by the OIC
Tablelands Regional Council	2-RTI	direct	upheld on review
Torres Strait Island Regional Council	1-RTI	direct	under consideration by the OIC
Townsville City Council	1-RTI	direct	under consideration by the OIC
Whitsunday Regional Council	1-RTI	direct	settled outcome
Total RTI	116		
Racing Queensland Board (trading as Racing Queensland)	1-IP	preceding internal review	settled outcome
Brisbane City Council	1-IP	direct	withdrawn
	1-IP	preceding internal review	varied the grounds for refusal
	2-IP	direct	under consideration by the OIC
Bundaberg Regional Council	1-IP	direct	settled outcome
City of Gold Coast	1-IP	direct	under consideration by the OIC

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision
Cook Shire Council	1-IP	preceding internal review	under consideration by the OIC
Gympie Regional Council	1-IP	direct	under consideration by the OIC
Moreton Bay Regional Council	1-IP	direct	under consideration by the OIC
Redland City Council	1-IP	direct	additional documents released
Southern Downs Regional Council	2-IP	direct	settled outcome
Total IP	13		
TOTAL	129		

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Local Government, Racing and Multicultural Affairs	397.60	1,085.70	0.00	1,483.30
Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs	198.80	500.50	0.00	699.30
Racing Queensland Board (trading as Racing Queensland)	99.40	0.00	0.00	99.40
Balonne Shire Council	99.40	0.00	0.00	99.40
Banana Shire Council	49.70	0.00	0.00	49.70
Brisbane City Council	17,700.80	1,662.40	0.00	19,363.20
Bulloo Shire Council	99.40	0.00	0.00	99.40
Bundaberg Regional Council	1,292.20	385.00	0.00	1,677.20
Burdekin Shire Council	99.40	0.00	0.00	99.40
Cairns Regional Council	1,505.00	5,821.20	66.00	7,392.20
Cassowary Coast Regional Council	447.30	600.60	150.50	1,198.40
Central Highlands Regional Council	248.50	0.00	0.00	248.50
Charters Towers Regional Council	198.80	539.00	0.00	737.80
City of Gold Coast	6,902.90	4,658.00	0.00	11,560.90
Cook Shire Council	275.50	200.20	0.00	475.70
Douglas Shire Council	198.80	2,682.00	1,072.80	3,953.60
Etheridge Shire Council	49.70	0.00	0.00	49.70
Fraser Coast Regional Council	1,070.70	1,986.80	0.00	3,057.50
Gladstone Regional Council	646.10	338.80	0.00	984.90
Goondiwindi Regional Council	99.40	0.00	0.00	99.40
Gympie Regional Council	248.50	3,240.50	0.00	3,489.00
Ipswich City Council	989.60	492.80	0.00	1,482.40
Isaac Regional Council	347.90	0.00	0.00	347.90
Livingstone Shire Council	149.10	130.90	0.00	280.00
Lockyer Valley Regional Council	149.10	0.00	0.00	149.10
Logan City Council	3,851.40	5,715.10	0.00	9,566.50
Mackay Regional Council	894.60	0.00	0.00	894.60
Maranoa Regional Council	298.20	831.60	0.00	1,129.80
Mareeba Shire Council	198.80	0.00	0.00	198.80
Moreton Bay Regional Council	5,616.10	14,199.90	0.00	19,816.00
Mount Isa City Council	346.20	0.00	0.00	346.20
Noosa Shire Council	862.20	1,324.30	0.00	2,186.50
North Burnett Regional Council	49.50	0.00	0.00	49.50
Quilpie Shire Council	49.70	0.00	0.00	49.70
Redland City Council	2,234.80	0.00	0.00	2,234.80
Rockhampton Regional Council	1,093.40	1,016.40	0.00	2,109.80
Scenic Rim Regional Council	298.20	0.00	0.00	298.20
Somerset Regional Council	96.00	0.00	0.00	96.00
South Burnett Regional Council	99.40	0.00	0.00	99.40
Southern Downs Regional Council	497.00	169.40	0.00	666.40
Sunshine Coast Regional Council	1,936.60	4,070.00	0.00	6,006.60

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Tablelands Regional Council	147.40	207.90	0.00	355.30
Toowoomba Regional Council	745.50	770.00	0.00	1,515.50
Torres Shire Council	49.70	0.00	0.00	49.70
Torres Strait Island Regional Council	99.40	408.00	0.00	507.40
Townsville City Council	1,787.50	1,075.90	0.00	2,863.40
Western Downs Regional Council	198.80	546.70	0.00	745.50
Whitsunday Regional Council	747.00	723.40	0.00	1,470.40
Winton Shire Council	99.40	0.00	0.00	99.40
TOTAL	55,860.40	55,383.00	1,289.30	112,532.70

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 16 – Natural Resources, Mines and Energy

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Department of Natural Resources, Mines and Energy	Access-RTI	199	3	38	151
Minister for Natural Resources, Mines and Energy	Access-RTI	4	0	0	5
Energex Limited	Access-RTI	17	0	5	14
Energy Queensland Limited	Access-RTI	1	0	1	0
Ergon Energy Corporation Limited	Access-RTI	8	0	0	8
Queensland Urban Utilities	Access-RTI	10	0	0	9
Seqwater	Access-RTI	2	0	0	4
SunWater Limited	Access-RTI	2	0	1	0
Unitywater	Access-RTI	5	0	0	5
Valuers Registration Board of Queensland	Access-RTI	1	0	0	1
Total RTI Applications		249	3	45	197
Department of Natural Resources, Mines and Energy	Access-IP	18	0	6	11
Minister for Natural Resources, Mines and Energy	Access-IP	1	0	0	1
Energex Limited	Access-IP	22	0	6	15
Energy and Water Ombudsman Queensland	Access-IP	2	0	0	2
Ergon Energy Corporation Limited	Access-IP	6	0	4	4
Ergon Energy Queensland Pty Ltd	Access-IP	3	0	2	2
Queensland Urban Utilities	Access-IP	2	0	0	2
Seqwater	Access-IP	1	0	0	0
Valuers Registration Board of Queensland	Access-IP	1	0	1	0
Total IP Applications		56	0	19	37
Valuers Registration Board of Queensland	Amendment-IP	1	0	0	1
Total IP Amendment Applications		1	0	0	1
TOTAL APPLICATIONS		306	3	64	235

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Natural Resources, Mines and Energy	s.41 RTI	4
	s.40 RTI	1
Energy Queensland Limited	s.41 RTI	1
Total RTI		6
Department of Natural Resources, Mines and Energy	s.60 IP – Access	1
Valuers Registration Board of Queensland	s.60 IP – Access	1
Total IP		2
TOTAL		8

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Department of Natural Resources, Mines and Energy	RTI	27,181	s.52	4
			s.53(d)	8
			sch3(2)	1
			sch3(3)	23
			sch3(7)	2,235
			sch3(2)(1)(a)	1
			sch3(2)(1)(b)	6
			sch3(2)(1)(c)	1
			sch3(6)(c)(i)	68
			sch3(10)(1)(a)	28
			sch3(10)(1)(b)	9
			sch3(10)(1)(c)	1
			sch3(10)(1)(e)	1,774
			sch3(10)(1)(h)	1
			sch3(10)(1)(i)	11
			sch3(10)(3)	281
			s.49-sch4	7,657
Minister for Natural Resources, Mines and Energy	RTI	871	sch3(2)(1)(b)	26
			sch3(6)(c)(i)	20
			sch3(7)	2
			s.49-sch4	100
Energex Limited	RTI	942	sch3(7)	186
			s.49-sch4	224
Ergon Energy Corporation Limited	RTI	268	s.52	3
			s.49-sch4	83
Seqwater	RTI	1,299	s.52	2
			s.49-sch4	62
SunWater	RTI	17,369	sch3(7)	10
			sch3(10)(1)(i), sch3(8) sch3(10)(1)(h)	
Valuers Registration Board of Queensland	RTI	90	s.49-sch4	note ²⁰
Total RTI		48,020	full release	
Department of Natural Resources, Mines and Energy	IP	2,535	sch3(10)	65
			s.49-sch4	788
Energex Limited	IP	445	s.49-sch4	98
			s.52	2
Energy and Water Ombudsman Queensland	IP	78	s.49-sch4	34
Ergon Energy Corporation Limited	IP	219	s.49-sch4	42
Ergon Energy Queensland Pty Ltd	IP	18	full release	
Valuers Registration Board of Queensland	IP	737	sch3(7)	43
			sch3(8)	36
			sch3(11)	14
Total IP		4,032		1,122
TOTAL		52,052		13,949

²⁰ Given the size of this application and the overlapping grounds for refusal of certain documents, SunWater were unable to easily identify page numbers for each provision invoked.

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Natural Resources, Mines and Energy	3,196
Minister for Natural Resources, Mines and Energy	178
Energex Limited	700
Ergon Energy Corporation Limited	25
Seqwater	1,299
Unitywater	60
TOTAL	5,458

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Natural Resources, Mines and Energy	s.46 RTI	2
TOTAL		2

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Natural Resources, Mines and Energy	1-RTI	varied on review	additional information released	s.49-sch4
Energex Limited	1-RTI	note ²¹		
SunWater	1-RTI	varied on review	access refused to certain additional documents in line with concerns raised by third party ²²	sch3(10)(1)(i) s49-sch4
Total RTI	3			
Ergon Energy Corporation Limited	1-IP	upheld on review		
Queensland Urban Utilities	1-IP	varied on review	additional documents located	
Total IP	2			
TOTAL	5			

²¹ internal review received, however it did not fall within the definition of 'reviewable decision' as per sch5

²² entity that sought the internal review

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Natural Resources, Mines and Energy	1-RTI	direct	upheld on review	
	2-RTI	direct	resolved informally	
	1-RTI	preceding internal review	resolved informally	
Total RTI	4			
Energy Queensland Limited	1-IP	direct	additional information released	
Ergon Energy Corporation Limited	1-IP	preceding internal review	withdrawn	
Queensland Electricity Transmission Corporation Limited (Powerlink Queensland)	1-IP	direct	closed by OIC due to no response received from applicant	
Queensland Urban Utilities	1-IP	preceding internal review	under consideration by the OIC	
Seqwater	1-IP	direct	settled outcome	
SunWater	1-IP	direct	under consideration by the OIC	
Total IP	6			
TOTAL	10			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
			— \$ —	
Department of Natural Resources, Mines and Energy	9,321.90	9,070.59	0.00	18,392.49
Minister for Natural Resources, Mines and Energy	199.90	0.00	0.00	199.90
Energex Limited	596.40	0.00	0.00	596.40
Energy Queensland Limited	49.70	0.00	0.00	49.70
Ergon Energy Corporation Limited	443.90	0.00	0.00	443.90
Queensland Urban Utilities	395.90	0.00	0.00	395.90
Seqwater	99.40	0.00	0.00	99.40
SunWater	49.70	2,695.00	0.00	2,744.70
Unitywater	197.40	0.00	0.00	197.40
Valuers Registration Board of Queensland	49.70	0.00	0.00	49.70
TOTAL	11,403.90	11,765.59	0.00	23,169.49

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 17 – Queensland Police Service

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Queensland Police Service	Access-RTI	1,118	1	128	1,342
Minister for Police	Access-RTI	2	0	1	2
Total RTI Applications		1,120	1	129	1,344
Queensland Police Service	Access-IP	1,287	0	102	1,501
Total IP Applications		1,287	0	102	1,501
Queensland Police Service	Amendment-IP	3	0	0	3
Total IP Amendment Applications		3	0	0	3
TOTAL APPLICATIONS		2,410	1	231	2,848

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Queensland Police Service	s.40 RTI	124
	s.43 RTI	5
	s.41 RTI	5
Total RTI		134
Queensland Police Service	s.59 IP	101
	s.60 IP – Access	24
	s.62 IP	22
Total IP		147
TOTAL		281

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			invoked	no. of times i.e. pages
Queensland Police Service	RTI	19,009	s.49-sch4	11,111
			s.52(1)(a)	61
			s.52(1)(b)	5
			s.53(a)	123
			s.53(d)	2
			sch3(2)	51
			sch3(3)	1
			sch3(3)(1)(a)	7
			sch3(7)	33
			sch3(10)(1)(a)	103

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Queensland Police Service (cont'd)			sch3(10)(1)(e)	715
			sch3(10)(1)(f)	236
			sch3(10)(1)(g)	1
			sch3(10)(4)	6
			sch3(12)	42
Minister for Police	RTI	6	s.52(1)(a)	1
			sch4(4)(6)	1
Total RTI		19,015		12,499
Queensland Police Service	IP	22,170	s.52(1)(a)	139
			s.52(1)(b)	17
			s.53(a)	92
			s.53(d)	5
			s.49-sch4	12,734
			sch3(7)	92
			sch3(10)(1)(a)	180
			sch3(10)(1)(d)	1
			sch3(10)(1)(e)	16
			sch3(10)(1)(f)	720
			sch3(10)(1)(h)	39
			sch3(10)(1)(i)	1
			sch3(10)(3)	11
			sch3(10)(4)	80
			sch3(10)(5)(a)	4
			sch3(12)	250
			sch3(10)	18
Total IP		22,170		14,399
TOTAL		41,185		26,898

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
	no.
Queensland Police Service	3,048
Minister for Police	5
TOTAL	3,053

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.46 RTI	36
Total RTI		36
Queensland Police Service	s.66 IP	22
Total IP		22
TOTAL		58

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Police Service	s.72(1)(a)(i)	3
	s.72(1)(a)(ii)	1
	s.72(1)(b)	1
TOTAL		5

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Police Service	4-RTI	upheld on review		s.55
	1-RTI	upheld on review		sch4(3)(15) sch4(4)(1)(b)
	4-RTI	varied on review	additional documents located - released in part	sch4(4)(6)
	1-RTI	upheld on review		sch4(4)(6)
	2-RTI	upheld on review		s.52(1)(a)
	1-RTI	varied on review	additional documents located – not released	sch3(10)(1)(f)
	4-RTI	withdrawn		
	1-RTI	upheld on review		sch4(3)(2), sch4(4)(6)
	1-RTI	varied on review	initially access was only granted via viewing - upon viewing the footage, applicant was of the opinion that some of the footage could be released - documents reconsidered and some provided on review	
	1-RTI	upheld on review		sch4(4)(1)(a)
	1-RTI	upheld on review		sch4(4)(1)(b)
	1-RTI	varied on review	initially documents refused pursuant to sch4(4)(6); documents reconsidered and some provided on review	sch4(4)(6) s.40, s.52(1)(a), sch3(3)
	1-RTI	upheld on review		s.40, sch3(10)(1)(g) sch3(10)(1)(f)
	1-RTI	upheld on review		sch4(4)(1)(b) sch4(4)(6)
	1-RTI	varied on review	initially some documents refused pursuant to sch4(4)(6); documents reconsidered and provided on review	sch4(4)(6)
	1-RTI	upheld on review		s.53(a)
	1-RTI	varied on review	initially documents refused pursuant to sch4(4)(6); documents reconsidered and provided in part on review	sch4(4)(6)
	2-RTI	upheld on review		s.40, sch3(10)(1)(a)
	1-RTI	varied on review	initially documents refused pursuant to sch3(10)(1)(a) and s.40; documents reconsidered and provided on review	sch3(10)(1)(a), s.40
	1-RTI	upheld on review		s.43
	1-RTI	upheld on review		s.33
	1-RTI	varied on review	additional documents located – released in part	sch4(4)(6), s.40, sch3(10)(1)(a)
	2-RTI	varied on review	additional documents located - released in part	s.53(a), sch4(4)(6)
	1-RTI	upheld on review		s.41
	1-RTI		under consideration	

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Police Service (cont'd)	1-RTI	varied on review	initially some documents refused pursuant to sch4(4)(6); form of access modified and documents were provided via way of viewing on review	sch4(4)(6)
	1-RTI	varied on review		sch4(4)(6)
Total RTI	40			
Queensland Police Service	7-IP	upheld on review		s.52(1)(a)
	6-IP	withdrawn		
	4-IP	varied on review	additional documents located	sch4(4)(6)
	1-IP	varied on review	initially documents refused pursuant to sch3(10)(1)(g); additional searches conducted and on review found additional documents no longer available	sch3(10)(1)(h) s.52(1)(b)
	1-IP	upheld on review	full release	
	3-IP	upheld on review		s.59, sch3(10)(4)
	4-IP	upheld on review	application non-compliant	
	1-IP	varied on review	initially document (video) provided in part pursuant to sch4(4)(6) – additional parts of document provided on review	sch4(4)(6)
	1-IP	varied on review	initially documents refused pursuant to s.62 - some of the documents provided on review	s.62
	1-IP	varied on review	initially documents refused pursuant to s.53(a) – documents released via an administrative release scheme on review	s.53(a)
	1-IP	varied on review	initially documents refused pursuant to sch4(4)(6) – documents provided on review	sch4(4)(6)
	1-IP	upheld on review		sch4(4)(6)
	1-IP	varied on review	additional documents located	s.52(1)(a)
	1-IP	varied on review	initially access was granted via viewing only – document provided in part on review	sch4(4)(6)
	1-IP	varied on review	initially some documents were refused pursuant to sch4(4)(6) – sufficiency of search questioned on review – no further documents located	s.52(1)(a), sch4(4)(6), 53(a)
	1-IP	varied on review	additional documents located	s.52(1)(b), sch4(4)(6)
	1-IP	varied on review	additional documents located	sch4(4)(6), s.52(1)(a), s.52(1)(b)
	1-IP	upheld on review		s.62
	1-IP	under consideration		
Total IP	38			
TOTAL	78			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Police Service	1-RTI	direct	upheld on review	
	2-RTI	preceding internal review	withdrawn	

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Police Service <i>(cont'd)</i>	1-RTI	direct	not accepted by the OIC	
	3-RTI	direct	withdrawn	
	13-RTI	direct	settled outcome	
			initial access - documents released in part; on review - additional documents located and refused pursuant to s.49	
	1-RTI	direct	initial access - some documents refused pursuant to sch4(4)(6); on review – some of the documents provided	
	1-RTI	direct		
	12-RTI	direct	under consideration by the OIC	
	4-RTI	direct	OIC granted further time	
	4-RTI	preceding internal review	under consideration by the OIC	
	4-RTI	preceding internal review	settled outcome	
		preceding internal review		
	1-RTI	preceding internal review	upheld on review	
Total RTI	47			
Queensland Police Service	1-IP	direct	initial access – refused pursuant to sch4(4)(6); on review – documents released in full	
			initial access – refused pursuant to sch3(10)(1)(e) and s.40; on review - decision varied and access refused pursuant to s.40 and sch3(10)(4)	
	1-IP	direct		
	4-IP	direct	OIC granted further time	
	19-IP	direct	withdrawn	
	36-IP	direct	under consideration by the OIC	
	25-IP	direct	settled outcome	
	8-IP	direct	upheld on review	
	5-IP	preceding internal review	settled outcome	
	4-IP	preceding internal review	upheld on review	
	8-IP	preceding internal review	under consideration by the OIC	
	1-IP	preceding internal review	withdrawn	
Total IP	112			
TOTAL	159			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Queensland Police Service	57,127.83	5,313.00	1,854.65	64,295.48
Minister for Police	99.40	0.00	0.00	99.40
TOTAL	57,227.23	5,313.00	1,854.65	64,394.88

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 18 – Public Safety Business Agency

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
			— no. —		
Public Safety Business Agency	Access-RTI	1	0	0	1
TOTAL APPLICATIONS		1	0	0	1

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Public Safety Business Agency	RTI	22	sch3(2)(1)(c)	3
			s.47(3)(b)	19
TOTAL		22		22

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Public Safety Business Agency	126
TOTAL	126

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

There were no external review applications

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Public Safety Business Agency	49.70	616.00	0.00	665.70
TOTAL	49.70	616.00	0.00	665.70

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 19 – State Development, Manufacturing, Infrastructure and Planning

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of State Development, Manufacturing, Infrastructure and Planning	Access-RTI	41	0	15	21
Office of the Minister for State Development, Manufacturing, Infrastructure and Planning	Access-RTI	6	0	0	6
Queensland Reconstruction Authority	Access-RTI	1	0	0	1
Total RTI Applications		48	0	15	28
Department of State Development, Manufacturing, Infrastructure and Planning	Access-IP	5	0	2	3
Total IP Applications		5	0	2	3
TOTAL APPLICATIONS		53	0	17	31

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	no. of times i.e. pages
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	
Department of State Development, Manufacturing, Infrastructure and Planning	RTI	2,980	s.47(3)(b)	112
			s.47(3)(e)	2
			sch3(2)(1)(b)	4
			sch3(6)(c)(i)	15
			sch3(7)	124
			sch3(8)(1)	1
			s.49-sch4(4)(6)	29
Office of the Minister for State Development, Manufacturing, Infrastructure and Planning	RTI	24	s.47(3)(e)	3
			sch3(3)(1)(e)	3
			sch3(7)	1
Queensland Reconstruction Authority	RTI	35	s.47(3)(b)	35
TOTAL		3,039		329

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of State Development, Manufacturing, Infrastructure and Planning	1,532
Office of the Minister for State Development, Manufacturing, Infrastructure and Planning	24
TOTAL	1,556

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions, and decisions taken to have been made on internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of State Development, Manufacturing, Infrastructure and Planning	2-RTI	upheld on review		
TOTAL	2			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of State Development, Manufacturing, Infrastructure and Planning	1-RTI	direct	under consideration by the OIC	
	1-RTI	direct	withdrawn	
	1-RTI	direct	settled outcome	
Office of the Minister for State Development, Manufacturing, Infrastructure and Planning	1-RTI	preceding internal review	withdrawn	
TOTAL	4			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of State Development, Manufacturing, Infrastructure and Planning	2,037.70	4,643.10	0.00	6,680.80

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Office of the Minister for State Development, Manufacturing, Infrastructure and Planning	198.80	238.70	0.00	437.50
Queensland Reconstruction Authority	48.00	1,057.90	0.00	1,105.90
TOTAL	2,284.50	5,939.70	0.00	8,224.20

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 20 – Transport and Main Roads

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Transport and Main Roads	Access-RTI	568	2	123	446
Minister for Transport and Main Roads	Access-RTI	8	0	1	21
Gold Coast Waterways Authority	Access-RTI	1	0	0	0
Queensland Rail	Access-RTI	22	1	2	20
Total RTI Applications		599	3	126	487
Department of Transport and Main Roads	Access-IP	56	1	24	30
Gladstone Ports Corporation Limited	Access-IP	1	0	0	1
Queensland Rail	Access-IP	12	0	1	11
Total IP Applications		69	1	25	42
TOTAL APPLICATIONS		668	4	151	529

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times i.e. applications
Department of Transport and Main Roads	s.41 RTI	2
TOTAL		2

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

Table 3: Number of Refusals of access section 3(7) RTI Regulation and section 3(7) RTI Regulation		Provisions invoked to refuse access	
PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)
			no. of times i.e. pages
			invoked
Department of Transport and Main Roads	RTI	38,669	s.52(1)(a) 21
			s.52(1)(b) 6
			s.53(a) 1,836
			s.53(b) 309
			sch3(2) 335
			sch3(2)(1)(a) 4
			sch3(2)(1)(b) 405
			sch3(2)(1)(c) 4
			sch3(3)(1)(a) 3
			sch3(4) 1
			sch3(6)(c)(i) 7
			sch3(7) 217
			sch3(8)(1) 3,228
			sch3(10)(1)(a) 16
			sch3(10)(1)(b) 43
			sch3(10)(1)(e) 12
			sch3(10)(1)(f) 29
			sch3(12) 30

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Department of Transport and Main Roads (<i>cont'd</i>)			s.49-sch4	15,648
Minister for Transport and Main Roads	RTI	3,629	s.52(1)(a)	4
			sch3(2)(1)(b)	6
			sch3(6)(c)(i)	7
			sch3(6)(c)(ii)	1
			sch3(7)	2
			s.49-sch4	404
Gold Coast Waterways Authority	RTI	0	s.47(3)(e)	1
Queensland Rail	RTI	1,009	s.49-sch4	374
Total RTI		43,307		22,953
Department of Transport and Main Roads	IP	1,262	s.51	8
			s.52(1)(a)	3
			sch3(7)	11
			sch3(10)(1)(a)	162
			sch3(10)(1)(b)	22
			s.49-sch4	16
Gladstone Ports Corporation Limited	IP	40	full release	
Queensland Rail	IP	1,377	sch3(10)(1)(g)	13
			s.49-sch4	759
			s.52(1)(b)	1
Total IP		2,679		995
TOTAL		45,986		23,948

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Department of Transport and Main Roads	12,027
Minister for Transport and Main Roads	2,978
TOTAL	15,005

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Department of Transport and Main Roads	s.46 RTI	1
Queensland Rail	s.46 RTI	1
TOTAL		2

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Department of Transport and Main Roads	15-RTI	upheld on review		
	1-RTI	varied on review	additional documents located and released	s.49-sch4
	1-RTI	varied on review	decision to release more information	s.49-sch4
	2-RTI	varied on review	removed third parties names	s.49-sch4
Total RTI	19			
Department of Transport and Main Roads	1-IP	upheld on review		
	1-IP	varied on review	scope changed - some information still refused	sch3(10)(1)(b)
Queensland Rail	1-IP	varied on review	additional documents released	
	1-IP	upheld on review		
Total IP	4			
TOTAL	23			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Department of Transport and Main Roads	2-RTI	direct	upheld on review	
	2-RTI	preceding internal review	upheld on review	
	4-RTI	direct	withdrawn	
	1-RTI	preceding internal review	withdrawn	
	2-RTI	direct	under consideration by the OIC	
	7-RTI	preceding internal review	under consideration by the OIC	
Minister for Transport and Main Roads	1-RTI	preceding internal review	withdrawn	
Queensland Rail	1-RTI	direct	upheld on review	
	4-RTI	direct	under consideration by the OIC	
TOTAL	24			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Transport and Main Roads	28,153.30	27,899.38	730.22	56,782.90
Minister for Transport and Main Roads	397.60	6,153.70	0.00	6,551.30
Gold Coast Waterways Authority	49.70	0.00	0.00	49.70
Queensland Rail	497.30	0.00	0.00	497.30
TOTAL	29,097.90	34,053.08	730.22	63,881.20

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 21 – Queensland Treasury

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Queensland Treasury	Access-RTI	36	2	3	30
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	Access-RTI	7	0	1	13
Motor Accident Insurance Commission	Access-RTI	1	0	0	1
National Injury Insurance Scheme Queensland	Access-RTI	1	0	1	0
Queensland Investment Corporation Limited	Access-RTI	1	0	0	1
Queensland Productivity Commission	Access-RTI	2	0	0	2
Total RTI Applications		48	2	5	47
Queensland Treasury	Access-IP	18	0	0	16
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	Access-IP	0	0	0	1
Board of Trustees of State Public Sector Superannuation Fund (QSuper)	Access-IP	8	0	1	8
National Injury Insurance Scheme Queensland	Access-IP	1	0	1	0
Total IP Applications		27	0	2	25
TOTAL APPLICATIONS		75	2	7	72

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access (Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	no. of times i.e. pages
Queensland Treasury	RTI	8,502	s.53(d)	80
			s.49-sch4	379
			sch3(7)	33
			sch3(10)(1)(f)	94
			sch3(12)(1)	388
			sch3(2)(1)(a)	34
			sch3(2)(1)(b)	50
			sch3(2)(1)(c)	1,833
			sch3(6)(c)(i)	2
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	RTI	228	s.49-sch4	114
			sch3(7)	20
			sch3(2)(1)(b)	21
			sch3(8)(1)	11
Motor Accident Insurance Commission	RTI	164	s.49-sch4	160
Queensland Investment Corporation Limited	RTI	48	s.49-sch4(3)(2)	48
Total RTI		8,942		3,267
Queensland Treasury	IP	1,211	s.49-sch4	28
			sch3(12)(1)	6

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	no. of times i.e. pages
			invoked	
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	IP	838	s.49-sch4	819
			sch3(12)(1)	69
			sch3(8)(1)	69
Board of Trustees of State Public Sector Superannuation Fund (QSuper)	IP	1,198	s.49-sch4	424
			sch3(10)(1)(a)	182
Total IP		3,247		1,597
TOTAL		12,189		4,864

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

PORTFOLIO/AGENCY	Total pages published to disclosure log
Queensland Treasury	464
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	199
Motor Accident Insurance Commission	18
Queensland Productivity Commission	120
TOTAL	801

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

PORTFOLIO/AGENCY	Provision invoked	No. of times
Queensland Productivity Commission	s.83(2) RTI	1
TOTAL		1

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

PORTFOLIO/AGENCY	No. of internal reviews received	Internal review decision (i.e. upheld on review or varied on review)	If decision varied, how?	Exemption
Queensland Treasury	5-RTI	upheld on review		
Queensland Productivity Commission	1-RTI	upheld on review		
TOTAL	6			

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

PORTFOLIO/AGENCY	No. of external reviews	Type of review	Decision	Act provision
Queensland Treasury	2-RTI	direct	resolved informally	
	4-RTI	preceding internal review	resolved informally	
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	1-RTI	direct	upheld on review	
	3-RTI	direct	resolved informally	
	1-RTI	direct	under consideration by the OIC	
TOTAL	11			

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Queensland Treasury	1,739.50	4,804.80	0.00	6,544.30
Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships	347.90	0.00	0.00	347.90
Motor Accident Insurance Commission	49.70	0.00	0.00	49.70
Queensland Productivity Commission	99.40	0.00	0.00	99.40
TOTAL	2,236.50	4,804.80	0.00	7,041.30

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 22 – Youth Justice

Table 1. Number of access applications - section 8(a) RTI Regulation and section 6(a) IP Regulation (including IP amendment applications)

PORTFOLIO/AGENCY	Application type	Received	Transferred	Withdrawn	Finalised 30 June 2019
— no. —					
Department of Youth Justice	Access-RTI	5	0	1	1
Total RTI Applications		5	0	1	1
Department of Youth Justice	Access-IP	38	0	1	25
Total IP Applications		38	0	1	25
TOTAL APPLICATIONS		43	0	2	26

Table 2. Number of refusals to deal - section 8(b) RTI Regulation and section 6(b) IP Regulation

There were no refusals to deal.

Table 3. Number of refusals of access - section 8(c) RTI Regulation and section 6(c) IP Regulation

PORTFOLIO/AGENCY	Application type RTI / IP	Pages considered	Provisions invoked to refuse access	
			(Where s.47(3)(e)-s.52: Document non-existent or unlocatable provision has been invoked, the number in the right hand side column represents the number of applications, not pages.)	
			invoked	no. of times i.e. pages
Department of Youth Justice	RTI	37	s.49-sch4	7
			sch3(6)(c)(i)	3
Total RTI		37		10
Department of Youth Justice	IP	8,090	s.49-sch4	1,084
			s.52(1)(a)	6
			s.52(1)(b)	3
			s.53(a)	77
			s.53(d)	39
			sch3(12)(1)	606
Total IP		8,090		1,815
TOTAL		8,127		1,825

Table 4. Number of pages included in a disclosure log - section 8(d) RTI Regulation

There were 'zero' pages included in the disclosure log.

Table 5. Number of deemed decisions, and decisions taken to have been made on internal review - section 8(e) RTI Regulation or section 6(d) IP Regulation

There were no deemed decisions or decisions taken to have been made at internal review.

Table 6. Number of refusals of amendment - section 6(e) IP Regulation

There were no refusals to amend documents.

Table 7. Number of internal review applications - section 8(f) RTI Regulation or section 6(f) IP Regulation

There were no internal review applications.

Table 8. Number of external review applications - section 8(g) RTI Regulation or section 6(g) IP Regulation

There were no external review applications.

Table 9. Amount of fees and charges received under the RTI Act - section 8(j) RTI Regulation

PORTFOLIO/AGENCY	Application fees received	Processing charges received	Access charges received	Total received
		— \$ —		
Department of Youth Justice	248.50	0.00	0.00	248.50
TOTAL	248.50	0.00	0.00	248.50

Table 10. Amount of charges received under the IP Act - section 6(j) IP Regulation

There were no charges received under the IP Act.

APPENDIX 23 – Efforts to further the object of the RTI Act and IP Act

The tables below summarise the efforts made by State Government agencies during this reporting period which builds on efforts made in the previous year.

Efforts to further the objects of the legislation are required under section 8(k) of the RTI Regulation and section 6(k) of the IP Regulation.

Reference Table

Activity No.	Efforts to further the object of the RTI Act and IP Act
1	electronic processing of RTI and IP applications using redaction technology
2	use of 'RTIPS' database for recording, tracking and reporting RTI and IP applications
3	use of 'CMS' case management system for recording, tracking and reporting RTI and IP applications
4	use of 'TRIM' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations
5	requests for information recorded on central database for reporting and record management purposes
6	attendance by RTI/IP officers at internal RTI and IP training sessions
7	attendance by RTI/IP officers at external RTI and IP training sessions
8	attendance by Ministerial officers at internal RTI and IP training sessions
9	attendance by Ministerial officers at external RTI and IP training sessions
10	RTI and IP sessions included in induction sessions for new staff
11	ongoing RTI and IP information and training sessions for decision makers
12	online IP training module available to all staff (including ministerial officers) on My HPW Intranet
13	online IP training module available to all staff (including ministerial officers) via Evolve
14	online IP and RTI training modules available to staff (including ministerial officers) on the OIC website
15	staff involvement in the RTI and IP Practitioners' Forums
16	RTI and IP policies, procedures, forms and fact sheets reviewed and amended
17	continued to implement, upgrade and support various administrative access schemes
18	continued to be proactive in the release of agency documents via the publication scheme and the disclosure log
19	conducted a process review to identify opportunities for efficiencies and improved accountability
20	use of correspondence templates in order to promote consistency and allow for more efficient processing of applications
21	officers engaged with applicants early in the processing cycle to clarify requests and offer advice
22	assistance given to members of the public when making applications or inquiries regarding RTI and IP
23	provided documents to applicants on CD-ROM, USB, hard copy or via email
24	maintained and updated (when required) IP and RTI material on agency's internet, intranet, hyperlinks and WoG websites
25	OIC decisions regularly broadcast to officers within RTI and Privacy
26	promoted and participated in 'RTI Day'
27	promoted and participated in 'Privacy Awareness Week'

Portfolio	Activities described by the agency
Premier and Cabinet	<p>Department of the Premier and Cabinet</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11 and 14-27 apply departmental considerations of the Cabinet exemption lapsing progressively from 1 July 2019 were undertaken to ensure effective internal procedures were in place <p>Office of the Premier and Minister for Trade</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-8, 10, 11 and 14-27 apply <p>Office of the Queensland Parliamentary Counsel</p> <ul style="list-style-type: none"> activity numbers 4, 10, 14, 18, 19 and 25-27 apply <p>Public Service Commission</p> <ul style="list-style-type: none"> activity numbers 4, 10, 11²³, 14²⁴, 18 and 24-27 apply <p>Queensland Audit Office</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14-18 and 20-27 apply use of eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations RTI coordinator completes the OIC online IP and RTI training modules and has developed eLearning modules for officers and decision makers audit teams notified of OIC decisions/reports relevant to their clients/portfolios <p>Queensland Independent Remuneration Tribunal</p> <ul style="list-style-type: none"> activity numbers 16, 18 and 24 apply

²³ using iLearn

²⁴ added to iLearn for officers to complete

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> determinations and reasons and annual reports are released and made publicly available in accordance with the <i>Queensland Independent Remuneration Tribunal Act 2013</i> <p>Queensland Integrity Commissioner</p> <ul style="list-style-type: none"> activity numbers 1, 4-6 and 16-25 apply <p>Trade and Investment Queensland</p> <ul style="list-style-type: none"> activity numbers 5-7, 10, 11, 14, 16-25 and 27 apply creation of an Information Management Plan to improve effectiveness and efficiency based on the Information Management Policy Framework from Queensland Government Chief Information Office
Aboriginal and Torres Strait Islander Partnerships	<p>Department of Aboriginal and Torres Strait Islander Partnerships</p> <p>Activities applicable to the Department and Minister for Aboriginal and Torres Strait Islander Partnerships</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-27 apply use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications online IP training module available to all staff on iLearn <p>Family Responsibilities Commission</p> <ul style="list-style-type: none"> activity numbers 6, 7, 10, 11, 14, 16, 18, 19, 24 and 25 apply online IP training module available to all staff on iLearn <p>Community Enterprise Queensland Board of Management trading as Islanders Board of Industry and Service</p> <ul style="list-style-type: none"> activity number 16 applies
Agriculture and Fisheries	<p>Department of Agriculture and Fisheries</p> <p>Activities applicable to the Department and Minister for Agricultural Industry Development and Fisheries</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply Payment Card Industry compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system <p>Queensland Racing Integrity Commission</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 16-25 apply <p>Queensland Rural and Industry Development Authority (QRIDA)</p> <ul style="list-style-type: none"> activity numbers 5, 7, 10, 11 and 16-27 apply currently implementing an eDRMS to strengthen recordkeeping and RTI obligations managing information presentation made to staff at an all staff meeting and presentation uploaded onto staff intranet QRIDA access to information framework, which includes policies and procedures for accessing information (including RTI, IP and all other requests) developed and approved <p>Safe Food Production Queensland</p> <ul style="list-style-type: none"> activity numbers 16, 18, 19, 21 and 23-25 apply <p>Veterinary Surgeons Board of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 11, 14, 18 and 20-24 apply
Child Safety, Youth and Women	<p>Department of Child Safety, Youth and Women</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-27 apply use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications online IP training module available to all staff via iLearn <p>Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence</p> <ul style="list-style-type: none"> activity numbers 1, 5, 6, 10, 11 and 14-27 apply use of 'Resolve' case management system for recording, tracking and reporting RTI and IP applications online IP training module available to all staff via iLearn
Communities, Disability Services and Seniors	<p>Department of Communities, Disability Services and Seniors</p> <p>Activities applicable to the Department and Minister for Communities and Disability Services and Seniors</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-27 apply use of 'Resolve' case management system for recording, tracking and reporting

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> RTI and IP applications online IP training module available to all staff via iLearn
Corrective Services	Queensland Corrective Services
	Activities applicable to – Queensland Corrective Services Minister for Corrective Services Parole Board Queensland <ul style="list-style-type: none"> activity numbers 1, 3-7, 10, 11 and 15-27 apply
Education	Department of Education
	Activities applicable to the Department , including the Minister for Education and the Non-State School Accreditation Board <ul style="list-style-type: none"> activity numbers 1, 3-7, 10, 11 and 14-27 apply training module 'Keys to Managing Information' available to staff when completing mandatory online induction Central Queensland University <ul style="list-style-type: none"> activity numbers 1, 4-6, 11, 16-18 and 20-25 apply IP information sessions included in induction sessions for new staff plan to implement online IP and RTI training as part of staff inductions and refresher courses Griffith University <ul style="list-style-type: none"> activity numbers 1, 3-7, 10, 11, 13, 14 and 16-27 apply James Cook University <ul style="list-style-type: none"> activity numbers 1, 4, 5, 14, 16-25 and 27 apply Queensland University of Technology (QUT) <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7, 10, 11, 14-18 and 20-27 apply University of Queensland <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7 and 15-25 apply University of Southern Queensland <ul style="list-style-type: none"> activity numbers 5, 6, 10, 11, 14 and 16-25 apply use of 'Content Manager' to assist in meeting external recordkeeping and RTI obligations regular reporting to Audit and Risk Committee University of the Sunshine Coast <ul style="list-style-type: none"> activity numbers 1, 5-7, 11, 14-18, 20-24 and 27 apply Queensland College of Teachers <ul style="list-style-type: none"> activity numbers 1, 4-6, 10, 14, 17-19, 21-25 and 27 apply Queensland Curriculum and Assessment Authority <ul style="list-style-type: none"> activity numbers 1, 4, 6, 7, 10, 11, 14-18 and 20-27 apply Minister for Industrial Relations <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 11 and 16-23 apply Office of Industrial Relations (including Office of Work Health and Safety Prosecutor) <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 10, 11 and 15-27 apply QLeave <ul style="list-style-type: none"> activity numbers 4-7, 10, 11, 14, 16-22 and 24-27 apply Queensland Industrial Relations Commission <ul style="list-style-type: none"> activity numbers 26 and 27 apply WorkCover Queensland <ul style="list-style-type: none"> activity numbers 1, 5, 10, 14, 16-18 and 20-27 apply
Employment, Small Business and Training	Department of Employment, Small Business and Training
	Activities applicable to the Department and Minister for Employment and Small Business and Minister for Training and Skills Development <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 11 and 14-27 apply Payment Card Industry compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system

Portfolio	Activities described by the agency
	TAFE Queensland Board <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 15-18, 20-24, 26 and 27 apply
Environment and Science	Department of Environment and Science <p>Activities applicable to the Department and Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply Payment Card Industry compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system <p>Queensland Museum</p> <ul style="list-style-type: none"> activity numbers 1, 7, 11 and 14-27 apply use of eDRMS CM9.1 to assist in meeting external recordkeeping and RTI obligations requests for information recorded on eDRMS CM9.1 for reporting and record management purposes online IP training module available to all staff on the Queensland Museum intranet and induction <p>Queensland Performing Arts Centre</p> <ul style="list-style-type: none"> ongoing implementation and development of Customer Relationship Management system that assists in managing customers personal information inclusion of privacy clauses in contracts with external service providers Payment Card Industry compliance review of electronic and hard copy files
Fire and Emergency Services	Queensland Fire and Emergency Services <p>Activities applicable to the Department and Minister for Fire and Emergency Services</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5, 6, 10-14 and 16-27 apply
Health	Queensland Health <p>Activities applicable to the Department and Minister for Health and Minister for Ambulance Services</p> <ul style="list-style-type: none"> activity numbers 1, 5-11 and 14-27 apply use of 'Respond Centrepoin' for recording, tracking and reporting RTI and IP applications use of eDRMS HPE content manager across the agency to assist in meeting external recordkeeping and RTI obligations online IP training module available to all staff (including ministerial officers) on iLearn QHEPS learning management system use of 'Kiteworks' for the release of documents via secure email transfer <p>Cairns and Hinterland Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10 and 14-27 apply <p>Central Queensland Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Central West Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 10, 14-18 and 20-27 apply <p>Children's Health Queensland Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 11 and 14-27 apply <p>Darling Downs Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14-17, 19-25 and 27 apply <p>Gold Coast Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5, 7, 10, 11 and 14-27 apply <p>Mackay Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 7, 11, 14-17 and 19-27 apply <p>Metro North Hospital and Health Service Caboolture and Kilcoy Hospitals and Woodford Prison</p> <ul style="list-style-type: none"> activity numbers 1, 5, 10, 14-17 and 20-27 apply <p>Redcliffe Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-25 apply use of 'Kiteworks' for the release of documents via secure email transfer <p>Royal Brisbane and Women's Hospital</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 11 and 14-27 apply

Portfolio	Activities described by the agency
	<p><i>The Prince Charles Hospital</i></p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10-23, 25 and 27 apply <p>Metro South Hospital and Health Service <i>Bayside - Redland Hospital</i></p> <ul style="list-style-type: none"> activity numbers 1, 2, 5, 6, 10, 11, 16, 17 and 19-24 apply <p><i>Logan-Beaudesert</i></p> <ul style="list-style-type: none"> activity numbers 1, 5, 6, 10, 11, 14, 16-24, 26 and 27 apply use of 'Kiteworks' for the release of documents via secure email transfer <p><i>Princess Alexandra Hospital</i></p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10, 11, 14-22, 24, 25 and 27 apply provided documents to applicants on CD-ROM, hard copy or via email <p><i>Queen Elizabeth II Jubilee Hospital</i></p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 11, 15, 17-22, 24, 25 and 27 apply provided documents to applicants on CD-ROM, hard copy or via email <p>North West Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 5, 6, 10, 11, 14-17, 19-23, 25 and 27 apply <p>South West Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14-25 and 27 apply <p>Sunshine Coast Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5, 14-23 and 25-27 apply <p>Torres and Cape Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Townsville Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 14-25 and 27 apply <p>West Moreton Hospital and Health Service</p> <ul style="list-style-type: none"> activity numbers 1-3, 5, 7, 10, 11, 14, 16-23, 25 and 27 apply <p>Wide Bay Hospital and Health Service <i>Bundaberg and Rural</i></p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 11, 14 and 16-27 apply use of 'Kiteworks' for the release of documents via secure email transfer <p><i>Fraser Coast – Hervey Bay and Maryborough</i></p> <ul style="list-style-type: none"> activity numbers 1, 6, 10, 11, 14-18, 20-25 and 27 apply <p>Mental Health Review Tribunal</p> <ul style="list-style-type: none"> activity numbers 5, 7, 11, 14, 16, 17 and 19-24 apply <p>Office of the Health Ombudsman</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11, 14, 16, 17 and 19-27 apply
Housing and Public Works	<p>Department of Housing and Public Works</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-8, 10-12 and 14-27 apply <p>Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-8, 10-12, 14 and 18-27 apply Manager, RTI and Privacy and two senior RTI and Privacy officers in the Department of Housing and Public Works are delegated to make decisions for all access and amendment applications made to the Minister's office <p>Board of Architects of Queensland</p> <ul style="list-style-type: none"> activity numbers 5-7, 10, 11, 14, 17, 18 and 20-25 apply <p>Board of Professional Engineers of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 14 and 20-23 apply <p>Queensland Building and Construction Commission (QBCC)</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11 and 14-27 apply online IP training module available to all staff on QBCC's intranet <p>Residential Tenancies Authority</p> <ul style="list-style-type: none"> activity numbers 6, 7, 10, 11 and 14-27 apply

Portfolio	Activities described by the agency
Innovation, Tourism Industry Development and the Commonwealth Games	Stadiums Queensland <ul style="list-style-type: none"> activity numbers 1, 4, 5, 10, 11, 15, 16, 18, 20, 24, 26 and 27 apply
	Department of Innovation, Tourism Industry Development and the Commonwealth Games <p>Activities applicable to the Department and the Minister for Innovation, Tourism Industry Development and Minister for the Commonwealth Games</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply Payment Card Industry compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system
	Tourism and Events Queensland <ul style="list-style-type: none"> activity numbers 1, 4, 7, 10, 11, 14, 17, 18 and 20-24 apply
Justice and Attorney-General	Department of Justice and Attorney-General <p>Activities applicable to the Department and the Attorney-General and Minister for Justice</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 10, 11 and 13-27 apply <p>Anti-Discrimination Commission Queensland</p> <ul style="list-style-type: none"> activity numbers 5, 10, 14, 15, 17, 18 and 20-24 apply <p>Crime and Corruption Commission (CCC)</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11 and 14-27 apply online IP training module available to all staff on the CCC intranet <p>Electoral Commission of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11 and 14-26 apply use of RecFind across the agency to assist in meeting external recordkeeping and RTI obligations RTI module incorporated in MyCareer training for participation by all staff <p>Legal Aid Queensland (LAQ)</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 15-27 apply LAQ encourages the use of an Administrative Access Scheme as a first option for applicants and promotes this scheme throughout the agency assist staff to identify matters that may be processed administratively using formal RTI and IP mechanisms as a last resort <p>Legal Practitioners Admissions Board</p> <ul style="list-style-type: none"> activity numbers 5, 6, 10, 11, 14, 17, 18, 20-22, 24 and 27 apply increased flexibility offered to applicants for credit card payment <p>Legal Services Commission</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 13, 17 and 19-24 apply <p>Office of the Public Advocate</p> <ul style="list-style-type: none"> activity numbers 7, 10, 13, 16, 19, 26 and 27 apply <p>Office of the Public Guardian</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 10, 13, 17, 20, 23 and 24 apply <p>The Public Trustee Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10, 14-18 and 21-27 apply all staff are required to complete the online RTI and IP training module available via PT Learning Gateway as part of the Public Trustee's Mandatory Compliance Program <p>Queensland Family and Child Commission (QFCC)</p> <ul style="list-style-type: none"> activity numbers 4, 5, 14-18, 20-22 and 24-27 apply administrative processes continue to be refined update to the QFCC website to comply with requirements for ease of access to information and policy QFCC contracts with OIC for training modules which are provided to staff via CAA Learning Connect system <p>Queensland Law Reform Commission</p> <ul style="list-style-type: none"> activity numbers 7, 13, 15, 16, 21, 24 and 27 apply <p>Queensland Law Society</p> <ul style="list-style-type: none"> activity numbers 5-7, 10, 11, 14 and 16-27 apply

Portfolio	Activities described by the agency
Local Government, Racing and Multicultural Affairs	Queensland Ombudsman <ul style="list-style-type: none"> activity numbers 1, 4-8, 11, 12, 15 and 17-27 apply
	Department of Local Government, Racing and Multicultural Affairs <p>Activities applicable to the Department and Minister for Local Government, Minister for Racing and Minister for Multicultural Affairs</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 10, 11, 14-16 and 18-27 apply increased flexibility offered to applicants for credit card payment <p>Racing Queensland Board (trading as Racing Queensland)</p> <ul style="list-style-type: none"> activity numbers 1, 5 and 20-23 apply increased flexibility offered to applicants for credit card payment <p>Balonne Shire Council</p> <ul style="list-style-type: none"> activity numbers 4, 5, 7, 11, 14, 17, 18, 20-22 and 24 apply increased flexibility offered to applicants for credit card payment <p>Banana Shire Council</p> <ul style="list-style-type: none"> activity numbers 5-7, 10, 11, 16-18 and 20-26 apply increased flexibility offered to applicants for credit card payment <p>Boulia Shire Council</p> <ul style="list-style-type: none"> activity numbers 5, 14, 17, 18 and 20-25 apply <p>Brisbane City Council</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 11, 15-17 and 19-27 apply increased flexibility offered to applicants for credit card payment council has an extensive publication scheme <p>Bulloo Shire Council</p> <ul style="list-style-type: none"> activity numbers 5, 11 and 16-27 apply use of 'InfoXpert' eDRMS program to assist in meeting external recordkeeping and RTI obligations increased flexibility offered to applicants for credit card payment <p>Bundaberg Regional Council</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 16, 18-25 and 27 apply increased flexibility offered to applicants for credit card payment council will be working on an administrative release scheme in the future to assist residents and the community to access information they request <p>Burdekin Shire Council</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 10, 14, 16, 18 and 20-24 apply increased flexibility offered to applicants for credit card payment <p>Cairns Regional Council</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11, 14 and 16-27 apply use of DM10 eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations increased flexibility offered to applicants for credit card payment <p>Cassowary Coast Regional Council</p> <ul style="list-style-type: none"> activity numbers 5, 10, 11, 14 and 16-27 apply increased flexibility offered to applicants for credit card payment <p>Central Highlands Regional Council</p> <ul style="list-style-type: none"> activity numbers 1, 6, 7, 14, 16-18 and 20-25 apply increased flexibility offered to applicants for credit card payment use of 'ECM' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations RTI and IP online training resources distributed to staff internally through a learning management system <p>Charters Towers Regional Council</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 14 and 18-27 apply increased flexibility offered to applicants for credit card payment <p>City of Gold Coast</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10, 11 and 14-27 apply increased flexibility offered to applicants for credit card payment

Cook Shire Council

- activity numbers 1, 3-5, 14, 16, 17 and 19-25 apply
- increased flexibility offered to applicants for credit card payment

Diamantina Shire Council

- activity numbers 5, 16-18 and 24 apply
- increased flexibility offered to applicants for credit card payment

Douglas Shire Council

- activity numbers 1, 5, 15-23 and 24 apply
- RTI and IP sessions to be included in induction sessions for new staff
- council is undertaking study for use of credit cards other than over the counter

Fraser Coast Regional Council

- activity numbers 1, 5, 7 and 16-27 apply
- increased flexibility offered to applicants for credit card payment

Gladstone Regional Council

- activity numbers 1, 5, 7, 10, 14 and 18-25 apply
- increased flexibility offered to applicants for credit card payment

Gympie Regional Council

- activity numbers 1, 4-7, 10, 11, 14-18 and 20-27 apply
- increased flexibility offered to applicants for credit card payment

Hinchinbrook Shire Council

- activity numbers 1, 5, 7, 14, 16-18 and 20-26 apply
- increased flexibility offered to applicants for credit card payment

Ipswich City Council

- activity numbers 1, 2, 5, 7, 10, 11, 14, 16-25 and 27 apply
- use of 'Objective' software across the agency to assist in meeting external recordkeeping and RTI obligations

Isaac Regional Council

- activity numbers 1, 5, 6, 11, 14 and 16-27 apply
- use of Enterprise Content Management (ECM) software across the agency to assist in meeting external recordkeeping and RTI obligations
- increased flexibility offered to applicants for credit card payment

Livingstone Shire Council

- activity numbers 1, 5, 10, 11, 14, 16, 17 and 19-27 apply
- use of 'Pathways' system and ECM software to record, track and report RTI and IP applications
- increased flexibility offered to applicants for credit card payment
- continued to be proactive in the release of council documents via the publication scheme

Lockyer Valley Regional Council

- activity numbers 1, 5-7, 10, 11, 14 and 16-27 apply
- council uses 'Technology One' ECM software to assist in meeting external recordkeeping and RTI obligations
- increased flexibility offered to applicants for credit card payment

Logan City Council

- activity numbers 1, 5-7, 10, 11, 14 and 15-27 apply
- increased flexibility offered to applicants for credit card payment

Mackay Regional Council

- activity numbers 1, 2, 5, 6, 10-12, 14, 15 and 16-27 apply
- increased flexibility offered to applicants for credit card payment

Maranoa Regional Council

- activity numbers 1, 3-5, 11, 14, 16-18 and 20-25 apply
- increased flexibility offered to applicants for credit card payment

Mareeba Shire Council

- activity numbers 1, 5, 17 and 20-25 apply
- increased flexibility offered to applicants for credit card payment

Moreton Bay Regional Council

- activity numbers 1, 5, 7, 14 and 16-25 apply

- increased flexibility offered to applicants for credit card payment

Mount Isa City Council

- activity numbers 1, 4, 5, 10, 11, 14 and 16-24 apply
- increased flexibility offered to applicants for credit card payment

Noosa Shire Council

- activity numbers 1, 5-7, 14-16, 20-25 and 27 apply
- increased flexibility offered to applicants for credit card payment

North Burnett Regional Council

- activity numbers 1, 5, 10, 11 and 14-25 apply
- increased flexibility offered to applicants for credit card payment

Quilpie Shire Council

- activity numbers 5, 10, 11, 14, 16, 19-24, 26 and 27 apply
- increased flexibility offered to applicants for credit card payment
- use of 'InfoXpert' eDRMS (Magic) to assist in meeting external recordkeeping and RTI obligations

Redland City Council

- activity numbers 1-3, 5-7, 10, 11, 14 and 16-27 apply
- use of 'Objective' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations
- increased flexibility offered to applicants for credit card payment

Rockhampton Regional Council

- activity numbers 1, 2, 6, 7, 10, 11, 14, 16-25 and 27 apply
- increased flexibility offered to applicants for credit card payment

Scenic Rim Regional Council

- activity numbers 1, 5, 7, 10, 11 and 14-25 apply
- increased flexibility offered to applicants for credit card payment

Somerset Regional Council

- activity numbers 1, 5-7, 10, 11 and 16-27 apply
- increased flexibility offered to applicants for credit card payment

South Burnett Regional Council

- activity numbers 1, 5, 6, 10, 11, 14, 16-25 and 27 apply
- use of 'Technology One' for recording, tracking and reporting RTI and IP applications
- use of ECM software to assist in meeting external recordkeeping and RTI obligations
- increased flexibility offered to applicants for credit card payment

Southern Downs Regional Council

- activity numbers 1, 5, 7, 11, 14 and 16 apply
- increased flexibility offered to applicants for credit card payment
- use of ECM (Tech1) software to assist in meeting external recordkeeping and RTI obligations

Sunshine Coast Regional Council

- activity numbers 1, 2, 4, 5, 16-18 and 21-27 apply
- increased flexibility offered to applicants for credit card payment
- RTI and IP awareness sessions are available and promoted to all officers
- IP online training module developed and made available to all officers

Tablelands Regional Council

- activity numbers 1, 4, 5, 14, 16-18 and 20-27 apply
- increased flexibility offered to applicants for credit card payment

Toowoomba Regional Council

- activity numbers 1, 5, 10 and 17-27 apply
- increased flexibility offered to applicants for credit card payment
- active engagement with the OIC to address various queries

Torres Shire Council

- activity numbers 3-5, 9-11, 14, 16, 17 and 19-25 apply

Torres Strait Island Regional Council

- activity numbers 5, 16, 17 and 19-21 apply

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> increased flexibility offered to applicants for credit card payment <p>Townsville City Council</p> <ul style="list-style-type: none"> activity numbers 1, 5, 7, 10, 11, 14, 16, 17 and 19-27 apply increased flexibility offered to applicants for credit card payment council created new contact management system in ServiceNow use of ServiceNow and ECM software for recording, tracking and reporting RTI and IP applications use of 'Technology One' range of products to assist in meeting external recordkeeping and RTI obligations RTI officer developed and delivered training to over 500 staff on general RTI and IP obligations enquiries made with OIC to continue learnings internal IP training has been uploaded to the internal corporate system INSPIRE for future reference and viewing publication scheme reviewed and is regularly updated to include additional projects and information relevant to council council are committed to reinstating the disclosure log by the end of 2019/2020 Information Asset Custodians meet regularly to discuss datasets for inclusion in the Townsville Dashboard <p>Western Downs Regional Council</p> <ul style="list-style-type: none"> activity numbers 1, 5, 6, 10, 11, 14-16, 18 and 20-24 apply increased flexibility offered to applicants for credit card payment use of ECM Ci Anywhere software to assist in meeting external recordkeeping and RTI obligations <p>Whitsunday Regional Council</p> <ul style="list-style-type: none"> activity numbers 1, 5, 6, 18-23 and 25 apply increased flexibility offered to applicants for credit card payment <p>Winton Shire Council</p> <ul style="list-style-type: none"> activity numbers 5, 11, 16, 18, 19 and 21-24 apply increased flexibility offered to applicants for credit card payment
Natural Resources, Mines and Energy	<p>Department of Natural Resources, Mines and Energy</p> <p>Activities applicable to the Department and Minister for Natural Resources, Mines and Energy</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply Payment Card Industry compliance review of electronic and hard copy files adoption of Bpoint credit card payment processing system <p>Energex Limited Energy Queensland Limited Ergon Energy Corporation Limited Ergon Energy Queensland Pty Ltd</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 10, 11 and 14-27 apply <p>Energy and Water Ombudsman Queensland</p> <ul style="list-style-type: none"> activity numbers 5-7, 10, 11 and 14-27 apply whole of agency information management system review in progress – information/workflows implemented Routine Release procedure and workflow available to investigation staff for release of information to customer <p>Queensland Electricity Transmission Corporation Limited (Powerlink Queensland)</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 10, 11, 16, 18-24, 26 and 27 apply use of 'Objective' eDRMS program to assist in meeting external recordkeeping and RTI obligations <p>Queensland Urban Utilities</p> <ul style="list-style-type: none"> activity numbers 5, 6, 16 and 19-24 apply <p>Seqwater</p> <ul style="list-style-type: none"> activity numbers 1, 4-6, 10, 11, 14 and 16-27 apply <p>SunWater</p> <ul style="list-style-type: none"> activity numbers 5-6, 16 and 19-24 apply <p>Unitywater</p> <ul style="list-style-type: none"> activity numbers 5, 16 and 18-27 apply

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> use of 'Objective' eDRMS program to assist in meeting external recordkeeping and RTI obligations RTI and IP sessions included in induction sessions for new staff – currently under review <p>Valuers Registration Board of Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 10, 20 and 21 apply
Police Service	Queensland Police Service
	<ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10, 11 and 14-27 apply <p>Minister for Police</p> <ul style="list-style-type: none"> activity numbers 1, 2, 5-7, 10-12 and 15-27 apply
Public Safety Business Agency	Public Safety Business Agency
	<p>Activities applicable to Public Safety Business Agency and Office of the Inspector-General Emergency Management</p> <ul style="list-style-type: none"> activity numbers 1, 5-7, 11, 14, 15 and 17-24 apply
State Development, Manufacturing, Infrastructure and Planning	Department of State Development, Manufacturing, Infrastructure and Planning
	<p>Activities applicable to –</p> <p>Department of State Development, Manufacturing, Infrastructure and Planning</p> <p>Office of the Minister for State Development, Manufacturing, Infrastructure and Planning</p> <p>Building Queensland</p> <p>GasFields Commission Queensland</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4-7, 14-16 and 18-27 apply <p>Queensland Reconstruction Authority</p> <ul style="list-style-type: none"> activity numbers 1, 2, 4, 7, 10, 11, 14, 18, 20-24 and 27 apply
Transport and Main Roads	Department of Transport and Main Roads
	<p>Activities applicable to Department and Minister for Transport and Main Roads</p> <ul style="list-style-type: none"> activity numbers 1-27 apply provided documents to applicants via owncloud sharing service <p>Gladstone Ports Corporation Limited</p> <ul style="list-style-type: none"> activity numbers 4, 5, 7, 10, 11, 16, 19, 22 and 23 apply use of 'eDocs' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations requests for information recorded on Microsoft Excel spreadsheet for reporting and record management purposes <p>Gold Coast Waterways Authority</p> <ul style="list-style-type: none"> activity numbers 1, 4, 5, 14, 16-22, 24 and 25 apply <p>North Queensland Bulk Ports Corporation Limited</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5, 7, 10, 11, 16-18 and 20-25 apply use of 'HPE' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations <p>Port of Townsville Limited</p> <ul style="list-style-type: none"> activity numbers 4-7, 10, 11 and 16-27 apply <p>Ports North</p> <ul style="list-style-type: none"> activity numbers 5, 10, 11, 16-18 and 20-24 apply <p>Queensland Rail</p> <ul style="list-style-type: none"> activity numbers 1, 4-7, 11, 15-18 and 20-27 apply
Treasury	Queensland Treasury
	<p>Activities applicable to –</p> <p>Queensland Treasury</p> <p>Office of the Deputy Premier, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships</p> <p>Motor Accident Insurance Commission</p> <p>Nominal Defendant</p> <ul style="list-style-type: none"> activity numbers 1, 3, 5-7, 10, 11 and 14-27 apply implemented new system - Powerpdf Nuance use of ServiceNow for recording, tracking and reporting RTI and IP applications use of Sharepoint for reporting and record management purposes offer applicants a secure file transfer option <p>Board of Trustees of State Public Sector Superannuation Fund (QSuper)</p>

Portfolio	Activities described by the agency
	<ul style="list-style-type: none"> • activity numbers 5-7, 17, 20-23, 25 and 27 apply • IP sessions included in induction sessions for new staff • ongoing IP information and training sessions for decision makers • IP policies, procedures, forms and fact sheets reviewed and amended • maintained and updated (when required) IP material on agency's internet, intranet, hyperlinks and woG websites <p>Cross River Rail Delivery Authority</p> <ul style="list-style-type: none"> • activity numbers 1, 4, 5, 11, 20, 21 and 24 apply <p>National Injury Insurance Scheme Queensland</p> <ul style="list-style-type: none"> • activity numbers 1, 6, 7, 10, 11, 14-22, 24 and 25 apply <p>Queensland Competition Authority</p> <ul style="list-style-type: none"> • activity numbers 10, 11 and 14-25 apply • use of 'iManage' eDRMS program across the agency to assist in meeting external recordkeeping and RTI obligations <p>Queensland Investment Corporation Limited</p> <ul style="list-style-type: none"> • activity numbers 5, 6, 18 and 25 apply <p>Queensland Productivity Commission</p> <ul style="list-style-type: none"> • activity numbers 1, 4, 14, 16 and 19-24 apply <p>Queensland Treasury Corporation</p> <ul style="list-style-type: none"> • activity numbers 5-7, 10, 11, 14, 16-22, 24, 25 and 27 apply
Youth Justice	<p>Department of Youth Justice</p> <ul style="list-style-type: none"> • activity numbers 1, 5-7, 10, 11 and 14-27 apply • use of Resolve case management system for recording, tracking and reporting RTI and IP applications • online IP training module available to all staff on iLearn <p>Minister for Child Safety, Youth and Women and Minister for the Prevention of Domestic and Family Violence</p> <ul style="list-style-type: none"> • activity numbers 1, 5, 6, 10, 11 and 14-27 apply • use of Resolve case management system for recording, tracking and reporting RTI and IP applications • online IP training module available to all staff on iLearn

APPENDIX 24 – Regulations

Right to Information Regulation 2009

Section 8 Report to Assembly on Act's operation – Act, section 185

- (1) For section 185(2) of the Act, details of the following matters must be included in a report under section 185(1) of the Act in relation to the financial year to which the report relates -
- (a) the number of access applications received by each agency or Minister;
 - (b) for each agency or Minister –
 - (i) the number of refusals to deal with an access application under section 40 of the Act; and
 - (ii) the number of refusals to deal with an access application under section 41 of the Act; and
 - (iii) the number of refusals to deal with an access application under section 43 of the Act;
 - (c) for each agency or Minister – the number of refusals of access under each paragraph of section 47(3) of the Act and any other particular provision of the Act relevant to the refusal;
 - (d) for each agency or Minister – the number of documents included in a disclosure log under section 78 of the Act;
 - (e) for each agency or Minister –
 - (i) the number of deemed decisions under section 46 of the Act; and
 - (ii) the number of decisions on internal review taken to have been made under section 83(2) of the Act;
 - (f) for each agency or Minister –
 - (i) the number of internal review applications received; and
 - (ii) for each application, whether the decision on the internal review was different from the decision subject to internal review, and how it was different;
 - (g) for each agency or Minister –
 - (i) the number of external review applications made in relation to a decision of the agency or Minister; and
 - (ii) the number of external review applications where there was no preceding internal review application to the agency or Minister; and
 - (iii) the number of decisions on external review that affirmed the decision of the agency or Minister; and
 - (iv) the number of decisions on external review that varied the decision of the agency or Minister; and
 - (v) the number of decisions on external review that set aside the decision of the agency or Minister and made another decision in substitution for the decision of the agency or Minister;
 - (h) any disciplinary action taken against an officer in relation to the administration of the Act;

- (i) any proceedings brought for an offence against section 175(1) or (3) of the Act;
- (j) for each agency or Minister – the amount of fees and charges received under the Act;
- (k) any other relevant fact indicating an effort by an agency or Minister to further the object of the Act.

Information Privacy Regulation 2009

Section 6 Report to Assembly on Act's operation – Act, section 194

For section 194(2) of the Act, details of the following matters must be included in a report under section 194(1) of the Act in relation to the financial year to which the report relates -

- (a) the number of access applications and amendment applications received by each agency or Minister;
- (b) for each agency or Minister –
 - (i) the number of refusals to deal with an access application under section 59 of the Act; and
 - (ii) the number of refusals to deal with an access or amendment application under section 60 of the Act; and
 - (iii) the number of refusals to deal with an access application under section 62 of the Act; and
 - (iv) the number of refusals to deal with an amendment application under section 63 of the Act;
- (c) for each agency or Minister – the number of refusals of access under each paragraph of section 47(3) of the Right to Information Act, as applied by section 67 of the Act, and any other particular provision of the Right to Information Act relevant to the refusal;
- (d) for each agency or Minister –
 - (i) the number of deemed decisions under sections 66 and 71 of the Act; and
 - (ii) the number of decisions on internal review taken to have been made under section 97(2) of the Act;
- (e) for each agency or Minister – the number of refusals of amendment under each provision of section 72(1) of the Act;
- (f) for each agency or Minister –
 - (i) the number of internal review applications received; and
 - (ii) for each application, whether the decision on the internal review was different from the decision subject to internal review, and how it was different;
- (g) for each agency or Minister –
 - (i) the number of external review applications made in relation to a decision of the agency or Minister; and
 - (ii) the number of external review applications where there was no preceding internal review application to the agency or Minister; and

- (iii) the number of decisions on external review that affirmed the decision of the agency or Minister; and
 - (iv) the number of decisions on external review that varied the decision of the agency or Minister; and
 - (v) the number of decisions on external review that set aside the decision of the agency or Minister and made another decision in substitution for the decision of the agency or Minister;
- (h) any disciplinary action taken against an officer in relation to the administration of the Act;
- (i) any proceedings brought for an offence against section 184(1) or (3) of the Act;
- (j) for each agency or Minister – the amount of charges received under the Act;
- (k) any other relevant fact indicating an effort by an agency or Minister to further the object of the Act.

Notes about Appendices 1 to 22

Deletion where no data returned

Where an agency has submitted a 'nil return' the line has been deleted from the table.

Disclosure logs section 8(d) RTI Regulation

A disclosure log makes information disclosed to an applicant under the RTI Act available to a wider public audience. The RTI Act requires documents accessed by applicants, that do not contain the applicant's personal information and subject to certain other limitations (refer to section 78B(2) of the RTI Act), to be published to an agency's disclosure log as soon as possible after the applicant accesses the documents.

Section 78B(2) states –

Without limiting subsection (1), an agency must delete from any document or information included in a disclosure log under section 78 or 78A, any information (including an individual's name) –

- (a) the publication of which is prevented by law; or*
- (b) that may be defamatory; or*
- (c) that, if included in the disclosure log, would unreasonably invade an individual's privacy; or*
- (d) that is, or allows to be ascertained, information –*
 - (i) of a confidential nature that was communicated in confidence by a person other than the agency; or*
 - (ii) that is protected from disclosure under a contract; or*
- (e) that, if included the disclosure log, would cause substantial harm to an entity.*

Total pages published to an agency's disclosure log for the period 1 July 2018 to 30 June 2019 is outlined in Table 4 for each individual agency.

Recording refusal of access – section 8(c) RTI Regulation and section 6(c) IP Regulation

Section 47(3)(a) of the RTI Act provides that access to a document may be refused to the extent the document comprises exempt information under section 48. Section 48(4) of the RTI Act (exempt information) defines exempt information as information that is exempt information under Schedule 3. Refusals of access to exempt information may therefore be recorded as either refusals under section 48 or Schedule 3.

Section 47(3)(b) provides that access to a document may be refused to the extent the document comprises information the disclosure of which will be contrary to the public interest under section 49. Schedule 4 then sets out the factors for deciding the public interest. Refusals of access to 'contrary to the public interest' information may therefore be recorded as either refusals under section 49 or Schedule 4.